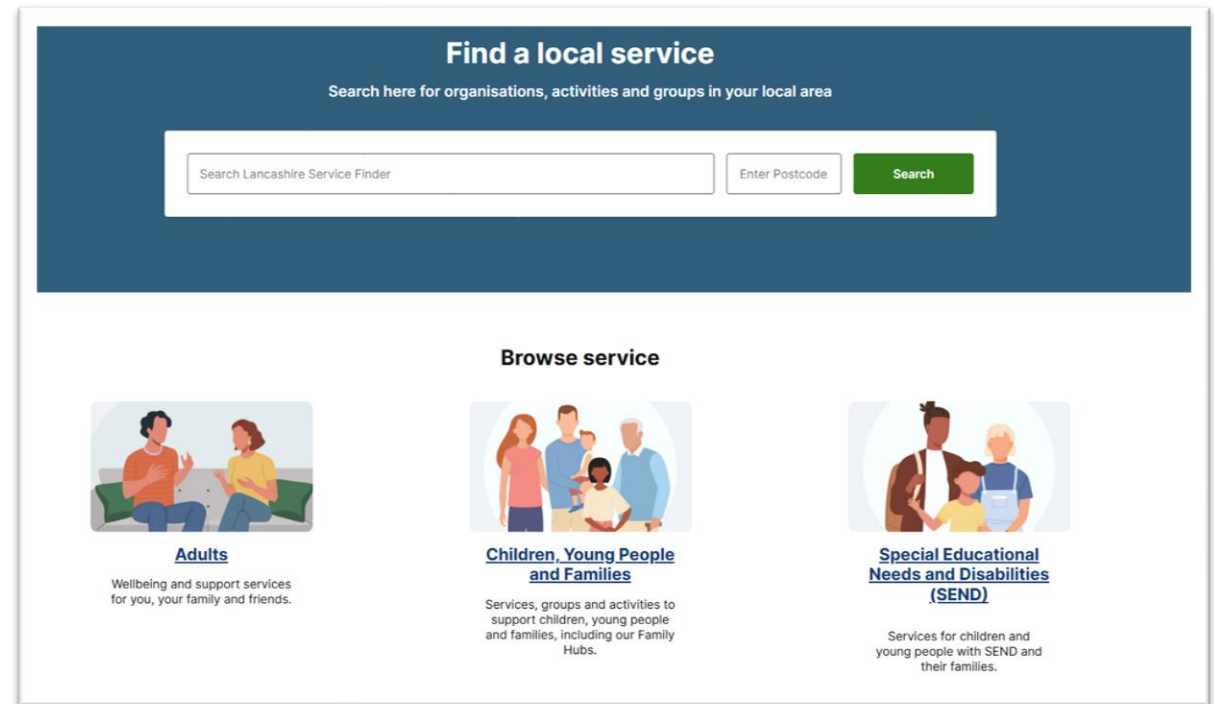


Lancashire Service Finder

- The [Lancashire Service Finder](#) brings together information about council-run and external support services in Lancashire into one easy-to-use tool to help residents and professionals find the help they need.
- The directory includes a wide range of services, such as health, care, wellbeing, community groups, support for children and families and is the new home of our SEND directory.
- The site is live and we are continuing to onboard services. The current focus is on Adult Social Care and trying to reach local groups and providers.
- Public promotion began w/c June 29.



The screenshot shows the Lancashire Service Finder website. At the top, there is a dark blue header with the text "Find a local service" and "Search here for organisations, activities and groups in your local area". Below this is a search bar with the placeholder text "Search Lancashire Service Finder", a field for "Enter Postcode", and a green "Search" button. Underneath the search bar, there is a section titled "Browse service" with three categories: "Adults", "Children, Young People and Families", and "Special Educational Needs and Disabilities (SEND)". Each category has an illustration and a brief description of the services offered.

Find a local service
Search here for organisations, activities and groups in your local area

Search Lancashire Service Finder Enter Postcode Search

Browse service

Adults
Wellbeing and support services for you, your family and friends.

Children, Young People and Families
Services, groups and activities to support children, young people and families, including our Family Hubs.

Special Educational Needs and Disabilities (SEND)
Services for children and young people with SEND and their families.

Aims and objectives

The Lancashire Service Finder is being designed to:

- Make it easier for people to access support.
- Improve the quality of service information across the council.
- Help staff and partners signpost residents to the right services.
- Compliment the council's strategic goals and statutory duties which include supporting people to find the help and support they need in an easy and timely way.
- Alleviate pressure on services long term.

The screenshot shows the 'Lancashire Service Finder - Directory' web application. At the top, there is a breadcrumb trail: 'Lancashire Service Finder > Lancashire Service Finder - Directory'. Below this is the main title 'Lancashire Service Finder - Directory'. A search bar with the placeholder text 'Search Lancashire Directory of Services' is on the left, with a green 'Search' button. To the right of the search bar are two buttons: 'Save this search' and 'View saved searches'. Below the search bar, there is a 'Category' section with three options: 'Adults' (unchecked), 'Children, Young People and Families' (checked), and 'Special Educational Needs and Disabilities (SEND)' (unchecked). To the right of the category section, it says 'Search results 33 results'. Further right is a '+ Add a Listing' button and a 'Sort by: Relevance' dropdown menu. Below the category section, there is a 'Location' section with 'Enter Postcode' and 'Select radius' (set to 1 mile). There are 'Apply Location' and 'Show map' buttons. Below the location section, there is a 'Filters (1)' section with 'Age' and 'Carers' filters. The main content area displays two service listings. The first is 'Highfield Family Hub' with a description, contact details (01257 516466, Wright Street, Chorley, PR6 0SL), and links to the council website and email. The second is 'Poulton Family Hub' with similar details. Each listing has an 'Add to My Favourites' button.

How you can get involved



- Register your service on the LSF and encourage those you work with to do likewise
- Use the platform in your day-to-day work. The more it is used the more helpful it will be for residents and communities
- Provide feedback