

Helping people to help others

QUARTERLY REPORT

JULY 2024 -
SEPTEMBER 2024



**BURNLEY PENDLE
& ROSSENDALE**
COUNCIL FOR VOLUNTARY SERVICE

Registered Charity Number: 1062446 Company Limited By Guarantee: 3328219

Christine Blythe

Chief Officer, Burnley Pendle & Rossendale CVS
Committee, NAVCA (National Association for Voluntary &
Community Action)
LACVS



LOCAL Project A Manifesto For Change: Partnership Event

www.local Lancashire.org.uk

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Helping people to help others

CHIEF OFFICER OVERVIEW

The quarterly report as always evidences the amazing amount of support delivered across all the projects BPRCVS host.

The period has been extremely busy – the days of things quietening a little in the summer months seems to have disappeared.

Our profile continues to grow and I am being invited to what seems to be ever increasing numbers of strategic meetings to represent the wider sector. Mechanisms to gather information from our groups are essential and my thanks go to everyone involved in the forums and networks.

The value of the sector is highlighted in national reports and the value of local infrastructure is recognised in the role we play supporting the many hundreds of groups, not just in Burnley, Pendle and Rossendale, but across Lancashire.

My work with LACVS and the Local Lancashire project is beginning to have an impact across Lancashire and our CVS is held as a great example of what other areas of the county would like. To manage this is without any doubt a huge challenge, but one we (trustees, staff and our amazing volunteers) rise to every day.

Our annual AGM will be held in November, invites are being circulated. We are always on the look out for new trustees - they must be nominated from our membership organisations. If You would like to know more about what's involved in becoming a trustee of this fantastic organisation, please do let me know and we can have a chat.

Christine Blythe



From Roots To Fruits: The Tree Of VCFSE Life.

BPRCVS supports people and families in the local communities of Burnley, Pendle and Rossendale. We do this through a wide range of services and by working on projects with partners in the VCFSE sector. Many of our projects and services are funded, but we also fund some ourselves to allow us to support as many people, families and communities as possible.

Our projects and services bear fruit only because of the partners we work with, our excellent staff and trustees and their compassionate, dedicated and enthusiastic support, and the vital funders who enable us to deliver important services to the communities, people and families of Burnley, Pendle and Rossendale.

Volunteers and volunteer-led groups are a hugely vital resource and of significant importance to BPRCVS as they are the shining light in our local communities. It is absolutely vital that these groups get the support they need to succeed and that's what we're here to do. Whether supporting a group to develop and grow, providing access to new volunteers, or by referring and signposting new clients and beneficiaries, we're always here to support local VCFSE groups.

After all, **helping people to help others** is our mantra

BPRCVS Staff Values

We asked our dedicated staff to come up with 3 values which they believed represented BPRCVS.

Out of a large list of values, the following 5 values were the most common:

- Professional
- Reliable
- Inclusive
- Diverse
- Empowering

These 5 values create a 6th organisational value:

P R I D E

Pride in our work

Pride in our communities

Pride in helping people to help others

**Project & Service
Performance**



Burnley Play Partnership had ICB Funding



Pendle & Craven Croquet Club had Eric Wright Funding



Haslingden Cemetery had Eric Wright Funding

GROUP SUPPORT

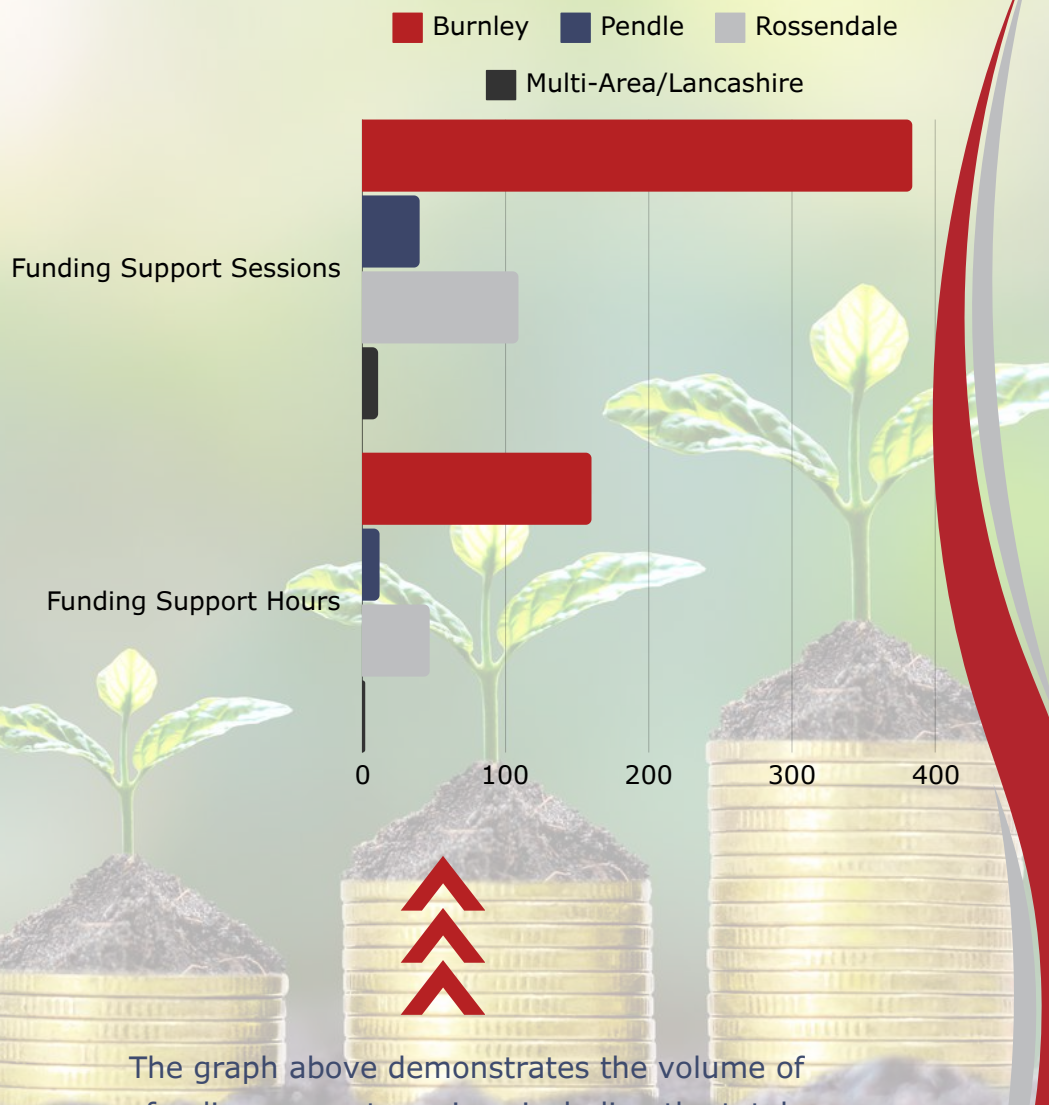
The BPRCVS Group Support Team provides support to VCFSE groups and organisations with policies and procedures, governance, best practice, funding and grant bids, DBS checks and much more.

409 groups have received support this quarter - that's more than **136** groups every month!

544 sessions of funding support given to groups this quarter - that's almost **182** sessions of funding support on average given each month!

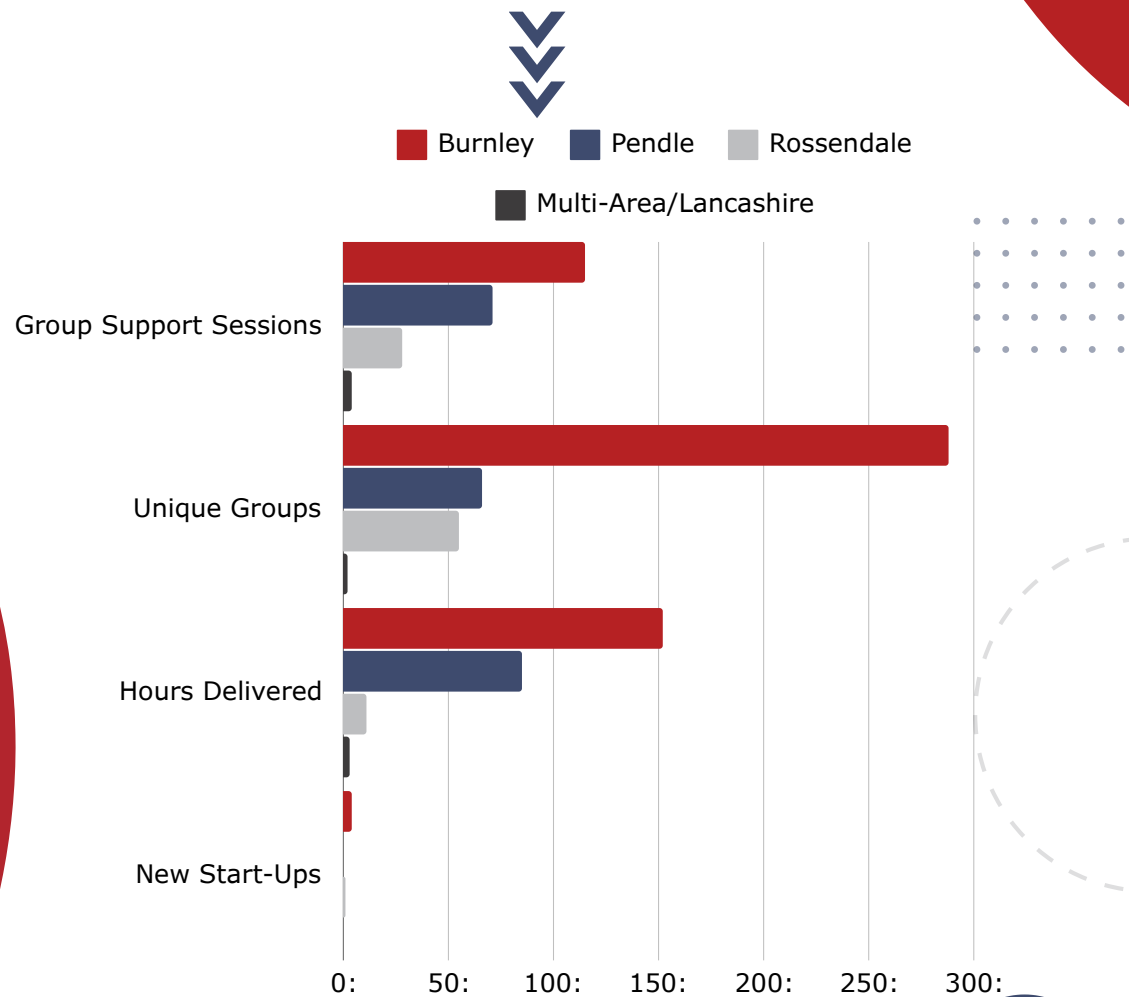
84 DBS enquiries were received which resulted in the team processing **32** DBS applications.

GROUP SUPPORT

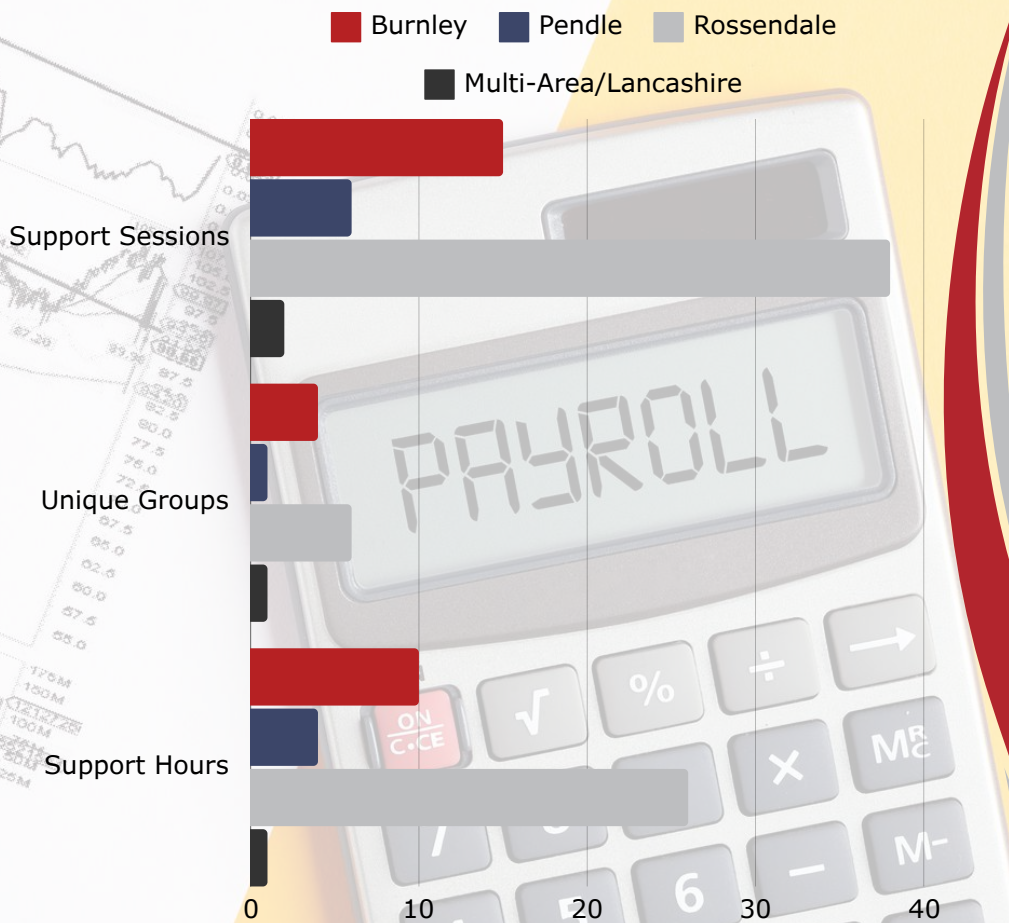


The graph above demonstrates the volume of funding support sessions including the total number of hours spent supporting VCFSE groups with funding.

The graph below shows how many VCFSE groups have been supported this quarter, the unique groups include those who had funding support and the number of group support hours on top of the support given to funded groups.



GROUP SUPPORT



The graph above demonstrates the volume of payroll support given to local VCFSE Groups.

Memberships

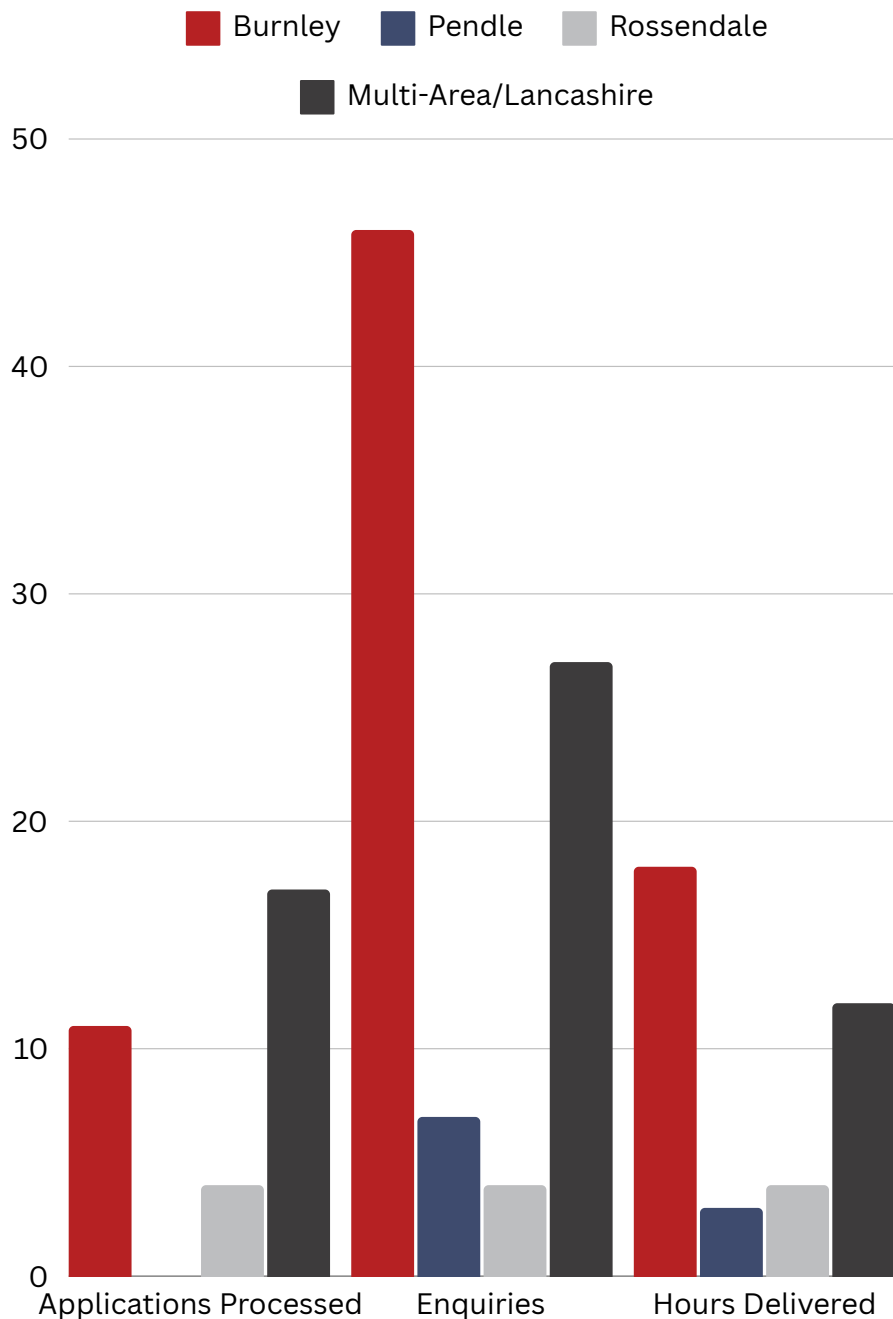
1 New Membership For Pendle



Media & Communications Group Support



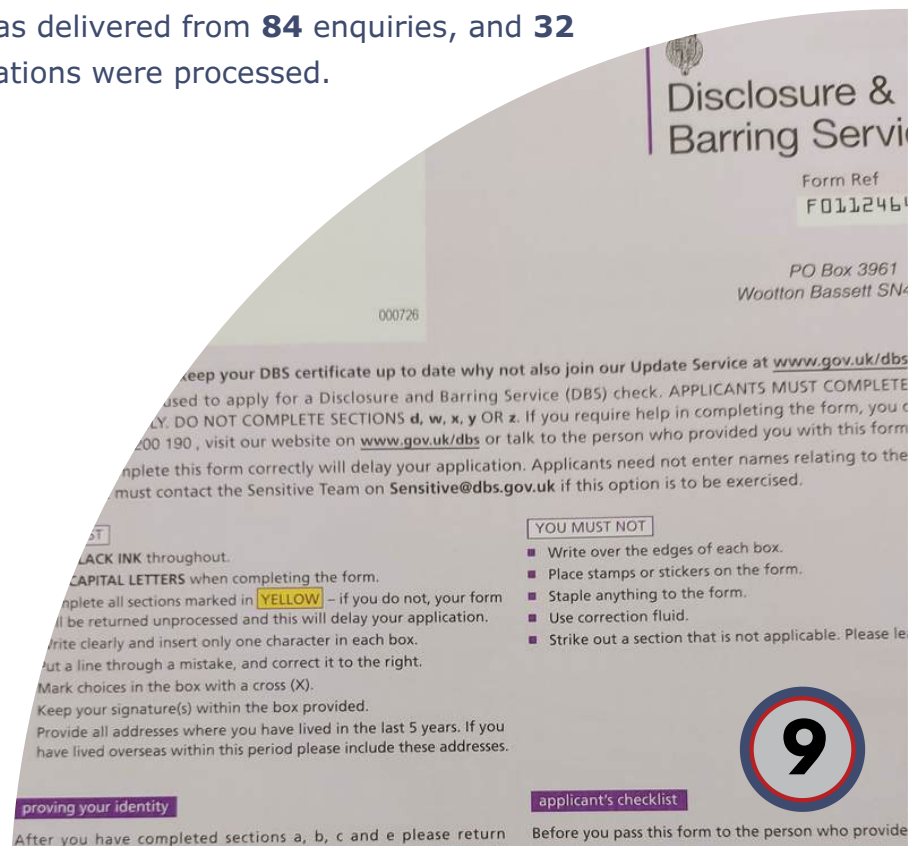
GROUP SUPPORT



Disclosure & Barring Service

The DBS team underwent a very intense review of our processes and procedures in August 2023, and passed with 100% compliance.

37 hours of support was delivered from **84** enquiries, and **32** applications were processed.



GROUP SUPPORT CASE STUDY

Ability First North West are a newly formed Community Interest Company based in Burnley. The organisation was founded by Bethany Berry who recognised a need for better services to support adults with poor mental health as well as improved services access and advocacy for adults with disabilities.

Bethany approached BPRCVS in the early stages of setting up the organisation, as she was keen to make connections with other local groups and services and wanted some initial advice around setting up and developing the organisation. Our Community Development Officer met with Bethany to discuss different considerations when starting a not-for-profit organisation. We provided support with some initial policies and procedures including safeguarding, data protection, health and safety and equality and diversity policies.

Ability First North West have joined the Burnley Linked network that is co-ordinated by BPRCVS, and brings together local not-for-profit and statutory agencies working across Burnley. They attended a Funding Fair that we organised earlier in the year to get an overview of the funders working locally that they may want to apply to in the future.

They also attended our Introduction to Safeguarding training that we organised in conjunction with Lancashire Adult Learning for voluntary and community groups working across Burnley, Pendle and Rossendale.

BPRCVS were able to provide support publicising Ability First North West's community consultation by sharing a questionnaire across our network for feedback on services for people with disabilities. This research will help to shape the services they offer and the people they support in the future. Our Marketing Team have provided support and advice around setting up a website and marketing their services and organisation.

BPRCVS are continuing to work with Ability First North West around development, marketing and funding opportunities. Ability First North West has made great progress since setting up earlier this year and we are excited to see them continue to grow and develop!

NETWORKS & EVENTS

BPRCVS attends strategic and community networks regularly so that we can stay informed on future plans and developments, and in turn provide the relevant representation and support to communities and residents.

Community networks include: *Burnley Linked, People of Pendle, and Rossendale Connected.*

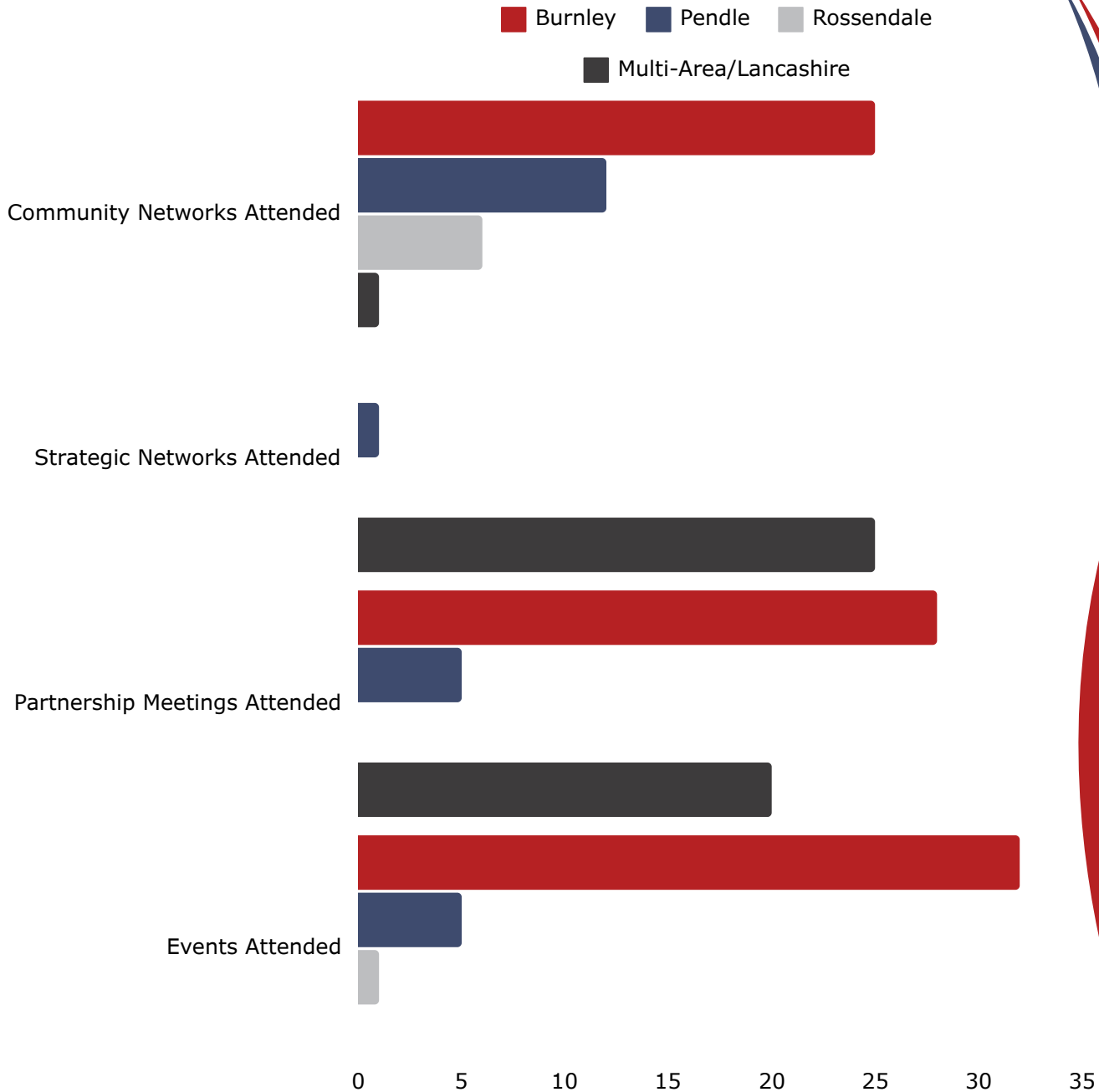
Locality meetings within areas include: *SW Burnley Together, etc.*

Strategic networks include: *East Lancashire VCF Leadership Group, Primary Care Network meetings, Integrated Neighbourhood Teams meetings, domestic abuse forums, partnership meetings, etc.*

Events include: *Local Lancashire's Partnership Event, Sixties On The Square, and Beat The Street Pendle Launch* to name just a few!



NETWORKS & EVENTS



COMMUNITY NETWORKS



Burnley Linked

43

PEOPLE
ATTENDED

16

NEW GROUPS
REGISTERED

People of Pendle
Working Together



11

NEW GROUPS
REGISTERED

68

PEOPLE
ATTENDED

12

NETWORK & EVENTS PHOTOS





NETWORKS & EVENTS CASE STUDY

ROSSENDALE SIXTIES FESTIVAL 2024

Over the course of three days, the Rossendale 60s Festival, now in its 11th year, has established itself as the premier valley-wide event in Rossendale. The Festival has been sponsored and supported by Rossendale Borough Council since its inception in 2013. They have provided both financial and logistical support and continue to do so. Last year the organisers took the opportunity to relaunch the Festival post covid-19, and introduced a new event in Rawtenstall held on Rawtenstall Town Square called, **'Sixties On The Square'**. The event is a collaboration with Rossendale Radio and was an amazing success and consequently was held again this year, only bigger and better!

BPRCVS was invited to come along again this year and pitch up a gazebo and stall to promote our many projects and services to the residents of the Rossendale Valley. It's a great, fun, light-hearted event where staff and volunteers dress up in their best sixties clobber and become a little hippy-like for a few hours!

The Sixties On The Square event provides a great opportunity for staff and volunteers to engage with new audiences and potential volunteers, clients and beneficiaries we may not otherwise reach through our traditional channels.

Not only do we get to meet and speak with new audiences for our services, but we also get to meet other Rossendale-based services that we can refer into and signpost the people we support to furthering our ability to support Rossendale residents.

SOCIAL PRESCRIBING



The Social Prescribing Team has 14 members of staff comprising an Operations Manager, Team Manager and Project Support. We have 6 full time and 4 part time Social Prescribing Link Workers (SPLWs)/Community Connectors.

Each locality team are meeting and integrating well with health care professionals as part of the PCN process.

Co-location of Health and Wellbeing Teams is now being considered across all areas due to the successful integration of the SPLWs with Integrated Neighbourhood Teams and other healthcare teams in some areas.

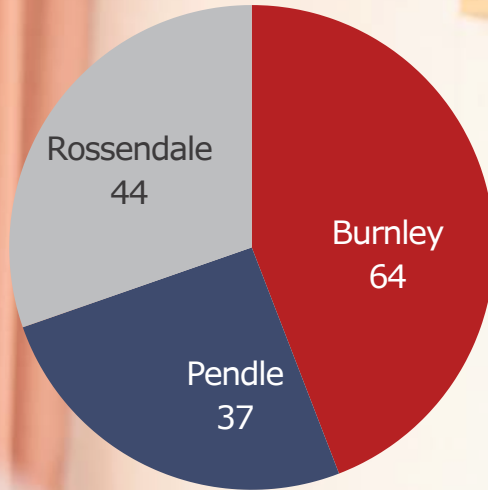
Cases are increasingly complex - the cost-of-living crisis is impacting on our communities and so increasing referrals substantially. BPRCVS' Chief Officer continues to be the voice of the sector on a local, regional and county level as a trustee of NAVCA (National Association of Voluntary and Community Action).

Teams are regularly engaging with the community at various events, which is proving successful in building relationships with other services and raising community awareness of the service available.

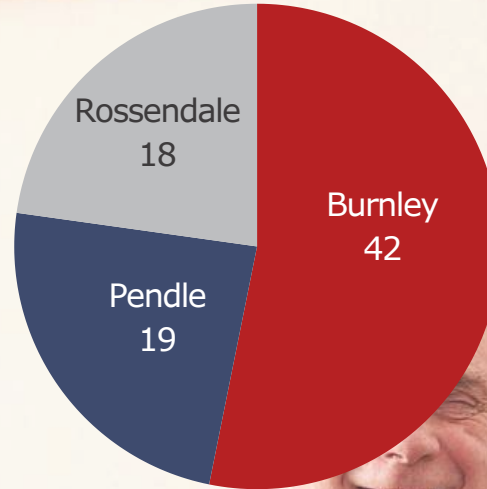


SOCIAL PRESCRIBING

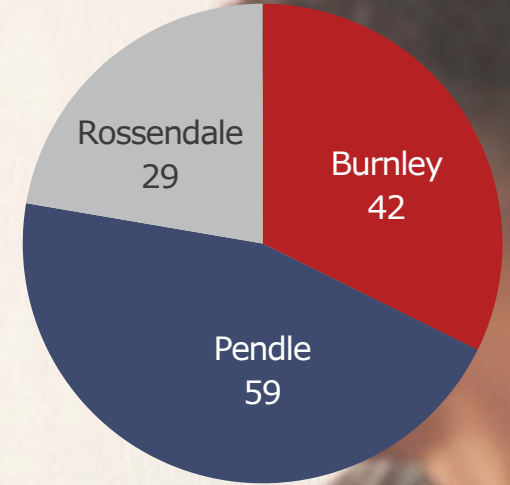
Community Connectors



New Referrals

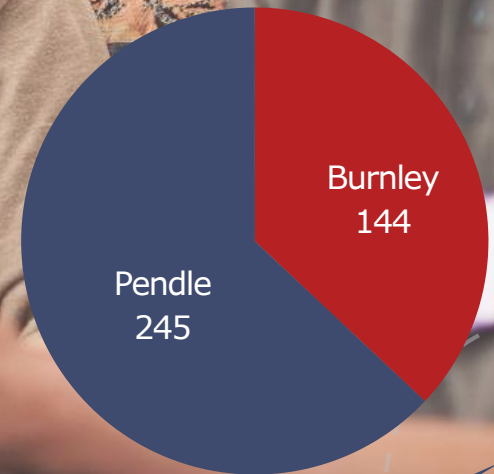
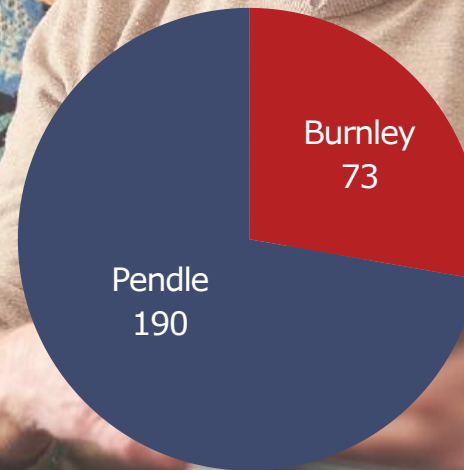
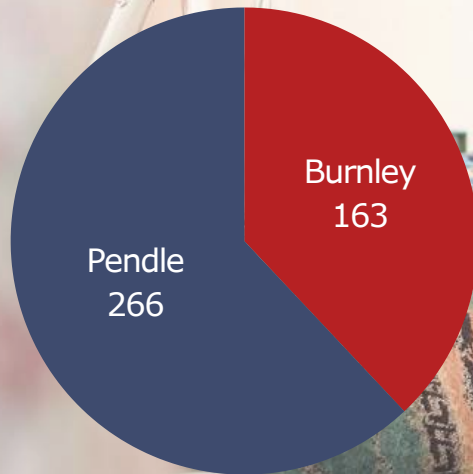


Current Active Cases

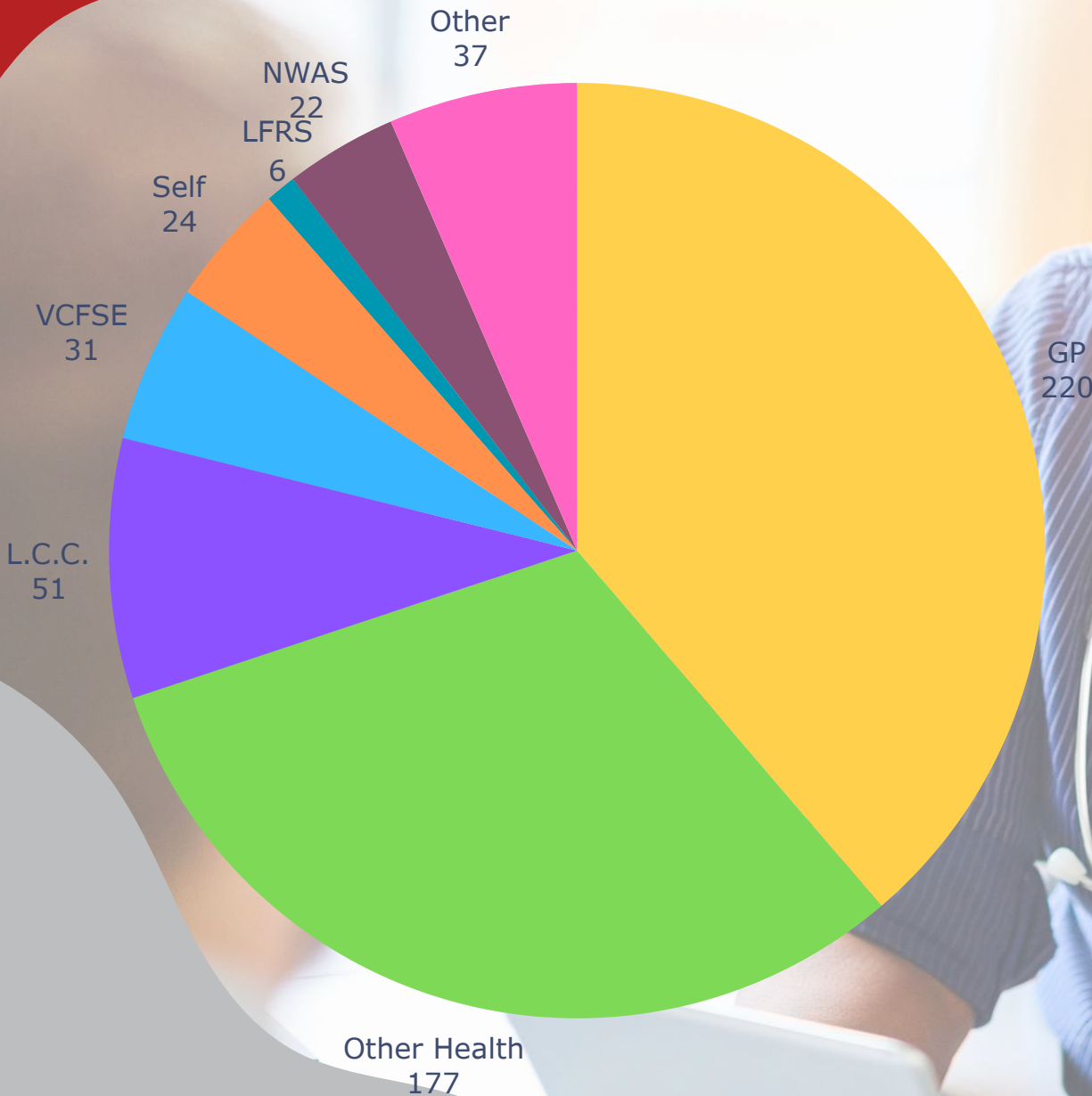


Closed Cases

Link Workers



SOCIAL PRESCRIBING



Referrals From



Social Prescribing referrals come from a range of sources. The pie chart demonstrates how many unique referrals have come from particular sources.

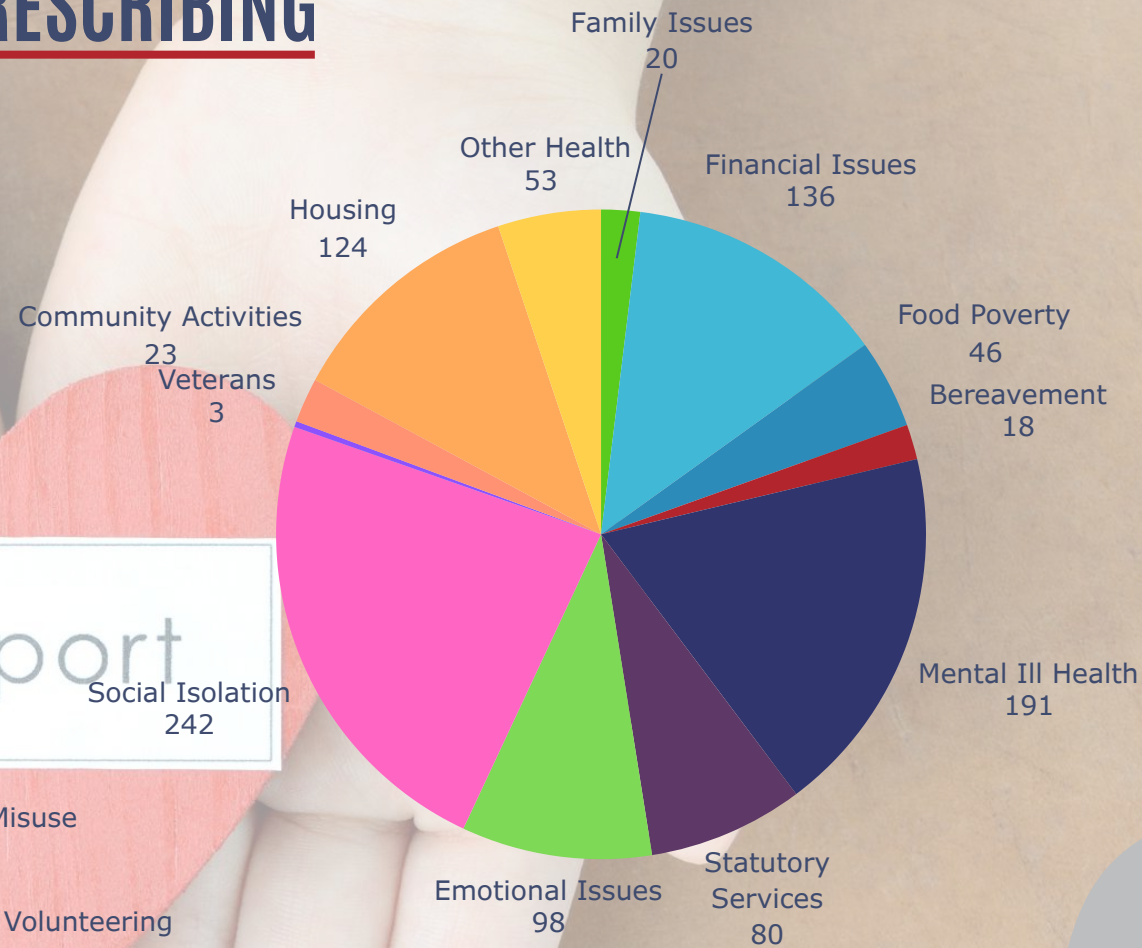
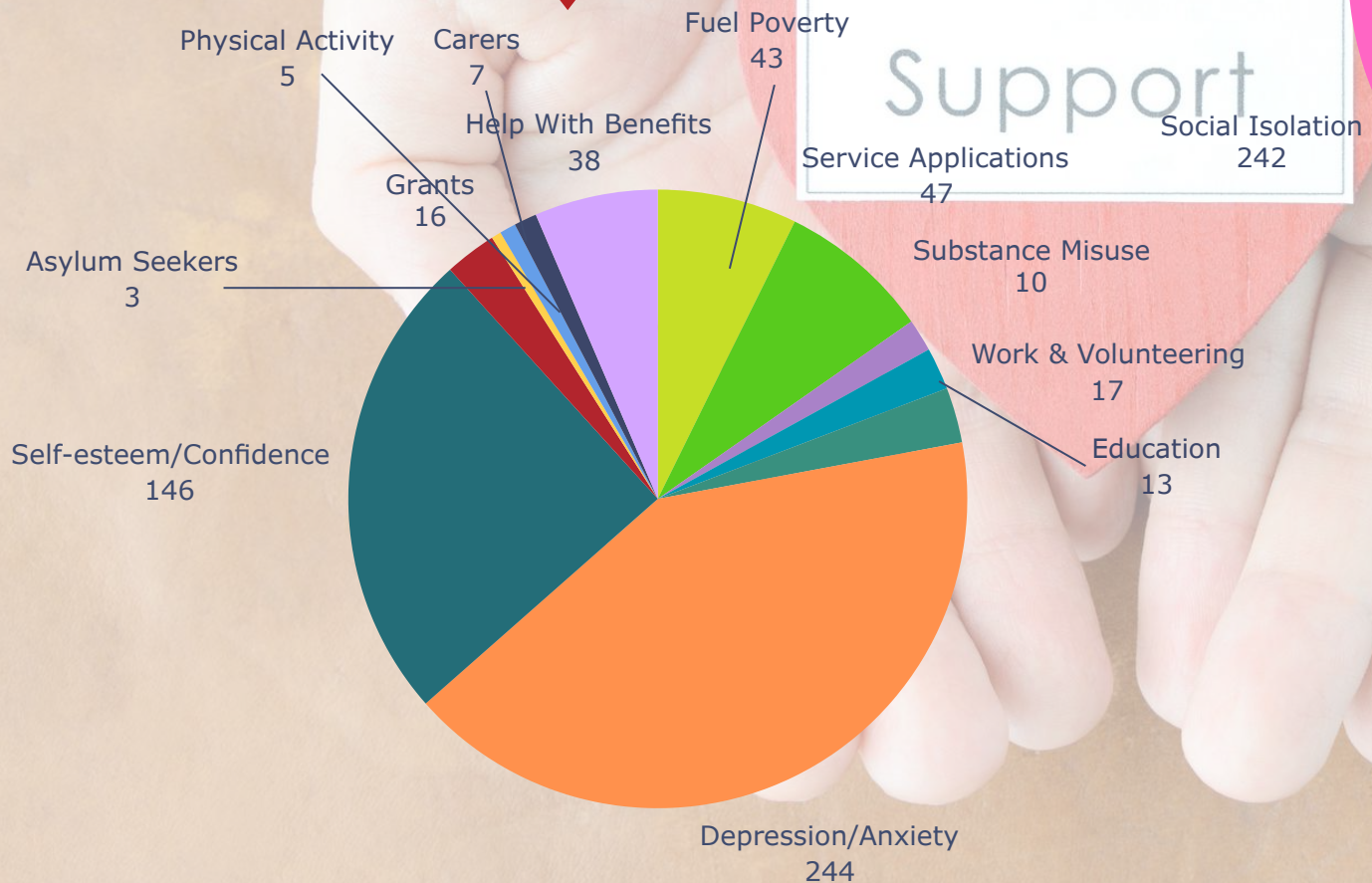
SOCIAL PRESCRIBING

Social Prescribing provides people in Burnley, Pendle and Rossendale with a wide variety of support. These two pie charts demonstrate the number of unique people supported in a given category.

Supporting People With



Support





Amy

I attended the open day at Pendle and Craven Croquet club on 21st September. I chatted to the members there about the 10 week 'Croquet For Wellbeing' programme they had received funding for.

The overall consensus was that it has been a great success and much more popular than was initially expected. I spoke to a few people who had attended the programme and loved it, feeling it had really improved their wellbeing.

We played a game while I was there and it was really relaxing and a great way to enjoy the outdoors and do some light exercise and meet new people.

Vicky & Farrah

BPRCVS Social Prescribers/Community Connectors attended a Speed Dating Event at Burnley Jobcentre.

The morning was arranged by the job centre for their colleagues to increase their knowledge and understanding of the support local services can provide for their customers.



SOCIAL PRESCRIBING CASE STUDY

Pendle West PCN

Reasons Indicated On Initial Referral

Received from GP surgery for support with financial issues. Patient had to decrease working hours due to health and struggling financially.

Background Of Client

Patient suffering with Fibromyalgia and chronic pain. Works in a physical job and has had to reduce hours considerably, as unable to manage and suffering increasing pain and fatigue. Does not want to stop working and could not manage financially if they did. Problems with damp in home and struggling with tasks of daily living.

Initial Assessment, Findings & Support Provided

Patient not currently receiving any benefits but had already applied for PIP. Reluctant to accept support, as wants to remain independent. Struggling to manage bills but has only small debts and these are managed.

- Sent link to Turn2us benefit calculator to check on entitlement
- Discussed and sent details of ICANN benefit advocacy
- Referral to Community Rehab for aids in the home and physio input
- Discussed mental health. Referral declined
- Discussed debts. Referral declined
- Referral to Newground for energy saving/switching advice/fuel vouchers
- Signpost to Citizen's Advice website and drop-in sessions for future advice
- Information on PIP descriptors and how to do a mandatory reconsideration
- Refer to environmental health and support with a joint visit with them

Client Outcomes

Patient has received rails, perching stool and bath board after Community Rehab assessment. This has made a huge difference, and they are attending physio sessions regularly. Knows how to refer to them if they deteriorate in future and need further input.

ICANN supported at the PIP assessment and the benefit was awarded, which will make a difference financially.

Newground have provided fuel vouchers and lots of energy saving tips and products.

Environmental health are not able to support at this time, but have given advice and suggestions for a way forward with the housing situation and I have supplied Citizen's Advice details if she needs more support with this.

Client Comments

"I am so grateful for all your input; it has made a huge difference. Just being able to have a bath and a shower now, that wasn't possible before. I'm a water baby and this helps with my aches and pains and improves my wellbeing. Things are so much better now than they were before and financially things will be a little easier."

COMMUNITY TRANSPORT



communicars

A Burnley, Pendle & Rossendale CVS Service



Communicars is a community transport service delivered by BPRCVS for the people of Burnley, Pendle, and Rossendale. The service is reliant on volunteer drivers who use their own cars to transport passengers. The service helps the socially isolated, disabled and elderly get to groups, lunch clubs, trips into town, and so much more.

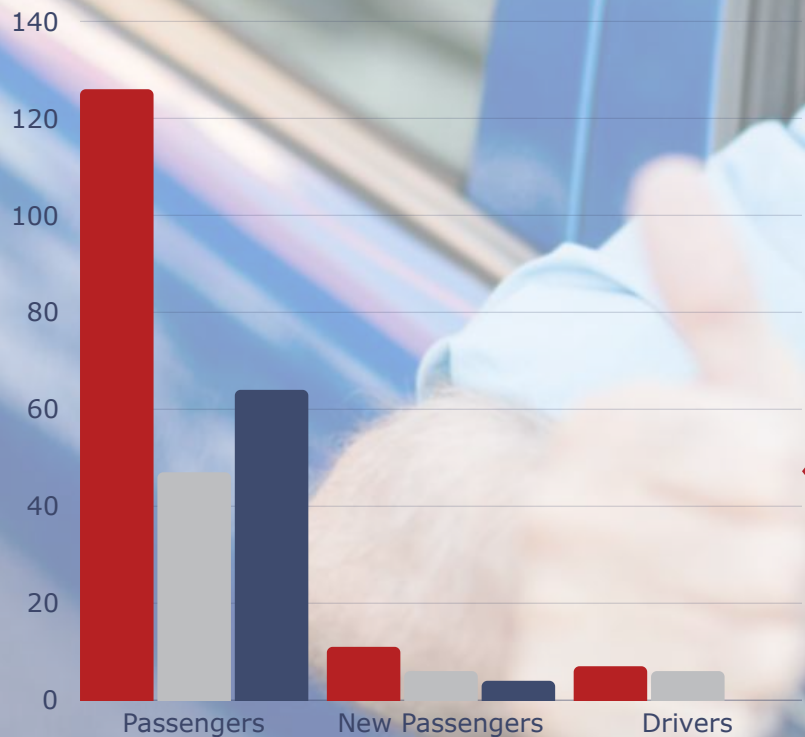
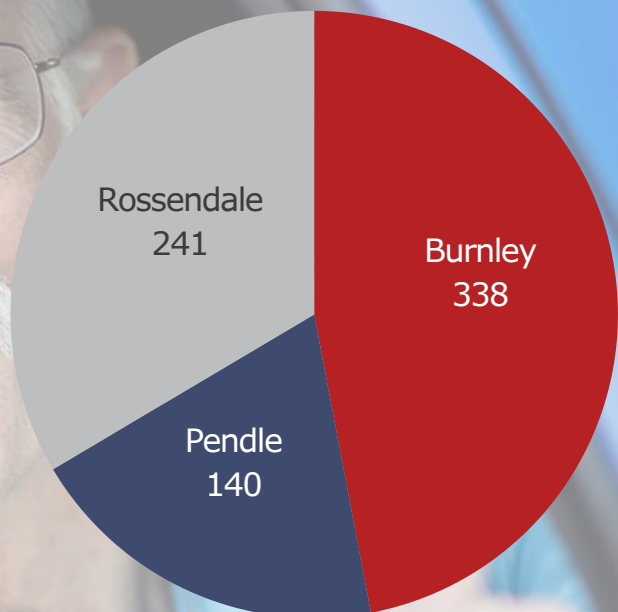
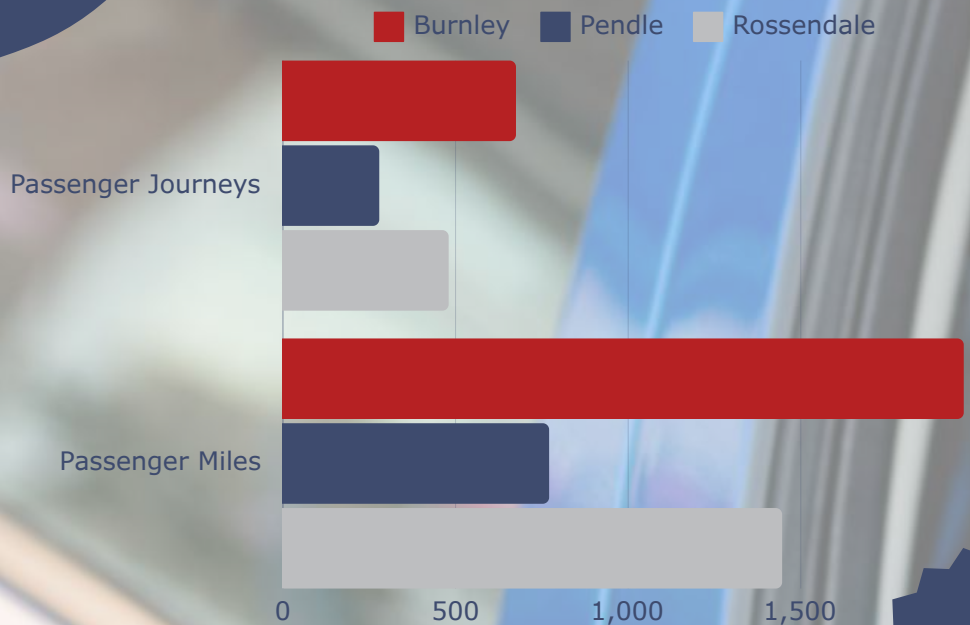
The service currently supports **237** active passengers, and completed **1,434** journeys covering **4,189** miles.

The minibus is driven by volunteer drivers and is available for hire by any of the VCFSE groups and organisations in Burnley, Pendle and Rossendale.

The day trips from Gannow Community Centre have restarted and have proved to be very popular.

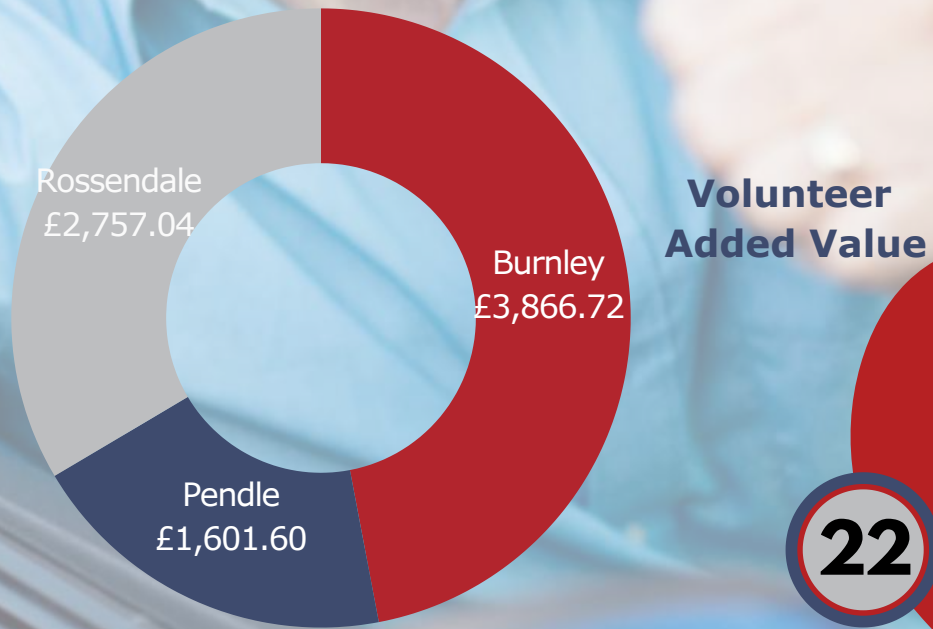
8 groups have accessed the minibus this quarter for a total of **12** trips covering **596** miles.

COMMUNICARS



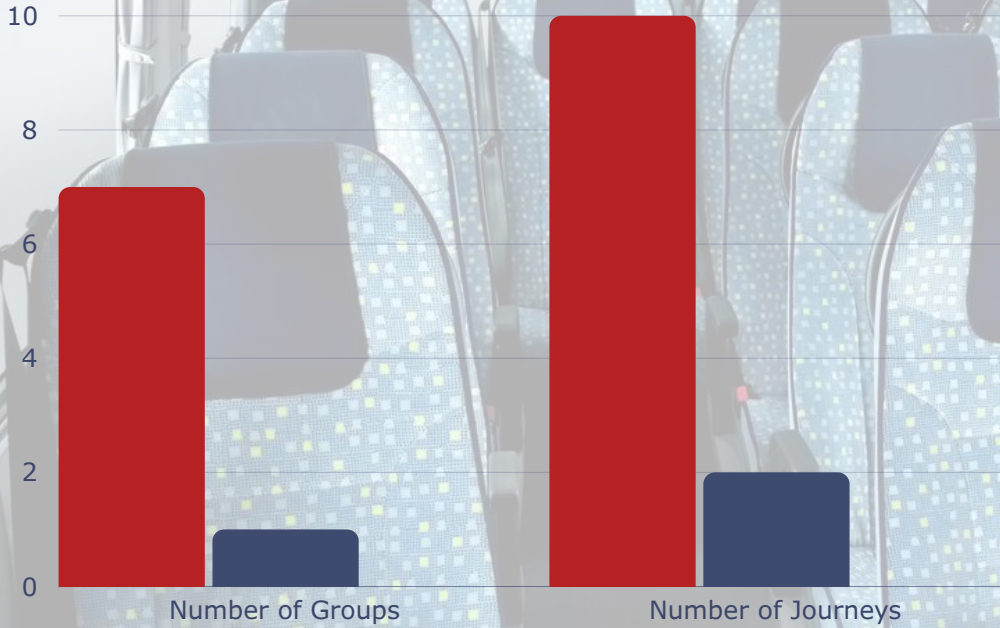
1 New Driver in Pendle

2 New Drivers in Burnley

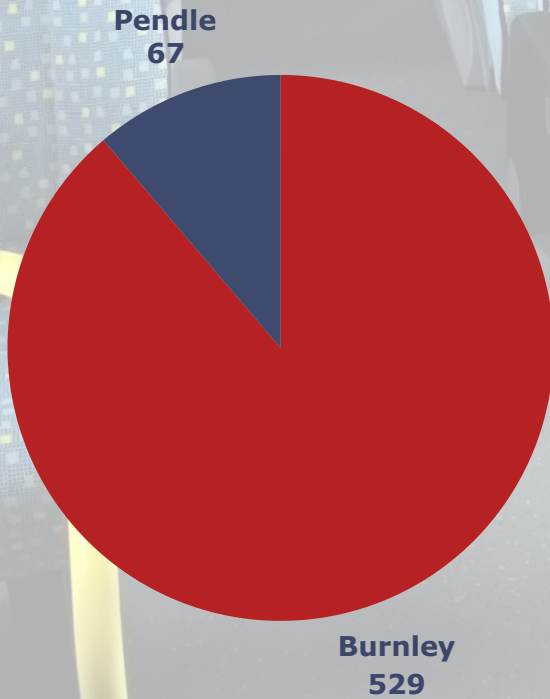


MINIBUS

Burnley Pendle Rossendale



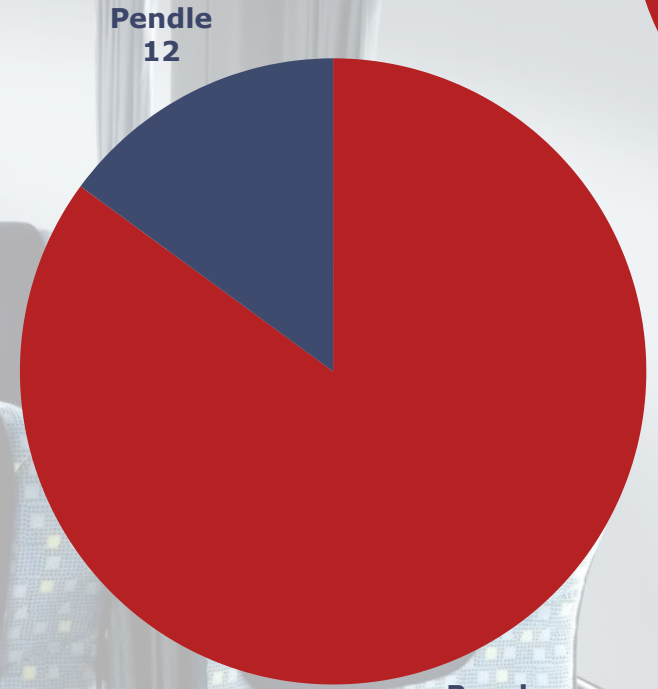
Number of Miles



Volunteer Hours

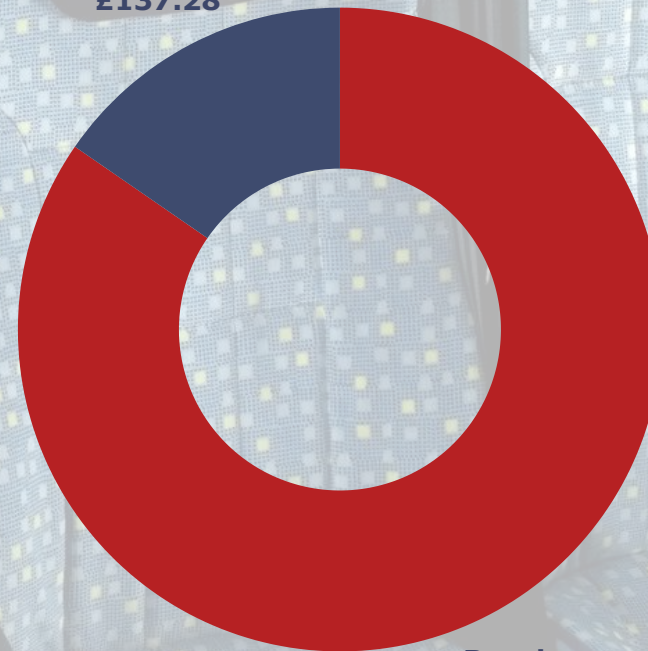
Pendle
£137.28

Burnley
66



Volunteer Added Value

Burnley
£755.04



COMMUNITY TRANSPORT CASE STUDY

Minibus

With only having one volunteer minibus driver now available, recruitment was sent out to train up more volunteers with Midas training for the minibus.

4 new volunteers came forward with an interest in volunteering to drive the minibus.

BPRCVS signed up all 4 volunteers and passed details onto LGB to contact and arrange for them to take their Midas training.

It is split into two sections; one is online, and the second involves driving the minibus.

All four volunteer drivers had passed their online training, and a date has been arranged in November to do the final part of Midas training in the Minibus.



EMPLOYMENT SUPPORT



BPRCVS supports the people of Burnley to find employment or if the individual is lacking employment-related skills, we can support them with writing a CV, volunteering for work experience, or improving skills and knowledge through suitable training courses.

BPRCVS can help people achieve their goals with a range of projects.

Our new employment project funded by the **UK Shared Prosperity Fund for Burnley** started on the 1st of October 2023.

This project is for those who are classed as economically inactive and supports them back into employment through training and skills development, volunteering, and employment-based support e.g. application writing, CV writing, interview skills, etc.

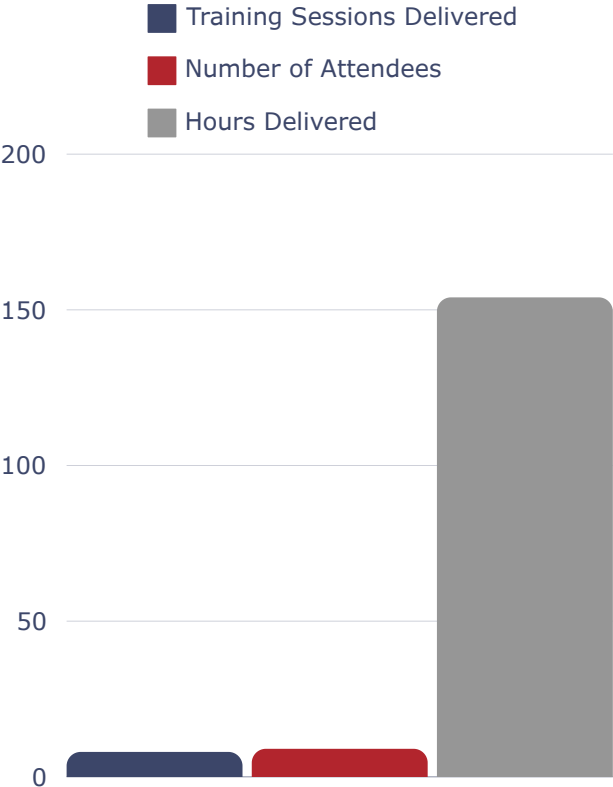
This project is funded by the UK Government through the UK Shared Prosperity Fund.



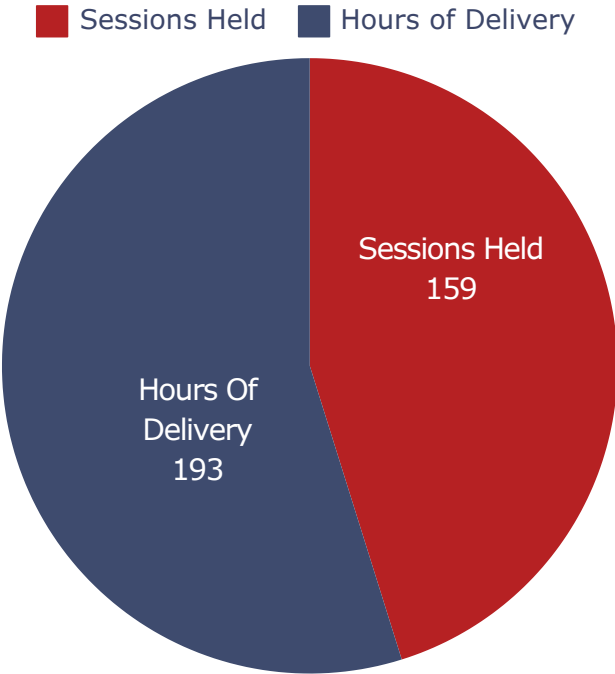
Funded by
UK Government

EMPLOYMENT SUPPORT

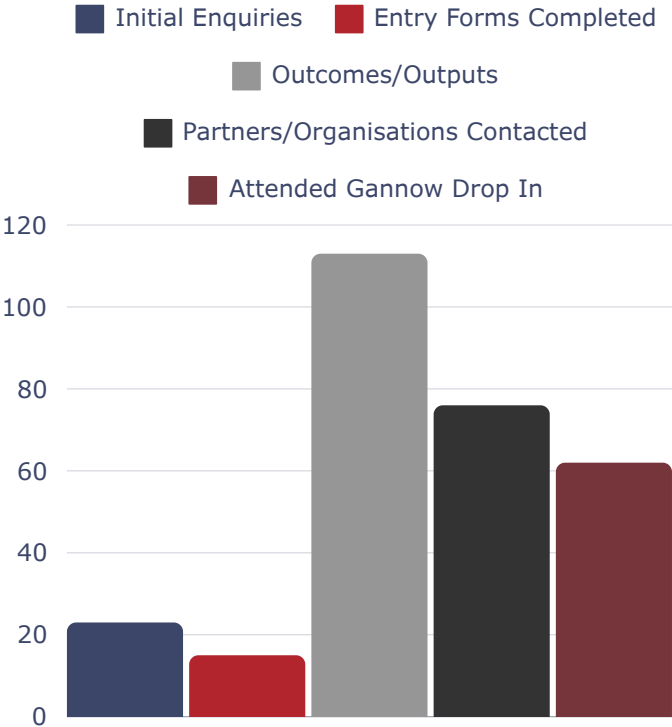
UKSPF Training



UKSPF Delivery



UKSPF Enquiries & Outcomes



Working With Thrive



EMPLOYMENT SUPPORT CASE STUDY

Initial Assessment: Our client came to us wanting to develop her NHS experience whilst she completed her college courses – her ambition is to be a cardiologist. She needed some work experience and ideally a role within the NHS so she could potentially look at internal NHS routes. We discussed many options from volunteering with social prescribing through to finding a PT role in the PCN, however she felt whatever she took on would need to be flexible around her studies.

We decided to go through the route of the Princes Trust (soon to be the Kings Trust). They run a health and social care programme, involving work experience, training and if successful bank employment at the hospital.

She has a very protective family who have sometimes treated her as a child, and maybe not taken her ambition too seriously. She feels she can do just as well as brothers and cousins and does not want to be pigeonholed into a role she does not feel challenged in.

To do this she needs to have a safe space to come and talk, which we have provided for her at our drop ins. She took on board all options we discussed and she feels she made informed decisions.

Outcomes: Our client was very passionate and enthusiastic, passing her training and developing herself through work experience, and has now been offered bank employment. She feels this is opening so many doors for her, not just in her studies but also in her professional life. She feels she is getting experiences she could not have imagined. It has helped with her home life, she feels her family now see her as an adult and she feels they take her more seriously. She feels having a partnership approach to her support was very good. She always felt someone was there to help her.

Comments: Throughout the process she has had support from both us and the Princes Trust. She feels there was never a time she could not just drop into Down Town for 10 minutes to ask a question or get a little support. She tells us her expectations were surpassed and she is now on her journey to hit her ambition of being a cardiologist. She feels without the safe environment we gave her to talk through her worries and barriers she would not have matured into someone who has a real focus. We are looking forward to hearing about her successes going forward. She is loving her work and developing her skills.





VOLUNTEERING FOR WELLBEING & COMMUNITY HUB

The Volunteering for Wellbeing & Community Hub is a brand-new project funded by the National Lottery Community Fund which began in July 2023. BPRCVS is revitalising volunteering in Burnley, Pendle and Rossendale.

The Hub is the place to go for all things volunteering.

What we don't know about volunteering isn't worth knowing!

Whether you're an individual looking for voluntary opportunities or a VCFSE group or organisation looking to recruit volunteers, we can help.

The Hub is busy getting out and about in the community at many different events. We also have a monthly forum where existing, new and potential volunteers as well as VCFSE groups and organisations are welcome to attend to discuss all things volunteering.

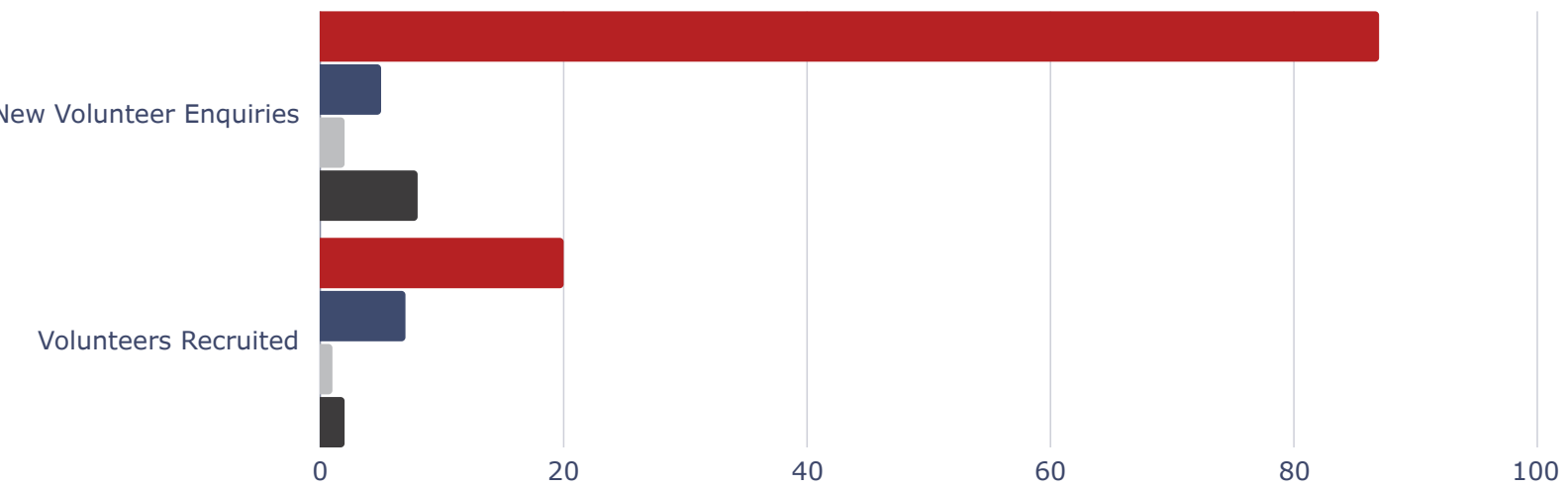
During this quarter we have recruited **23** new volunteers into CVS projects and services. Overall we received a total of **102** enquiries for volunteering opportunities.

The Hub has supported **41** new VCFSE groups via our brokerage service.

2 Forums have been held with **34** people attending.

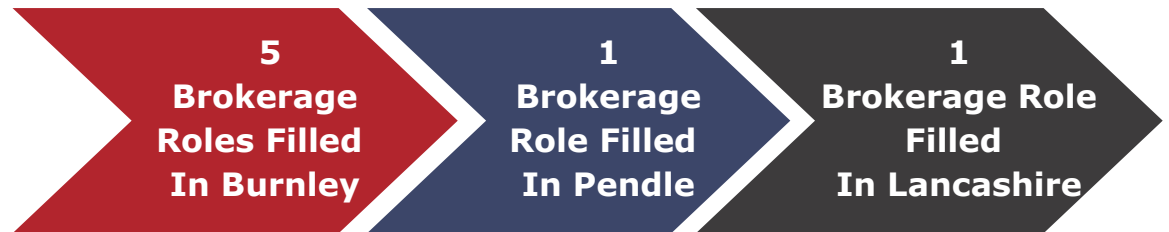
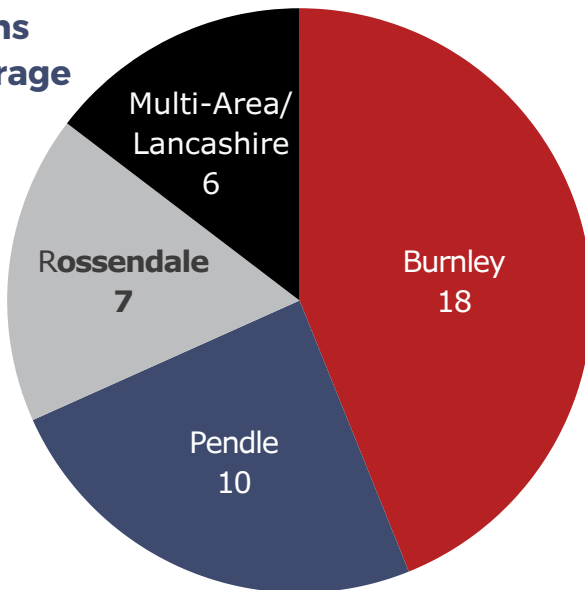
VOLUNTEERING FOR WELLBEING & COMMUNITY HUB

■ Burnley
 ■ Pendle
 ■ Rossendale
 ■ Multi-Area/Lancashire



23
 Volunteers
 Recruited Into CVS
 Projects &
 Services

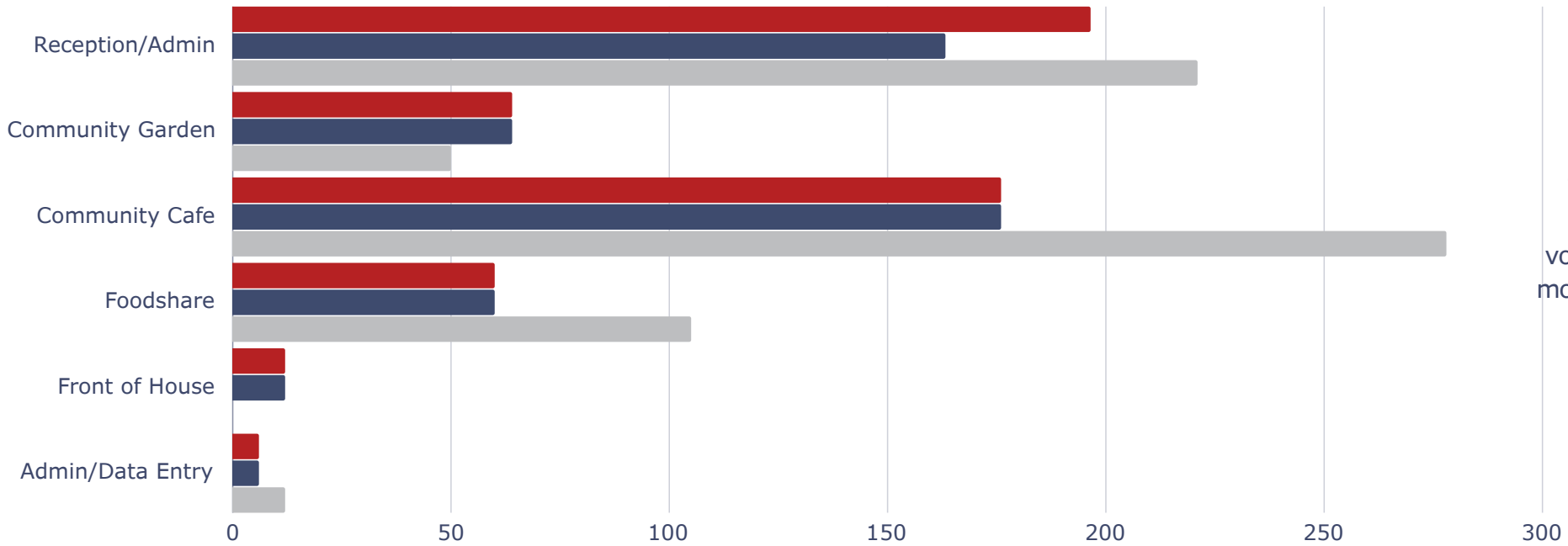
New Organisations Acquired For Brokerage





VOLUNTEERING FOR WELLBEING & COMMUNITY HUB

July August September



The graph above breaks down the volunteer hours each month for several CVS projects.



TOTAL HOURS



1,661.75
Total Volunteer Hours for CVS Projects & Services

£19,010.42
Total Volunteer Added Value

VOLUNTEERING FOR WELLBEING & COMMUNITY HUB CASE STUDY



AJ began attending Gannow Community Centre having been encouraged by a peer she knew through the Police Cadets. AJ was going through various personal challenges and wanted some time to herself away from the worries, and also wanted to give back to the local community.

Once she became familiar with all the Community Centre had to offer, she signed up as a volunteer for Gannow Community Café and Food Share. AJ has a varied background and level of experience in volunteer roles and supporting charities.

Having been introduced to Gannow Community Café by a long-standing volunteer, and regular communications with the Café volunteers and Volunteer Hub staff, motivation to become a contributing volunteer at BPRCVS ensued.

AJ wanted to give back and support in various areas of the Community Café and Foodshare. The Hub staff recognised AJ had good skills and attributes, and so with regular conversations were able to encourage her confidence and wellbeing around volunteering. Together it was proposed that she become a Peer Volunteer in the Foodshare which she is really enjoying and has introduced varying ideas and proposals to help to sustain the project.

Not only has AJ become a volunteer, but she also has encouraged friends and family members to sign up as volunteers too. This is evidence of the benefits that volunteering has on the wellbeing of volunteers; they are promoting volunteering with BPRCVS and the Hub in a positive light and encouraging others to join the volunteering family.

AJ is planning to complete a Food Hygiene Level 2 course online to enable her to support the Community Café to remain open when the lead volunteer is on annual leave moving forward. This assists the Community Centre and Volunteering for Wellbeing and Community Hub to deliver services to the local community without disruption.

AJ has been instrumental in assisting BPRCVS to achieve many new donations that will ultimately benefit the local community, groups and organisations that BPRCVS support as a whole.

"I have found comfort in volunteering after a tough few months. I feel that volunteering has exceeded my expectations. I have found time out for myself, it has given me a lift."

HEALTH & WELLBEING FOR CHILDREN & FAMILIES

Our aim is to empower children and young people, build their confidence, help them to learn new and different skills, promote physical and mental wellbeing, and enable the making of new friends all while having fun.

We work with young people aged 8-18 and support them in finding the appropriate groups, support and activities by carrying out an initial assessment which helps to develop an action plan or need, and identify VCFSE groups, activities and interests that we can encourage involvement in.

Some group activities are provided and delivered by BPRCVS, which we vary according to the different needs of the children and young people we support.

The team has attended a number of events this quarter to spread the word about our service and to network with others.

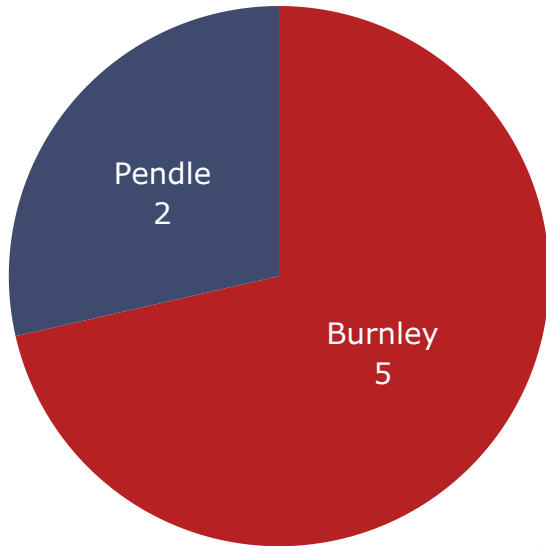
This project was paused during this quarter until April 2025 hence the low figures. BPRCVS is hopeful of securing more funding to continue to deliver this project.

We continue to support children and young people through a pilot Social Prescribing project in the Pendle West PCN area.

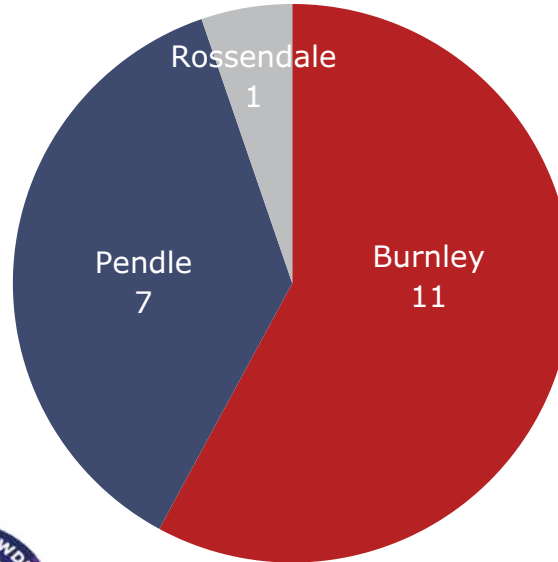


HEALTH AND WELLBEING FOR CHILDREN & FAMILIES

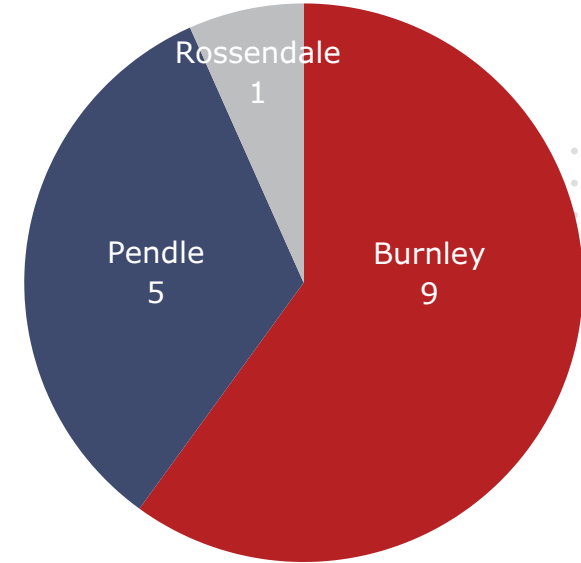
New Referrals



Current Active Cases



Closed Cases



Supported by funding from



Pendle West PCN's pilot Social Prescribing for Children and Young People Project



HEALTH & WELLBEING FOR CHILDREN & FAMILIES CASE STUDY

Whitehough Summer Activity

Our group of young people attended Whitehough this July. Day 1 was filled with brilliant activities. Our young people spent the morning on the Jacob's Ladder and climbing trees. Working together in teams, each team helped each other climb up the Jacob's Ladder reaching the top. Split into two groups, our young people climbed trees, racing each other to see who could climb up the tree the fastest. We had a lovely lunch – a jacket potato with a choice of filling, and a chocolate cookie for dessert. The group spent the remaining lunch time, resting and playing games such as table tennis, jigsaws and board games. We spent the afternoon head hunting. Working in pairs (the instructor gave each pair a name), the pair then had to find the name which could be located anywhere on the Whitehough Outdoor Centre site, and bring back the 6-digit code that is attached to the name. We finished the day with problem-solving. Working together each group had to figure out ways to climb through the spider's web without touching the webs (wires), if they touched the wire they did a star jump.

Day 2 at Whitehough was the walk to Pendle Sculpture Trail. We started off our walk from the Whitehough Outdoor Centre walking to the Pendle Sculpture Trail. The group enjoyed finding each sculpture. We then walked to a café, near the Whitehough Outdoor Centre, where the Rotary kindly treated the group to an ice cream / ice lolly. We then walked back to the Whitehough Outdoor Centre making it an excellent round trip all completed on foot.

Day 3 at Whitehough was filled with more fantastic activities. Our young people spent the morning taking part in archery and crate stacking. We had a great lunch, fuelling everyone for more fun activities planned for the afternoon. Together as one large group our young people had a go at the giant leap of faith and the high ropes. Encouraging each other, lovely friendships have been made between all the young people. Our young people have learnt many new skills. We finished our time at Whitehough with survival skills. The group did fire making, and roasted marshmallows over a camp fire and made s'mores.



FUNDING

Administered by the BPRCVS Projects Support Team on behalf of the funders.



ERIC WRIGHT
CHARITABLE TRUST

Eric Wright Charitable Trust Small Grant program 23/24

The fund is aimed at small not-for-profit groups and organisations with a turnover of less than £30k who can apply for grants of up to £1k. The fund is now closed and we are gathering in the final reports from the groups.

Eric Wright Charitable Trust - Larger Grants Programme 24/25

The fund is aimed at small not-for-profit groups and organisations with a turnover of less than £50k. This fund opened for applications in August. Grants of between £1-5k for projects to be delivered by the end of August 2025. Applicants need to have a proven history of delivering and reporting a successful project.

Lancashire and South Cumbria Integrated Care Board (ICB) Small Grants Programme 24/25

The fund is aimed at small not-for-profit groups and organisations with a turnover of less than £150k. The fund launched for applications of grants up to £5k in August and will need to be spent by 31 March 2025. There is money still available for groups who want to expand their ideas, or pilot new ones.

UK Shared Prosperity Fund

Year 3 of a 3-year programme. All the funding has now been allocated. There was a significant delay in the funding coming down to Burnley Borough Council from Central Government. Consequently, many projects did not receive their grants until August. As some of the projects were aimed at a twelve-month delivery period the organisations are facing challenges to their delivery, outputs and outcomes. As we gather in the half year update reports it will be an opportunity to acknowledge any challenges and barriers, and the CVS Project Support Team are working closely with the project leaders to ensure they have the right support in place to achieve their best outcomes in the remaining seven months.

NEW Upcoming Funding

As soon as we identify any new opportunities the first place they go are on our website and in our Info Share. If you're not subscribed, please go to <https://bprcvs.co.uk/subscribe-to-our-newsletters.html>

With a focus on community groups, and small and newly formed groups, support is given to help these organisations apply for these funding opportunities as well as external funding streams appropriate to their aims and objectives.



Lancashire and
South Cumbria
Integrated Care Board



Funded by
UK Government





FUNDING



Funded by
UK Government

UK Shared Prosperity Fund Burnley

Eric Wright Small
Grants awarded
£2,500 to 3 Burnley
groups

Eric Wright Small
Grants awarded
£450 to 1 Pendle
group

Eric Wright Small
Grants awarded
£500 to 1
Rossendale group

21

Groups received
funding for this
latest round

The amount
awarded was
£358,510.81



ERIC WRIGHT
CHARITABLE TRUST

FUNDING

**LSCICB Small
Groups Fund Burnley
Awarded £19,886.00
to 4 Groups**

**LSCICB Small Groups
Fund Pendle
Awarded £12,760.00
to 3 Groups**

**LSCICB Small Groups
Fund Rossendale
Awarded £18,844.64
to 5 Groups**



**Lancashire and
South Cumbria
Integrated Care Board**

**Adult Personal
Health Budget**

**£1,740.00
awarded to 4
families in
Burnley**

**Children & Young
People Mental Health
Personal Health
Budget**

**£320.00
provided to
2 families in
Pendle**

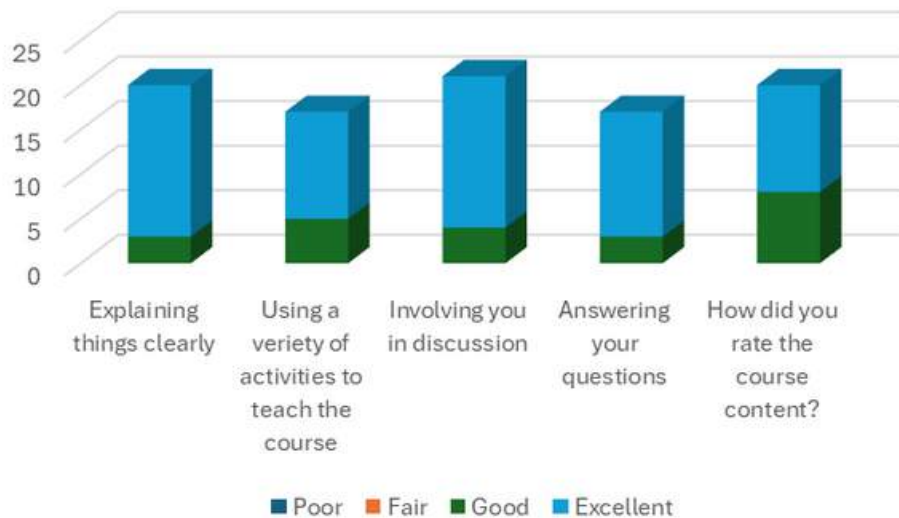
FUNDING CASE STUDY

MONITORING AND EVALUATION WORKSHOPS

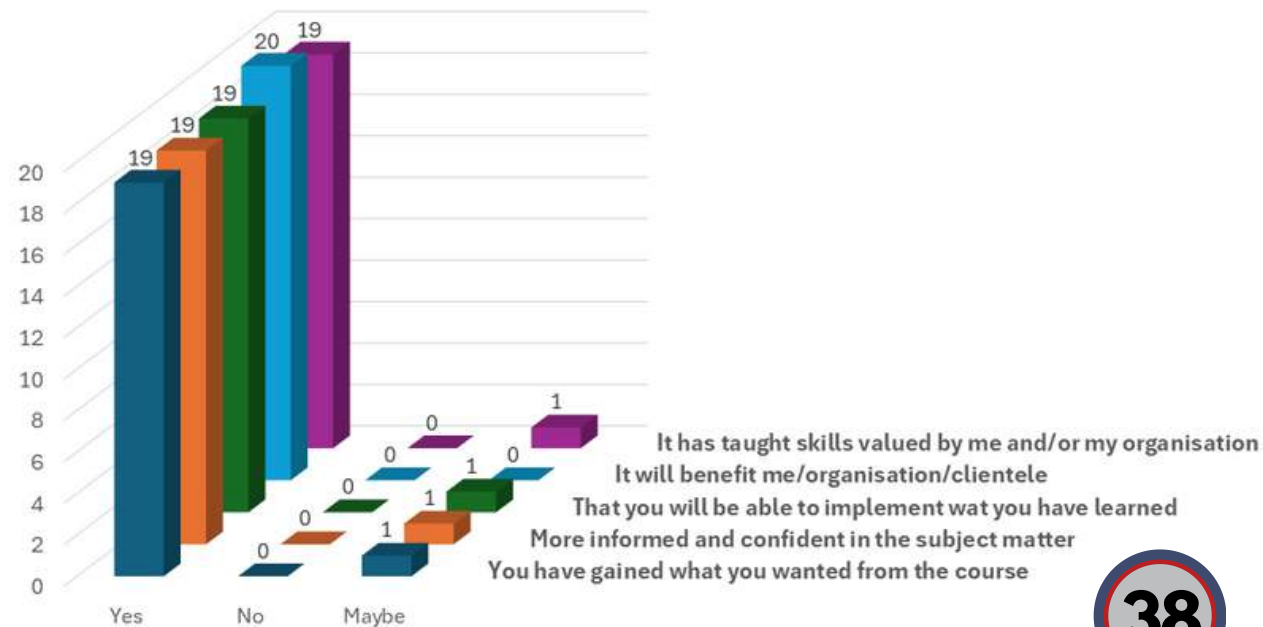
To assist the UKSP funded groups to understand how the monitoring and evaluation for their project will work, we have started to run workshops. Initially these were face to face at our Yorkshire Street office, but we then decided it would be more acceptable to run workshops via Teams. As the groups, and the volunteers and workers who run them, are busy people it is easier to fit in a Teams meeting rather than having to travel.

These workshops are now being run up until December 2024 at the moment as they are proving popular, not just for the UKSPF, but now also to those who have received funding for our other administrated funds. We also advertise these on our website and Facebook pages and have had groups not in receipt of our funding attending these workshops.

How good was the tutor?



Having completed the course do you feel...?



MEDIA & COMMUNICATIONS

The Media & Communications team is responsible for promoting BPRCVS and our projects and services across a variety of channels. The team also does this for VCFSE groups and organisations to help spread the word on their behalf.

Work continues on the new website, but it is now live and open to visitors. The new website will become an information sharing portal similar to the old website, but we think you'll find this one a much more visual experience. Watch this space as we look to develop the website to contain even more information than before!

Social media performance continues to be impressive. We've amassed more than **1,000** organic 'Likes' on Facebook and a total greater than **5,000** unique 'followers' across our channels. Distinct audiences are forming across our social media channels enabling us to target specific demographics.

Newsletter performance remains steady and is an effective way of sharing information with sector colleagues by providing a weekly round-up of the latest news, opportunities, activities, and events.

The department will be developing our marketing and comms practices over the next few months so watch this space for new content and promotions coming your way very soon!



MEDIA & COMMUNICATIONS

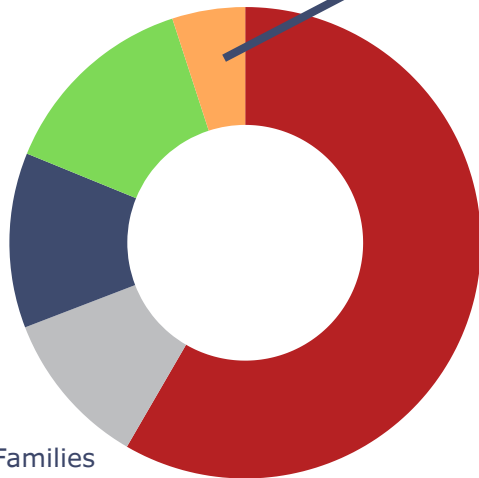
122,944

Overall Facebook Reach



The total reach across all pages and groups is over 120,000 people per quarter - that's practically half the population of Burnley, Pendle and Rossendale!

Gannow What's On Group 17,002
CVS Community Group 6,153



5,901 Total Followers

Across all our social media platforms and pages.



942 Views =

802 Minutes Watched

Of video content hosted on our channel.



1 New Subscriber =

34 Total Subscribers

To the BPRCVS YouTube channel.



137 Total Retweets

Equivalent to more than half of tweets posted.



241 Total Tweets

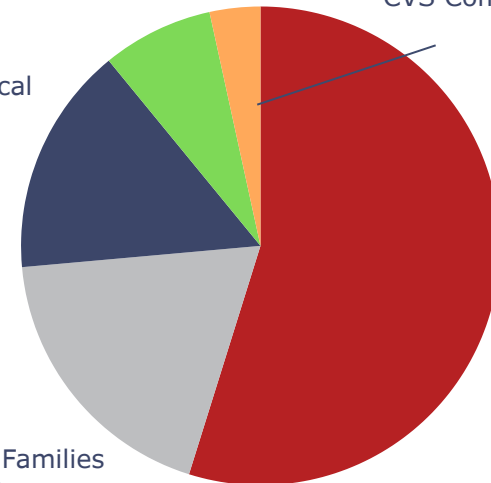
Promoting BPRCVS, but also sharing key information from VCFSE groups and organisations.

Gannow What's On Group 136

CVS Community Group 62

Gannow Big Local 281

BPRCVS 994



1,813

Overall Facebook Engagement

Unique likes, shares, comments and interactions across all pages and groups.

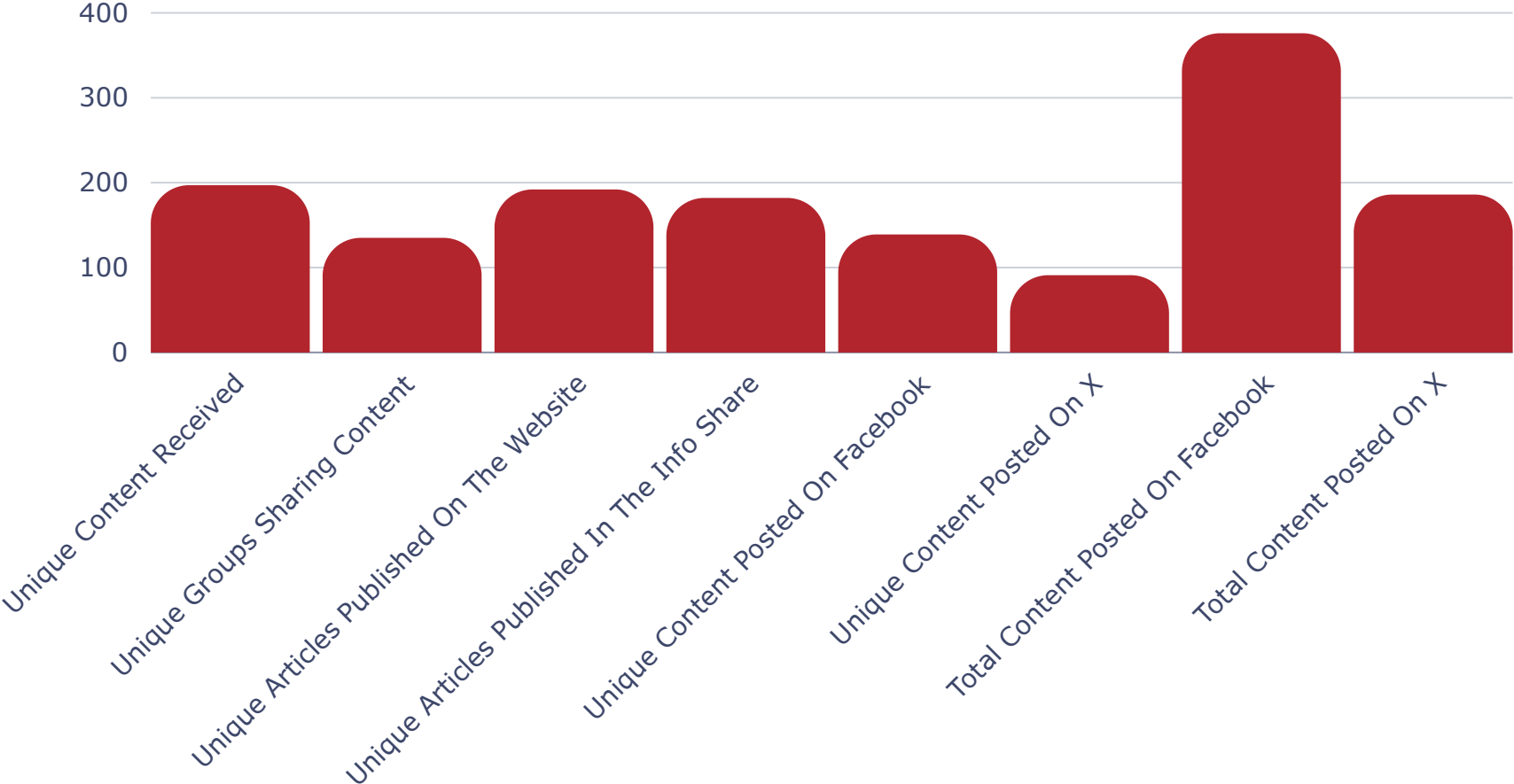


MEDIA & COMMUNICATIONS

Group Support

The Media & Communications Department spends a good chunk of time supporting not just BPRCVS' projects and services, but those of other VCFSE groups and organisations throughout Burnley, Pendle, Rossendale, pan-Lancashire, and even further beyond.

The bar chart below demonstrates how much content is received by BPRCVS and how we disseminate that information to the marketplace and target audiences.



94:20

The total time spent supporting VCFSE groups and organisations to share their project information, activities, events, jobs and voluntary roles, and so much more!

MEDIA & COMMUNICATIONS

Newsletter Performance



371

377
WEEKLY
SUBSCRIBERS

53%
OPENED &
ENGAGED



423
MONTHLY
SUBSCRIBERS

37%
OPENED &
ENGAGED



372
WEEKLY
SUBSCRIBERS

12%
OPENED &
ENGAGED



BPRCVS BUILDINGS



Burnley, Pendle and Rossendale Council for Voluntary Service welcomes thousands of visitors per quarter to our buildings.

The CVS Centre is based in the centre of Burnley and houses **6** organisations as resident tenants.

With meeting spaces available, The CVS Centre is open to all VCFSE groups and organisations. During this quarter we've had **201** room bookings.

Gannow Community Centre is a thriving community centre serving the local people of Gannow as well as residents from all over the borough and beyond.

With a wide range of groups delivering activities and sessions, there is always something for everyone happening at Gannow Community Centre. This quarter we have had **216** room bookings.

Our Community Café is open every Wednesday and Friday morning through to lunch for a fantastic full English breakfast!

The Gannow Food Share supports individuals and families with access to food bags to provide sustenance for a few days.





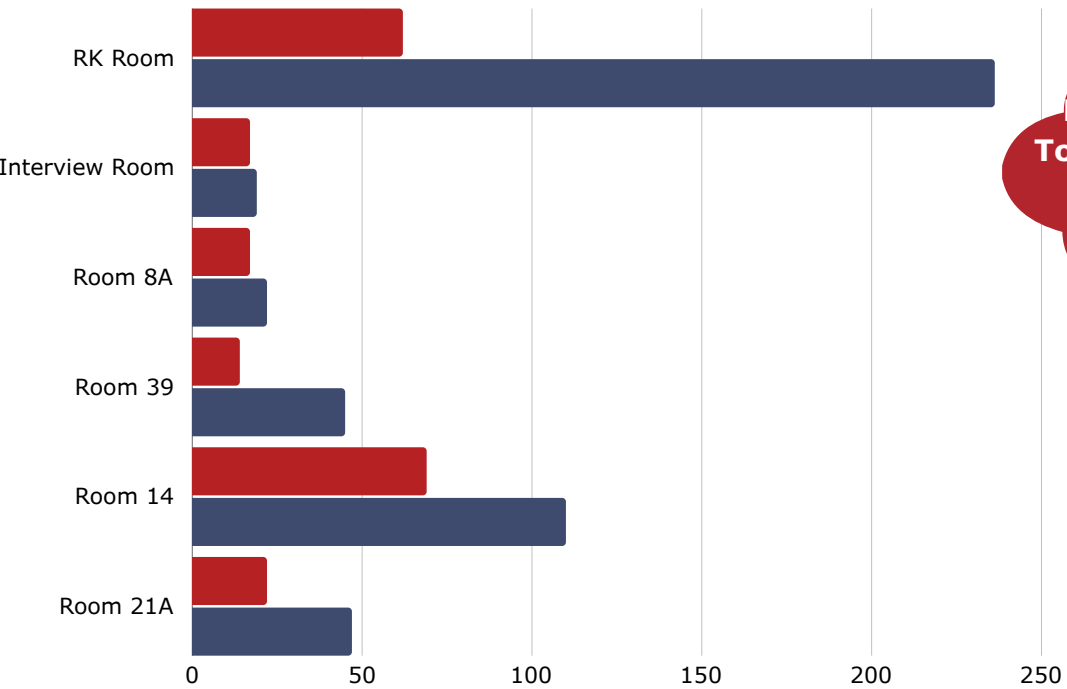
CVS BOOKINGS

Number of Volunteers
 7

Volunteer Hours
 585:15

Volunteer Added Value @£11.44ph
 £6,695.26

■ Sessions Booked ■ Hours Booked



Number of Burnley Together Food Parcels Issued
 60

Number of Resident Groups
 6

Number of Visitors
 1,654

Number of Regular Groups Using The CVS Centre
 3

Number of People Signposted
 44

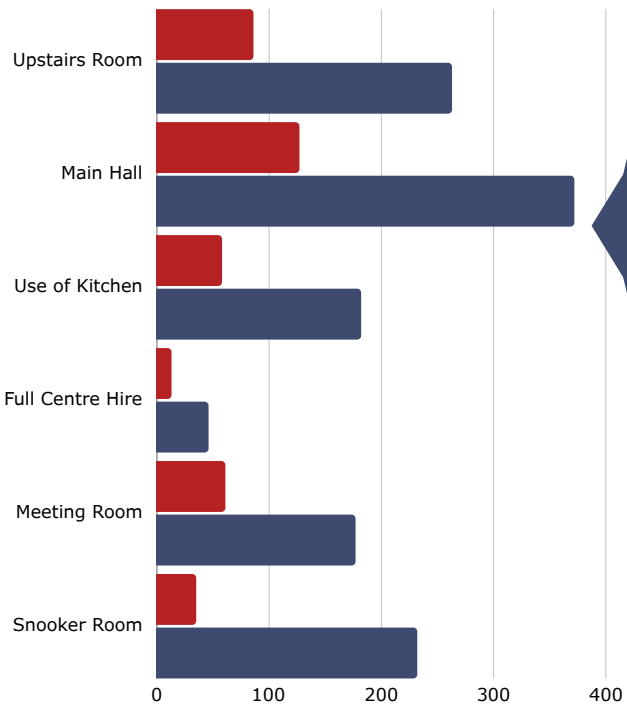
44



GANNOW COMMUNITY CENTRE

ROOM BOOKINGS

■ Sessions Booked ■ Hours Booked



Number Of Volunteers	37
Number Of Volunteer Hours	917
Volunteer added Value @NMW	£11.44 £10,490.48

Community Café Meals Served
511

Community Café Visitor Numbers
542

Number Of Unique Food Parcels Issued
28

Number Of Families Given Food Support
62

Number Of Individuals Given Food Support
50

Number Of Regular Groups Using The Centre
10

Number Of Events
1

45

TESTIMONIALS

"Thank you so much. You're guidance really did help! After speaking with you we are also applying for the ICB funding. Fingers crossed for a positive outcome for this too. Thank you."

Lancashire First



"I just wanted to drop you a quick thank you for uploading our advertisement for the HMRC "Making Tax Digital" apprenticeship. As usual, we had more interest than submissions of applications but the quality of candidate was excellent and we have made an appointment, subject to references.

**We really appreciate your all help with making this recruitment process a success and will be back again!"
Citizens Advice East Lancashire**

"Thank you for acting on this so quickly – It really does show our partnership work through the individual CVS's and LACVS."

Local Lancashire/LACVS

"Wow! Thanks so much again."

UCLAN

"Thank you for sending your BPRCVS newsletter. I really enjoy reading this, I find the information provided is very useful and I share it with all of my Team."

Prince's Trust

TESTIMONIALS

"Thanks, that's really helpful--I can pass this information on in our reports."

Citizens Advice East Lancashire

"Thank you, that's really helpful."

Positive Action in the Community (PAC)

"Thank you for getting back to me and thank you for all the information, you are wonderful! Much appreciated."

Super Slow Way

"That's brilliant, thank you so much."

Best wishes."

Mid Pennine Arts

"Thanks!

That's a great help, I will keep you updated along the way and send over any advertising materials I have once complete.

Thanks again!"

Charter House Resource Centre

"That's great, thank you very much."

Team Rise

"I had a look through the impact reports – they were great!"

NAVCA

CONTACT US

 The CVS Centre, 62-64 Yorkshire Street,
Burnley, BB11 3BT

 CVS Office: 01282 433740

 www.bprcvs.co.uk

 Gannow Community Centre,
Burnley BB12 6RB

 Gannow Office: 01282 436396

 info@bprcvs.co.uk

