

*Helping people to help others*

# QUARTERLY REPORT

APRIL 2025 -  
JUNE 2025



**BURNLEY**PENDLE  
& ROSSENDALE  
COUNCIL FOR VOLUNTARY SERVICE

Registered Charity Number: 1062446 Company Limited By Guarantee: 3328219



# CONTENTS

<b>3</b>	<b>Chief Officer Overview</b>
<b>4</b>	<b>From Roots To Fruits: The Tree Of VCFSE Life</b>
<b>5</b>	<b>BPRCVS Staff Values</b>
<b>6 - 10</b>	<b>Group Support</b>
<b>11 - 15</b>	<b>Networks &amp; Events</b>
<b>16 - 21</b>	<b>Social Prescribing</b>
<b>22 - 24</b>	<b>Adult Social Care</b>
<b>25 - 27</b>	<b>Social Prescribing for Children &amp; Young People</b>
<b>28 - 31</b>	<b>Community Transport</b>
<b>32 - 36</b>	<b>Employment Support</b>
<b>37 - 38</b>	<b>LACVS Volunteering For Health</b>
<b>39 - 42</b>	<b>Volunteering for Wellbeing &amp; Community Hub</b>
<b>43 - 46</b>	<b>Funding</b>
<b>47 - 50</b>	<b>Media &amp; Communications</b>
<b>51 - 54</b>	<b>Buildings</b>
<b>55</b>	<b>Testimonials</b>

*Helping people to help others*

# CHIEF OFFICER OVERVIEW

Welcome to our first quarter report for the new financial year.

As Chief Executive I am continuously astounded and impressed with the amazing work our organisation does day in and day out. Our figures speak for themselves: from the number of groups who receive our support through governance, volunteering, and of course funding, right through to the many hundreds of people who are supported by our team of connectors and social prescribers, and the groups themselves.

The many thousands of people involved in the Voluntary, Community and Faith sector are truly inspirational. It is a privilege and pleasure to be invited to attend so many meetings and events to highlight their amazing contribution to civil society.

As always this quarter's report is just a snapshot of everything happening in CVS and my thanks go to every single person involved and contributing to our success. The wonderful letter received from New Era in our report really evidences what CVS as a Local Infrastructure Organisation does on a day to day level.

We are gearing up to our Annual General Meeting in November which will also include a conference. This year our rota across the three districts we support means we return to Burnley. Full details will be released very soon so keep an eye out for that and join us as we celebrate our 90<sup>th</sup> year.

*Christine Blythe*



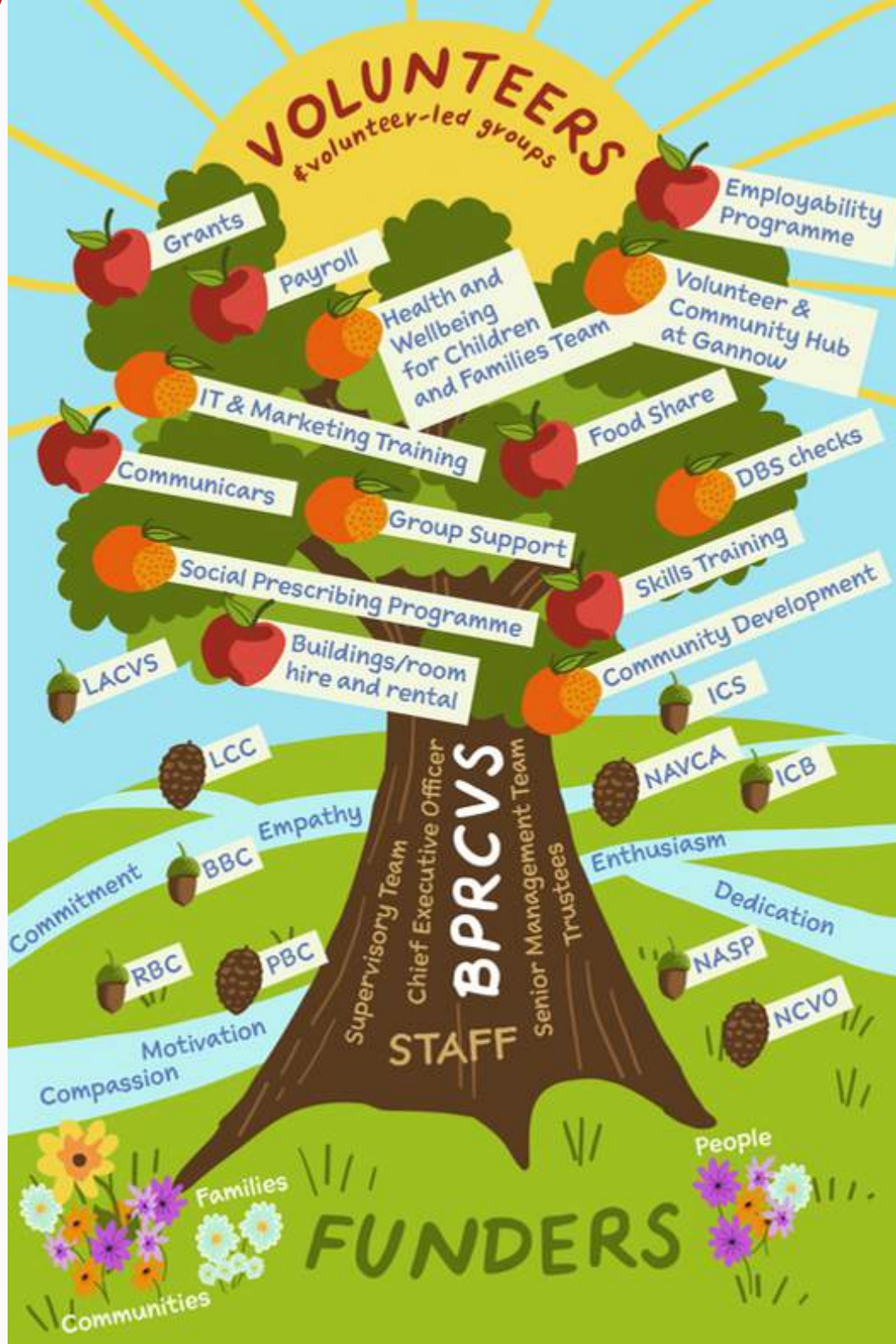
# From Roots To Fruits: The Tree Of VCFSE Life

BPRCVS supports people and families in the local communities of Burnley, Pendle and Rossendale. We do this through a wide range of services and by working on projects with partners in the VCFSE sector. Many of our projects and services are funded, but we also fund some ourselves to allow us to support as many people, families and communities as possible.

Our projects and services bear fruit only because of the partners we work with, our excellent staff and trustees and their compassionate, dedicated and enthusiastic support, and the vital funders who enable us to deliver important services to the communities, people and families of Burnley, Pendle and Rossendale.

Volunteers and volunteer-led groups are a hugely vital resource and of significant importance to BPRCVS as they are the shining light in our local communities. It is absolutely vital that these groups get the support they need to succeed and that's what we're here to do. Whether supporting a group to develop and grow, providing access to new volunteers, or by referring and signposting new clients and beneficiaries, we're always here to support local VCFSE groups.

After all, **helping people to help others** is our mantra



# BPRCVS Staff Values

We asked our dedicated staff to come up with 3 values which they believed represented BPRCVS.

Out of a large list of values, the following 5 values were the most common:

Professional  
Reliable  
Inclusive  
Diverse  
Empowering

These 5 values create a 6th organisational value:

**P R I D E**

*Pride in our work*

*Pride in our communities*

*Pride in helping people to help others*

**Project & Service  
Performance**



# PROJECT FUNDING

## Funding Support

## GROUP SUPPORT

The BPRCVS Group Support Team provides support to VCFSE groups and organisations with policies and procedures, governance, best practice, funding and grant bids, DBS checks and much more.

**365** groups have received support this quarter - that's an average of **121+** groups every month!

**371** sessions of funding support given to groups this quarter - that's equal to **123+** sessions of funding support delivered each month!

**59** DBS enquiries were received which resulted in the team processing **71** DBS applications.



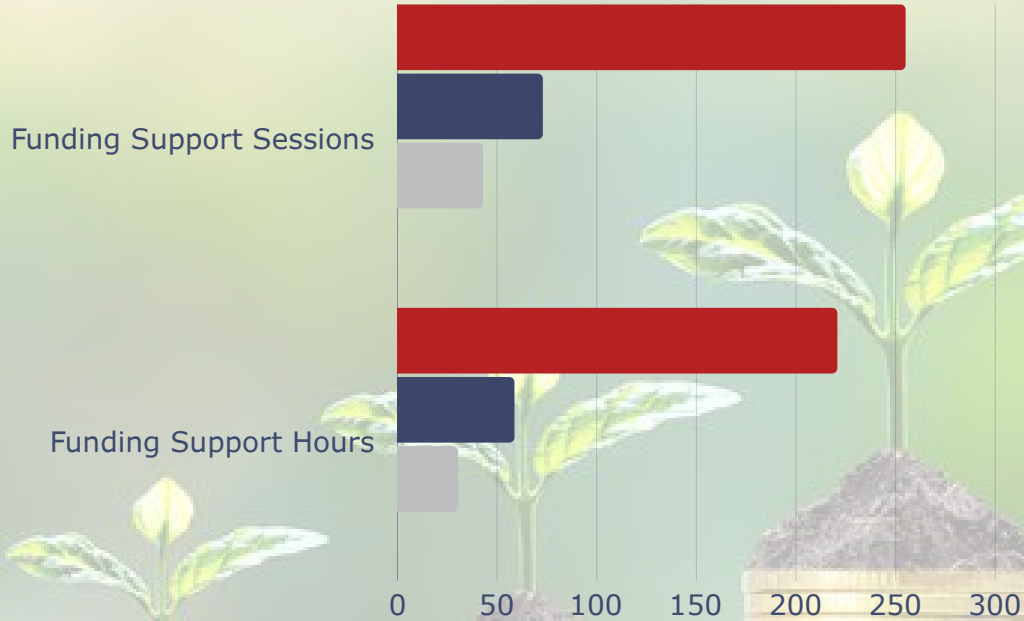
## DBS Checks



## Community Group Support

# GROUP SUPPORT

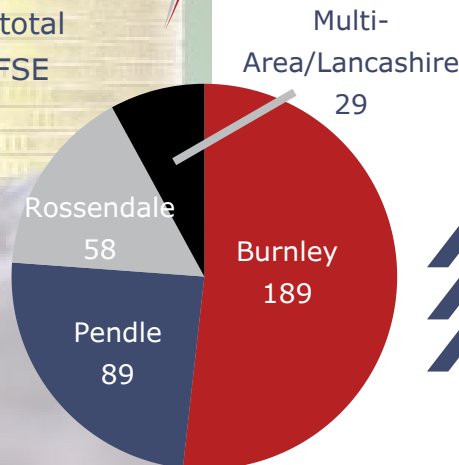
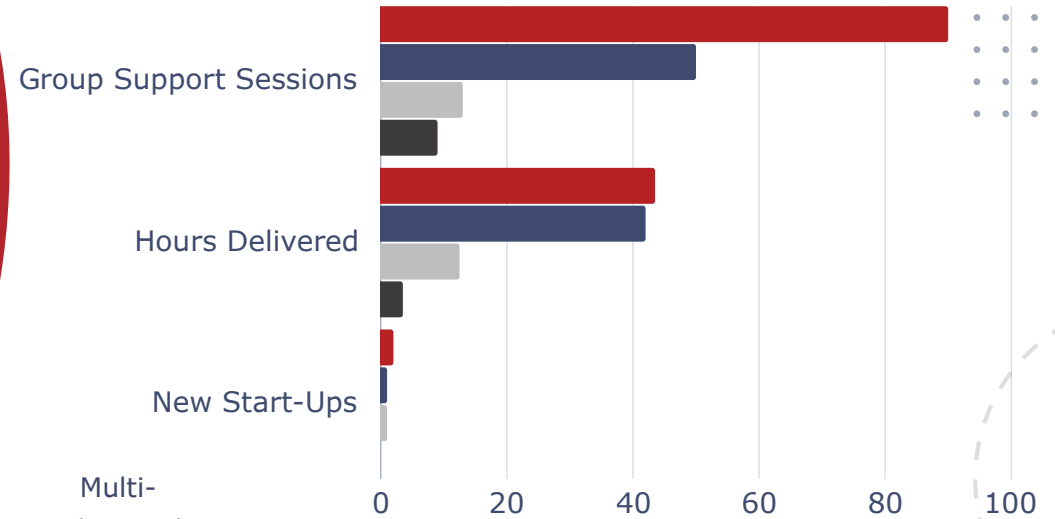
● Burnley ● Pendle  
● Rossendale  
● Multi-Area/Lancashire



The graph above demonstrates the volume of funding support sessions including the total number of hours spent supporting VCFSE groups with funding.

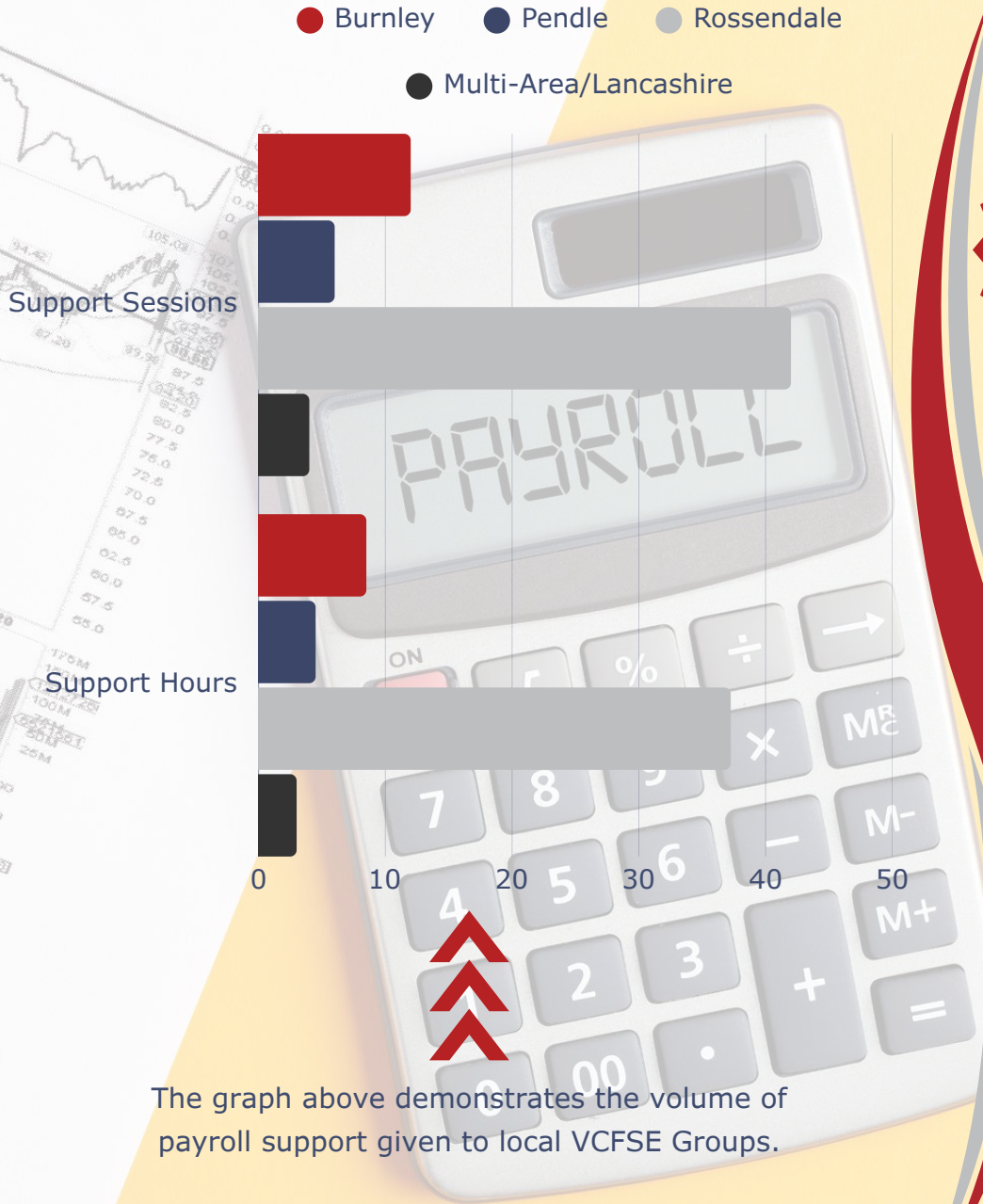
The graph below shows how many VCFSE groups have been supported this quarter, the unique groups include those who had funding support and the number of group support hours on top of the support given to funded groups.

● Burnley ● Pendle ● Rossendale  
● Multi-Area/Lancashire



This pie chart displays the total number of unique groups accessing our group support services.

# GROUP SUPPORT



## Memberships

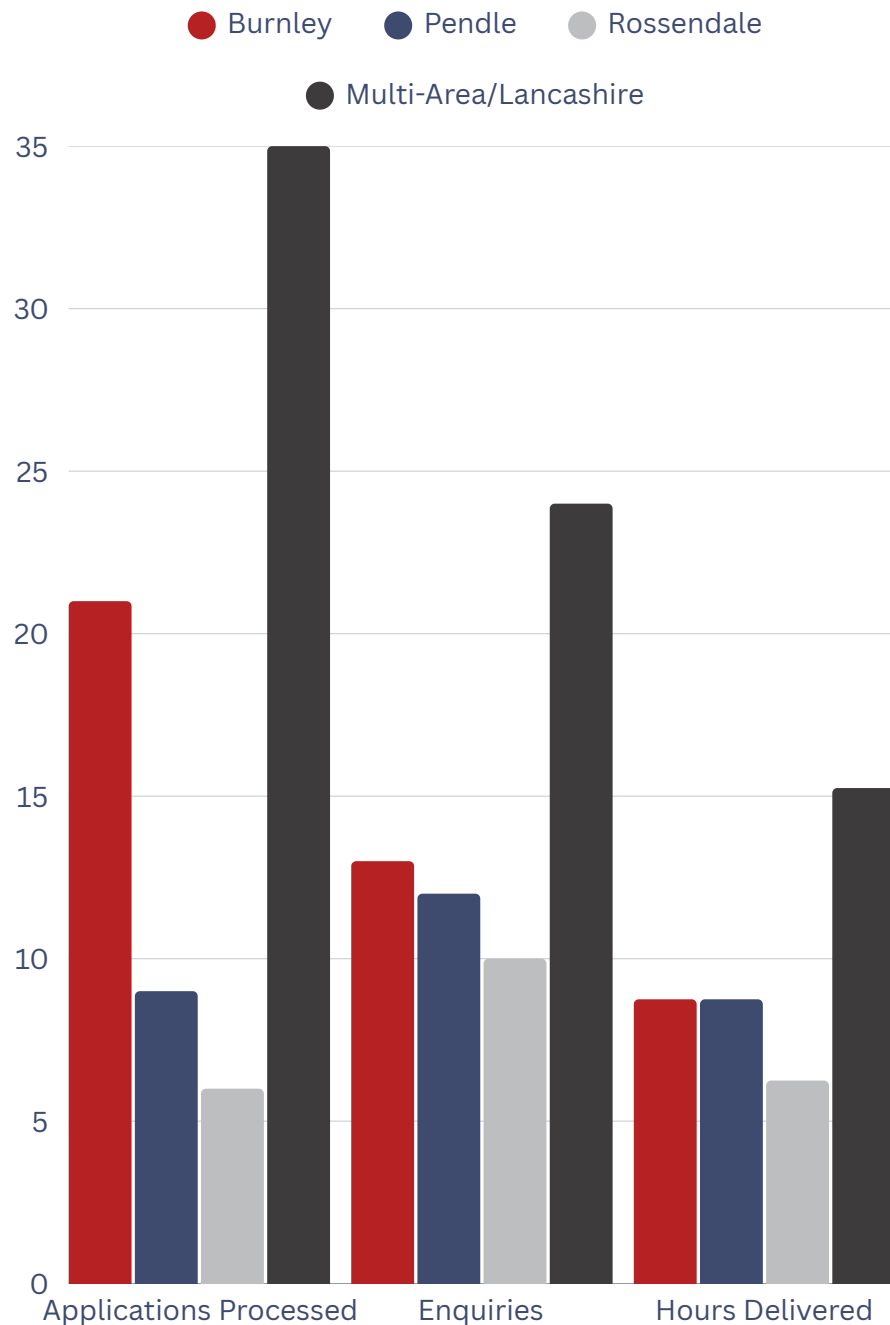


## Media & Communications Group Support





# GROUP SUPPORT



## Disclosure & Barring Service

The DBS team underwent a very intense review of our processes and procedures in August 2023, and passed with 100% compliance.

Over **39** hours of support was delivered from **59** enquiries, and **71** applications were processed.

Disclosure & Barring Service  
Form Ref F0112461  
PO Box 3961  
Wootton Bassett SN4

000726

Keep your DBS certificate up to date why not also join our Update Service at [www.gov.uk/dbs](http://www.gov.uk/dbs)

used to apply for a Disclosure and Barring Service (DBS) check. APPLICANTS MUST COMPLETE ALL SECTIONS. DO NOT COMPLETE SECTIONS d, w, x, y OR z. If you require help in completing the form, you can call 0300 190 190, visit our website on [www.gov.uk/dbs](http://www.gov.uk/dbs) or talk to the person who provided you with this form.

Complete this form correctly will delay your application. Applicants need not enter names relating to the past 5 years if they have not lived in the UK for the last 5 years. Applicants must contact the Sensitive Team on [Sensitive@dbs.gov.uk](mailto:Sensitive@dbs.gov.uk) if this option is to be exercised.

**YOU MUST NOT**

- Write over the edges of each box.
- Place stamps or stickers on the form.
- Staple anything to the form.
- Use correction fluid.
- Strike out a section that is not applicable. Please leave blank.

**proving your identity**

After you have completed sections a, b, c and e please return the form to the person who provided you with this form.

**applicant's checklist**

Before you pass this form to the person who provided you with this form, please check that you have:

# GROUP SUPPORT CASE STUDY

## CONGRATULATIONS ON YOUR 90TH ANNIVERSARY



Dear Friends at BPRCVS,

On behalf of everyone at New Era Enterprises Ltd, we would like to extend our heartfelt congratulations to BPRCVS as you celebrate your remarkable 90th year of supporting and empowering communities across Burnley, Pendle, and Rossendale. It has been our great privilege to work alongside you for 39 of those years. Over nearly four decades, our partnership has grown through shared values, mutual support, and a joint commitment to making a meaningful difference in the lives of the people we serve. We are especially grateful for your continued collaboration over the years — from the expert advice and training opportunities you've provided, to your support in helping us access and manage funding that has been instrumental in delivering our services. We fondly remember the four years we spent housed within your Yorkshire Street building — a time that strengthened our connection even further before we moved to our current home at Chapel Place. Your team has always exemplified professionalism, compassion, and community spirit. Thank you for being a steadfast ally and advocate not only for New Era but for countless organisations and individuals across the region.

Once again, congratulations on reaching this incredible milestone. We wish BPRCVS every success for the future and look forward to many more years of working together in service of our communities.

With warmest regards and appreciation.

Wendy Woodfine

CEO New Era Enterprises Ltd





# NETWORKS & EVENTS

BPRCVS attends strategic and community networks regularly so that we can stay informed on future plans and developments, and in turn provide the relevant representation and support to communities and residents.

Community networks include: *Burnley Linked, People of Pendle, and Rossendale Connected.*

Locality meetings within areas include: *SW Burnley Together, etc.*

Strategic networks include: *East Lancashire VCF Leadership Group, Primary Care Network meetings, Integrated Neighbourhood Teams meetings, domestic abuse forums, partnership meetings, etc.*

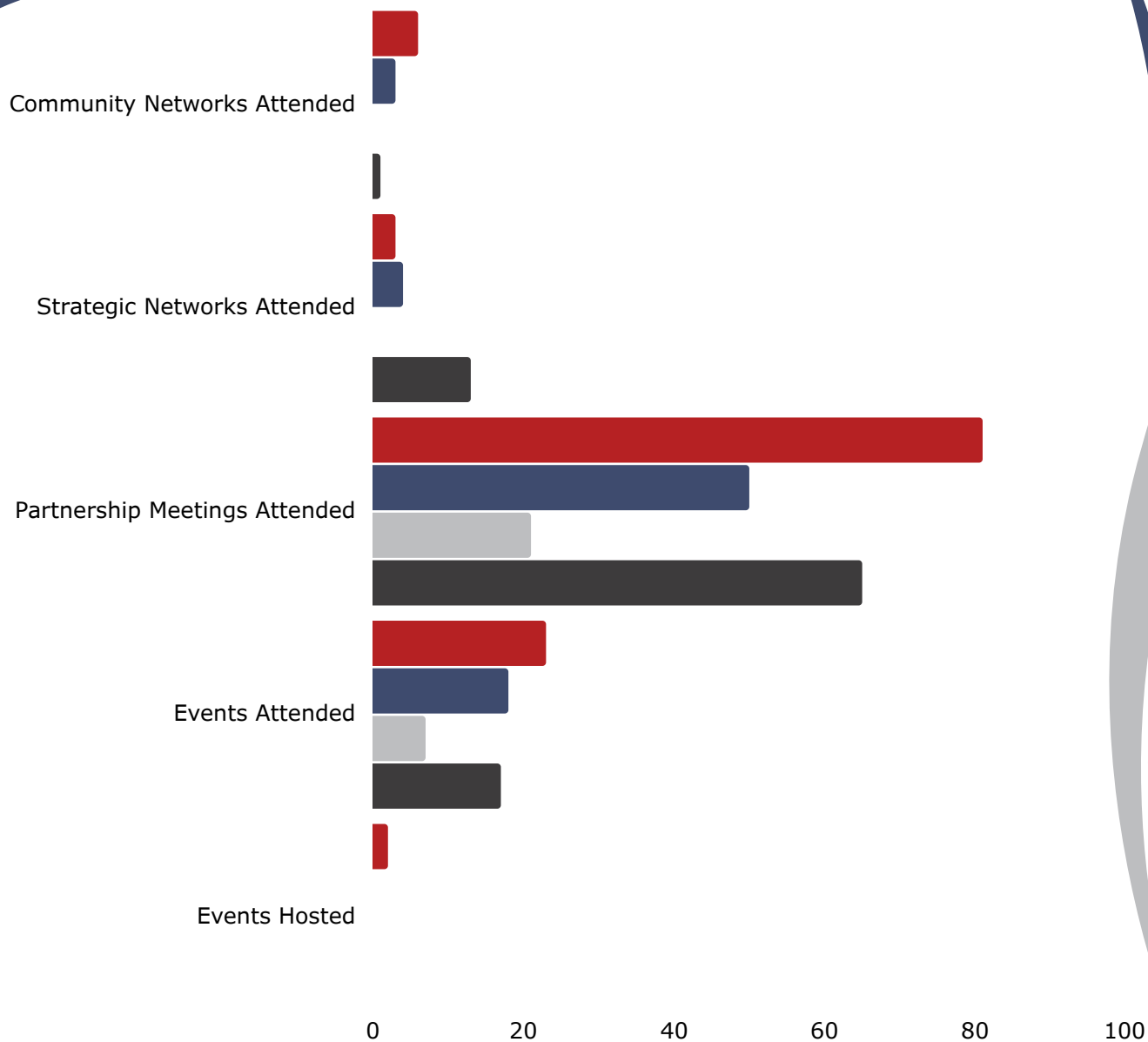
Events attended include: *LACVS LOCAL Annual Conference, NAVCA Conference, Pendle Health & Wellbeing Partnership Event, National Employability Day, and Burnley Above & Beyond Awards* to name just a few!





# NETWORKS & EVENTS

● Burnley ● Pendle ● Rossendale  
● Multi-Area/Lancashire



## COMMUNITY NETWORKS



Burnley Linked

42

PEOPLE  
ATTENDED

24

NEW GROUPS  
REGISTERED

People of Pendle

Working Together



23

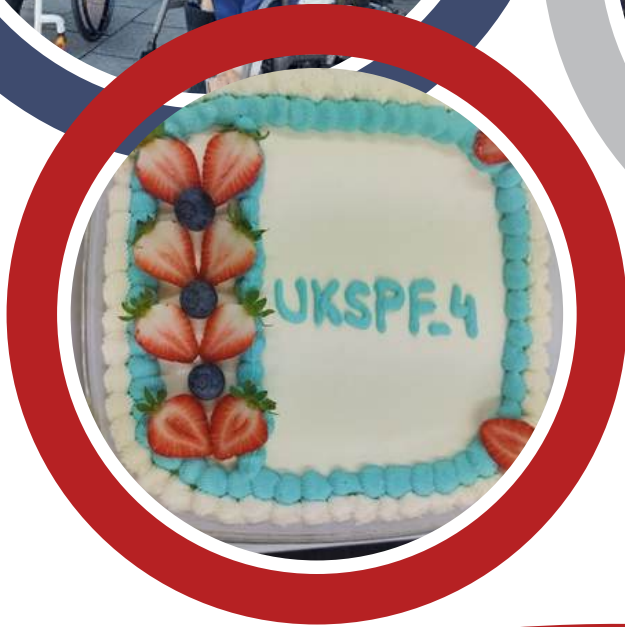
NEW GROUPS  
REGISTERED

67

PEOPLE  
ATTENDED

12

# NETWORK & EVENTS PHOTOS





# NETWORK & EVENTS PHOTOS





# NETWORKS & EVENTS CASE STUDY

## HEALTH GATHERING EVENT

On 25th June 2025, Tracey Noon, BPRCVS Operations Manager and member of Pendle Network for Change, led a fantastic Health Gathering at Fundaland!

Organised by Pendle Network for Change and People of Pendle, the event launched Pendle's Health Weight Declaration and explored local health services what's available, who they support, and where there might be gaps.

Over 100 people even got moving with a lively Hokey Cokey thanks to funding from Together an Active Future!

So much valuable information was shared and will be taken forward by Pendle Network for Change and People of Pendle to make a real difference.



# SOCIAL PRESCRIBING



The Social Prescribing Team has 16 members of staff comprising an Operations Manager, Team Manager and Project Support. We have 6 full time and 6 part time Social Prescribing Link Workers (SPLWs) & Social Connectors.

Each locality team are meeting and integrating well with health care professionals as part of the PCN process.

Co-location of Health and Wellbeing Teams is now being considered across all areas due to the successful integration of the SPLWs with Integrated Neighbourhood Teams and other healthcare teams in some areas.

Cases are increasingly complex - the cost-of-living crisis is impacting on our communities and so increasing referrals substantially. BPRCVS' Chief Officer continues to be the voice of the sector on a local, regional and county level as a trustee of NAVCA (National Association of Voluntary and Community Action).

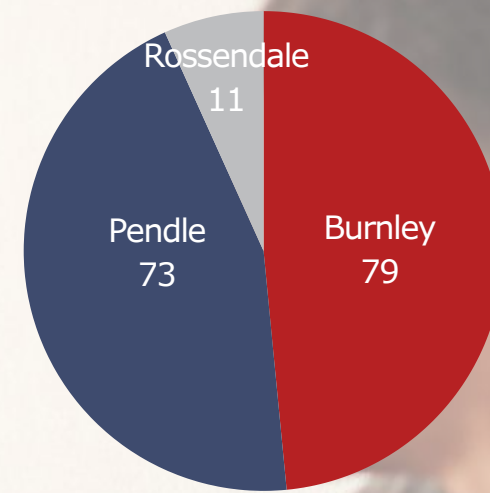
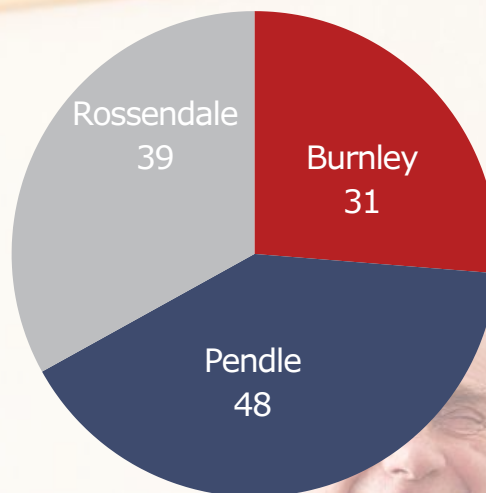
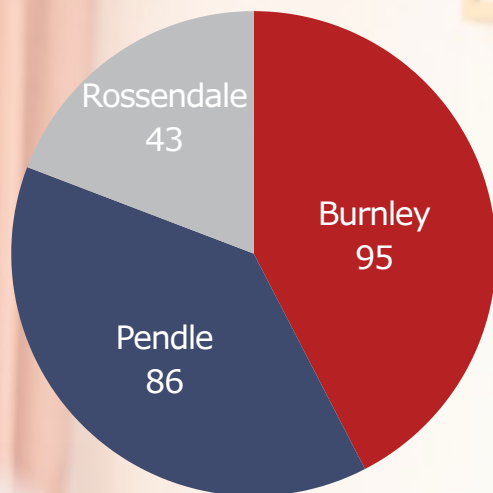
Teams are regularly engaging with the community at various events, which is proving successful in building relationships with other services and raising community awareness of the service available.





# SOCIAL PRESCRIBING

## Social Connectors

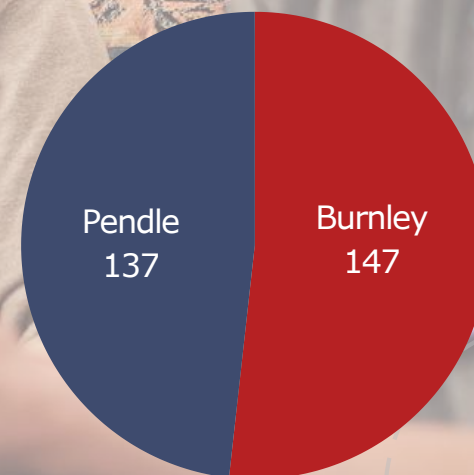
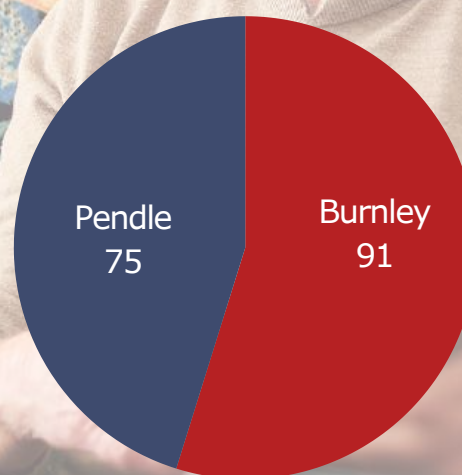
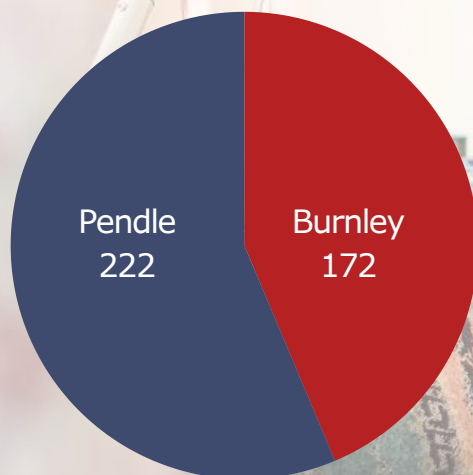


## New Referrals

## Current Active Cases

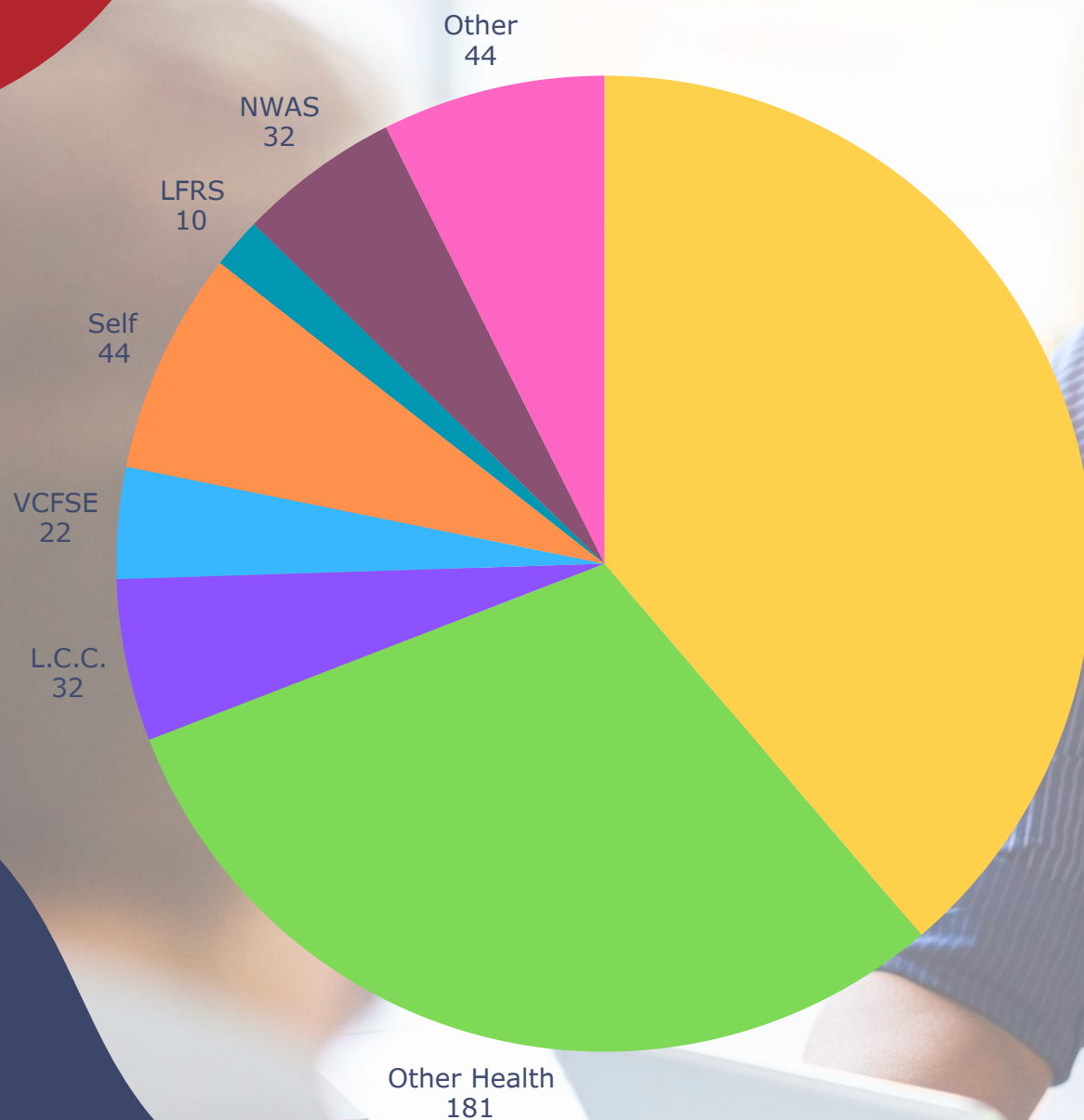
## Closed Cases

## Link Workers





# SOCIAL PRESCRIBING



## Referrals From



Social Prescribing referrals come from a range of sources. The pie chart demonstrates how many unique referrals have come from particular sources across all localities.

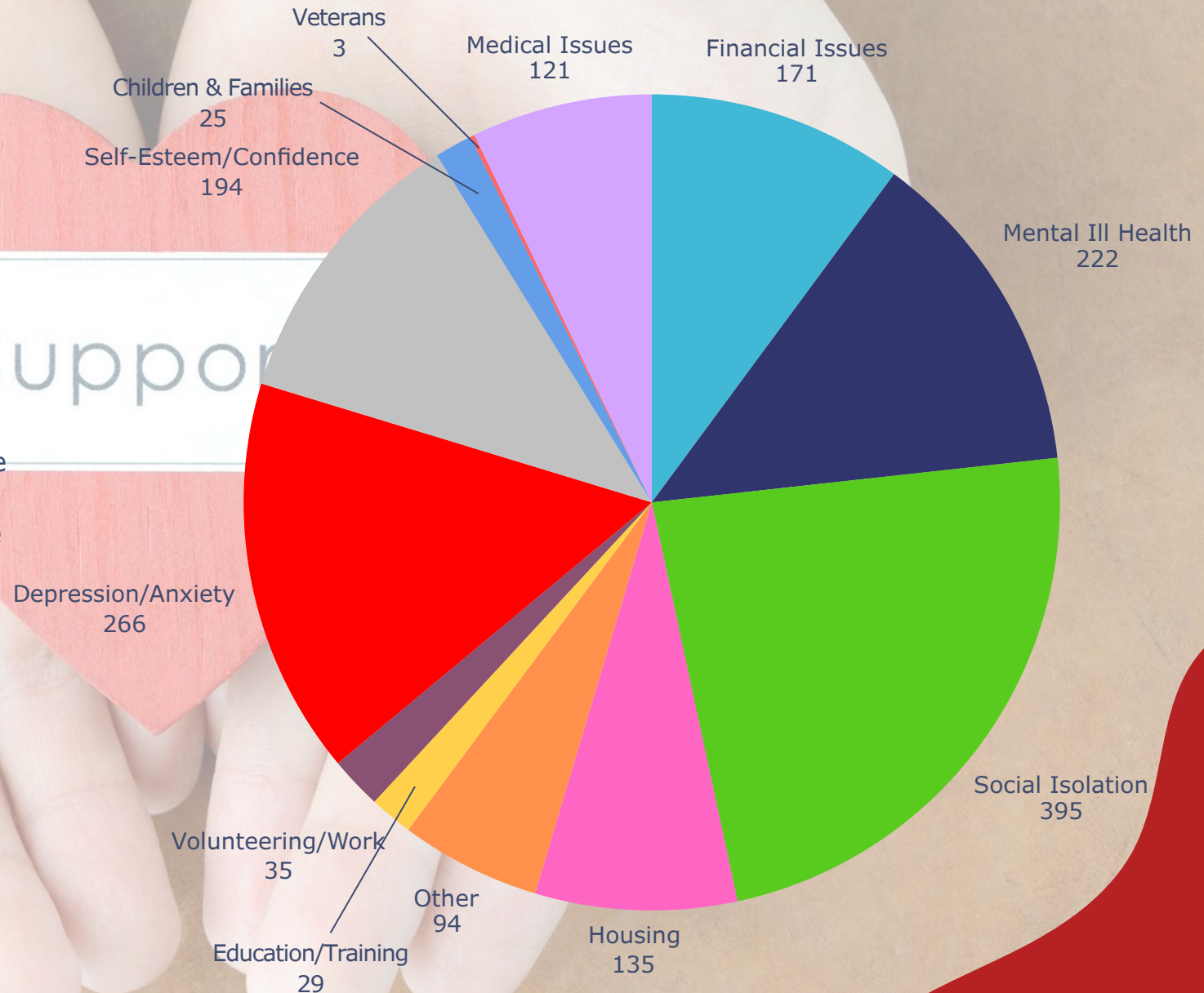
# SOCIAL PRESCRIBING

## Supporting People With

Social Prescribing provides people in Burnley, Pendle and Rossendale with a wide variety of support. This pie chart demonstrates the number of unique people supported in a given category.



Support







## Cycling Challenge Fundraiser

Louise and Vicky took part in a cycling challenge to support a fundraiser at Tesco Burnley for North West Air Ambulance.

A total of £600 was raised which will go to support the Charity.

## Dementia Awareness Event

Zoe, one of the Pendle West PCN team attended a Dementia Awareness event to raise awareness of our Social Prescribing service and how it can support people living with dementia.





# SOCIAL PRESCRIBING CASE STUDY

## Housing Situation Affecting Mental Health

### Reasons Indicated On Initial Referral

Mental health and housing.

### Background Of Client

43 year old male.

### Initial Assessment, Findings & Support Provided

Client lives in a HMO and is struggling there. He has a bwithus account and is in the correct band. He has sought advice from Shelter, but doesn't feel he is getting anywhere. His housing situation is impacting his mental health. The client has referred himself for therapy and is on a waiting list. He is currently out of work due to mental health, doesn't know if he is in receipt of the correct benefits, and is struggling to make ends meet.

### Client Outcomes

Housing - explained banding/bidding process regarding bwithus to the client as he was unsure. Provided information on the following via email: contact number for Housing Needs at the Council. Drop in information for Shelter for general advice at Church on The Street. Information regarding bond scheme and DHP through the Council for purpose of funding private rent fees, so he can look into private renting alongside bwithus.

Finances - information emailed on the following: Citizens Advice drop ins for benefits, energy and debt advice. Link to the Household Support Fund for financial support with food and energy costs. Information for the Community Grocery for access to surplus supplies.

Mental health - Explored social inclusion to support wellbeing which the client agreed would help. Sent information via email on several different social groups and activities such as exercise, outdoor-based activities, music-based, and others to which the client is attending independently.

### Client Comments

*"Thanks for all the information, not least of which your insights re applications for social housing.*

*And also thank you for your patience on the phone, you were warm and helpful, and I feel much less daunted by everything now than i was before. I know it's your job, but it meant a lot. So thank you."*



## **ADULT SOCIAL CARE**

Adult Social Care is a new project funded by Lancashire County Council who send us the referrals directly.

The team consists of 3 workers; one in Burnley, one in Pendle, and one in Rossendale.

The project aims to utilise a model similar to that of Social Prescribing, but in an adult social care context.

The team provides support to people by linking them to activities and opportunities within the VCF (voluntary, community and faith) sector to address their non-medical needs.

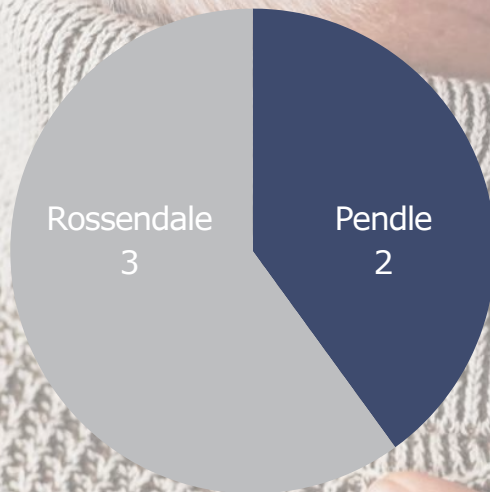
By supporting residents in Lancashire to maintain their independence, social inclusion, and connection to their communities, we aim to improve their wellbeing.



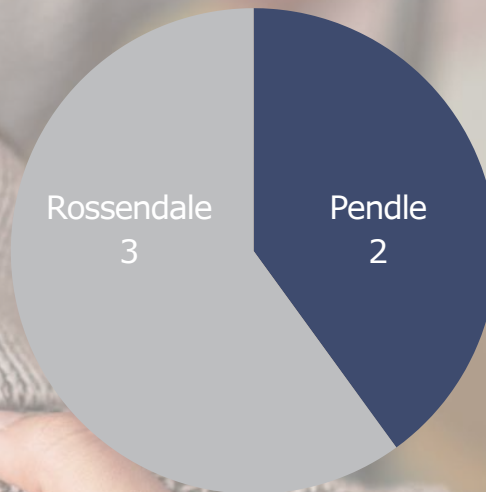


# ADULT SOCIAL CARE

No referrals for Burnley have been received during this period.



**New Referrals**



**Current Active Cases**

As this is a new project in its early stages, there are no closed cases so far.

**Closed Cases**



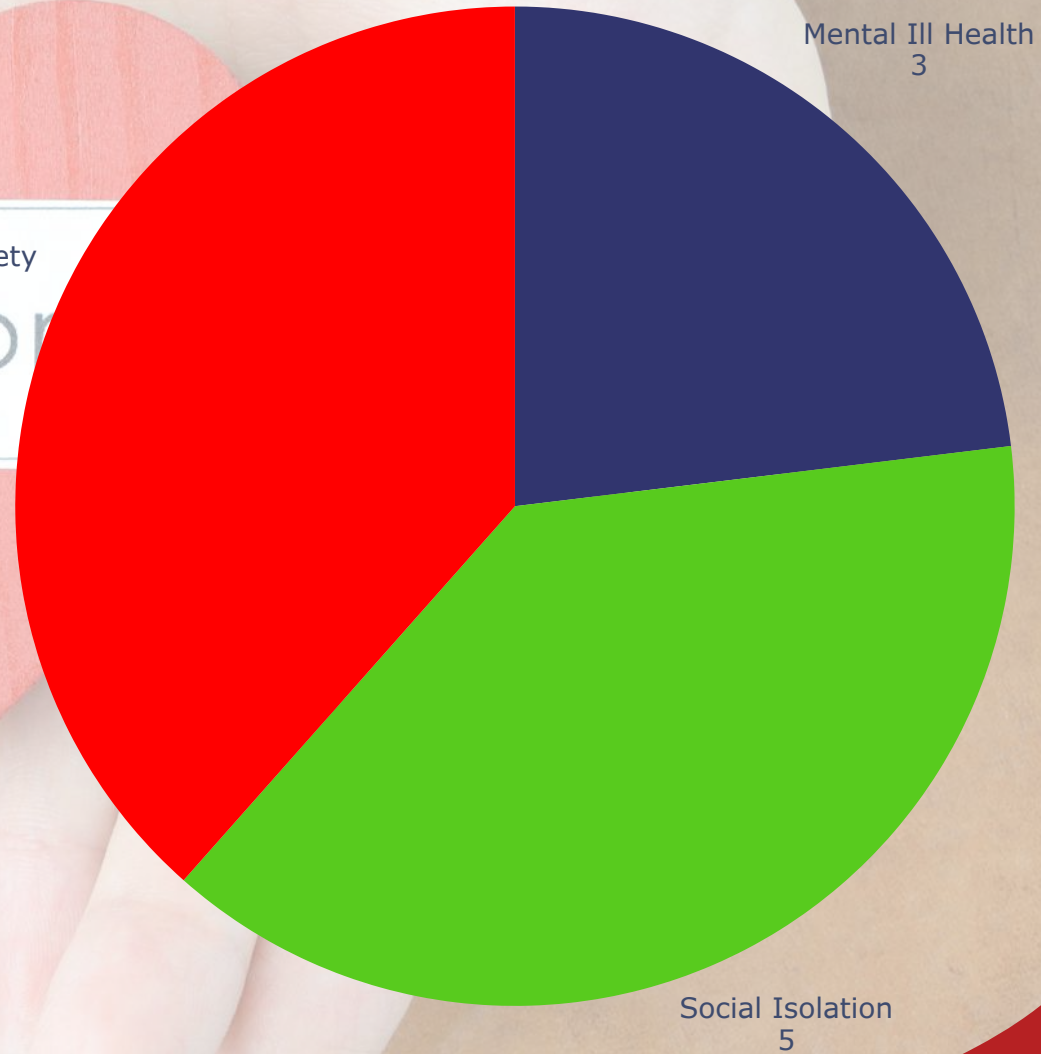
# ADULT SOCIAL CARE

## Supporting People With

Adult Social Care provides people in Burnley, Pendle and Rossendale with a wide variety of support. This pie chart demonstrates the number of unique people supported in a given category.



Depression/Anxiety  
5





# SOCIAL PRESCRIBING FOR CHILDREN & YOUNG PEOPLE

Our Health & Wellbeing for Children & Families project was paused in the summer of 2024 due to funding running out. BPRCVS is hopeful of securing more funding to recommence the delivery of this project in 2025.

***We continue to support children and young people through a pilot Social Prescribing project in the Pendle West PCN area.***

Social Prescribing for children and young people is no different to Social Prescribing for adults. We operate in virtually the same way with the only real difference being the focus is put upon the health and wellbeing of the child or young person. We look to improve health and wellbeing via non-clinical, community services.

We continue to work with parents and guardians, and schools to ensure a comprehensive program of support addressing their needs is fulfilled.





# SOCIAL PRESCRIBING FOR CHILDREN & YOUNG PEOPLE

Pendle West PCN's pilot Social Prescribing for Children and Young People Project

**28**  
New  
Referrals

**25**  
Active  
Cases

**11**  
Closed  
Cases

**43**  
Active Cases &  
Those Still  
Registered For  
Accessing  
Activities

**NHS**

Lancashire and  
South Cumbria  
Integrated Care Board

 Pendle West  
Primary Care Network



# SOCIAL PRESCRIBING FOR CHILDREN & YOUNG PEOPLE CASE STUDY

## Activities At Easter & In May 2025

The Social Prescribing for Children & Young People team have been busy delivering a range of activities for the children and young people to get stuck into.

Outdoor Adventures at Pennine Oaks involved fishing, meditation and arts and crafts. A Day At The Allotment with The Deen Centre & Sarah A Arts involved planting and weeding, observational pencil sketching, oil pastel rubbings, and natural resource themed water-based printmaking and stamps. We took the children and young people to Lazer Fazer at Giddy Kippers, and Clip 'n' Climb at the Leisure Box too with some braving the Leap of Faith!

To make attendance easier for the children and young people we arranged minibus transport using the BPRCVS Community Transport Minibus.

All the children and young people in attendance had a wonderful time at these activities, and got stuck right in. Most of them don't have the opportunity to participate in activities like this, so it's a vitally important part of the service to enable them to engage with new people, learn new skills, try new activities, and have a bit of fun. Activities like this have proven to improve the health and wellbeing of the children and young people.

During the summer of 2025 there's a load more activities planned too.



**PRESCRIBING INVITE YOU TO**

## Clip 'n' Climb at the Leisure Box

**Tuesday 27th May 2025**  
11am - 1pm

Enter a whole world of adventure through the big, bold 18-line climbing section at the Leisure Box in Brierfield!

Reaching thrilling heights of 28ft, the walls are themed, allowing you to scale sky scrapers, icy mountain ridges and a jaw-dropping vertical drop slide. You can also brave the Leap of Faith and challenge your each other on the two-person speed walls.

Please contact us by Monday 12th May 2025 to book your place.

Sammie.Taylor@bprcv.co.uk  
07444 165 450

If unable to reach us, please leave a text message.  
Snacks & juice will be provided.  
Minibus transport available.  
Limited spaces available.



**CHILDREN & YOUNG PEOPLE'S SOCIAL PRESCRIBING TEAM INVITE YOU TO**

## LAZER FAZER

**THURSDAY 29TH MAY 2025**  
10:30AM - 12PM

**AT GIDDY KIPPERS, NELSON BB9 7DU**



**PLEASE CONTACT US BY MONDAY 12TH MAY 2025 TO BOOK YOUR PLACE.**

**SAMMIE.TAYLOR@BPRCVS.CO.UK**  
07444 165 450

**IF YOU'RE UNABLE TO REACH US, PLEASE LEAVE A TEXT MESSAGE.**  
LUNCH WILL BE PROVIDED.  
MINIBUS TRANSPORT AVAILABLE.  
LIMITED SPACES AVAILABLE.



Children and Young People's Social Prescribing invite you to

## A DAY AT THE ALLOTMENT WITH THE DEEN CENTRE & SARAH A ARTS

**Monday 7th April 2025**  
11am - 2pm


Join us for a fun day outdoor!

Get involved in planting and weeding. Followed by observational pencil sketching from crops, oil pastel natural form rubbings, and some natural resource themed water-based printmaking/stamps.

Please contact us by Monday 24th March 2025 to book your place.

Sania Farzana  
Sania.Farzana@bprcv.co.uk  
07879 733 894

Sammie Taylor



Children and Young People's Social Prescribing invite you to

## Outdoor Adventures at Pennine Oaks!

**Thursday 10th April 2025**  
11am - 2pm

**Arts & Crafts:** Get creative with fun nature arts and crafts!

**Meditation:** Relax and take part in meditation whilst surrounded by the beauty of nature.

**Fishing:** Enjoy catching fish in the beautiful, calming stream.

Please contact us by Monday 24th March 2025 to book your place.

Sania Farzana  
Sania.Farzana@bprcv.co.uk  
07879 733 894



# COMMUNITY TRANSPORT



## communicars

A Burnley, Pendle & Rossendale CVS Service



Communicars is a community transport service delivered by BPRCVS for the people of Burnley, Pendle, and Rossendale. The service is reliant on volunteer drivers who use their own cars to transport passengers. The service helps the socially isolated, disabled and elderly get to groups, lunch clubs, trips into town, and so much more.

The service currently supports **110** active passengers, and completed **532** journeys covering **1,389** miles.

The minibus is driven by volunteer drivers and is available for hire by any of the VCFSE groups and organisations in Burnley, Pendle and Rossendale.

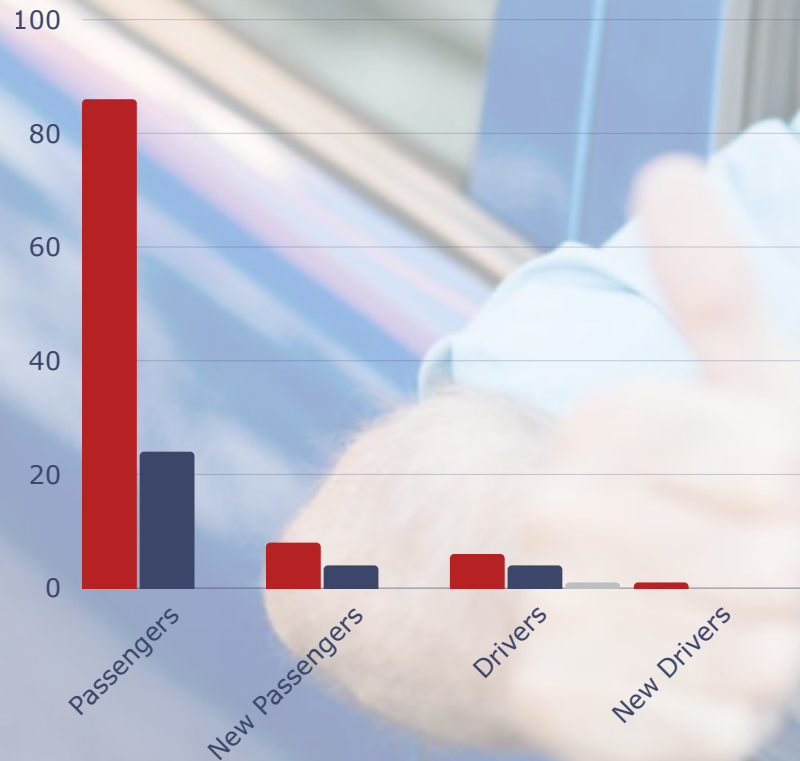
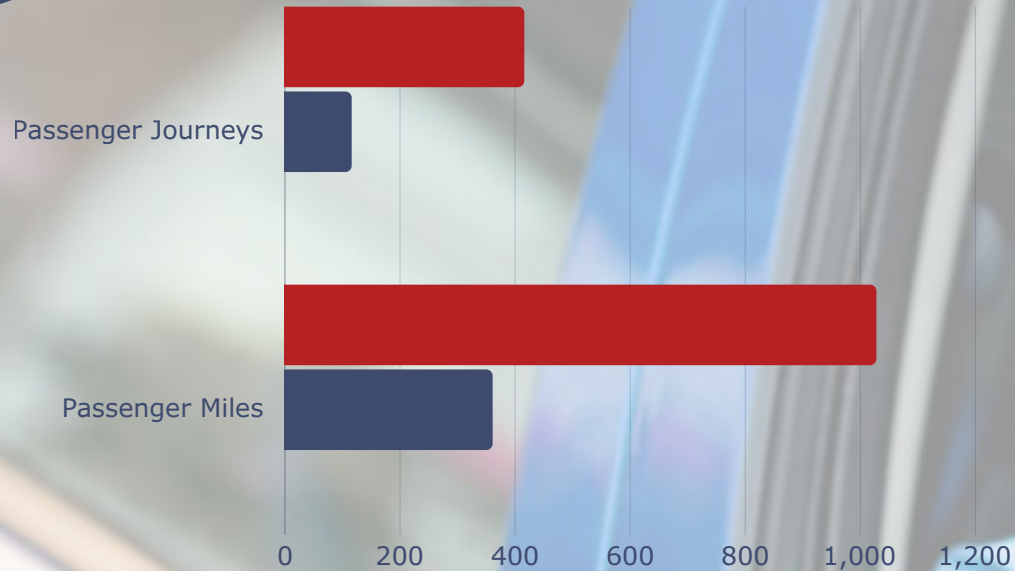
The day trips from Gannow Community Centre have restarted and have proved to be very popular.

**8** groups have accessed the minibus this quarter for a total of **10** trips covering **597** miles.

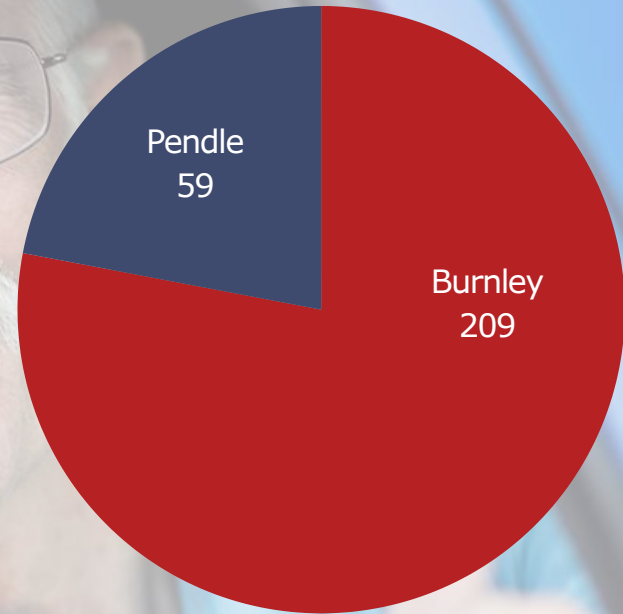


# COMMUNICARS

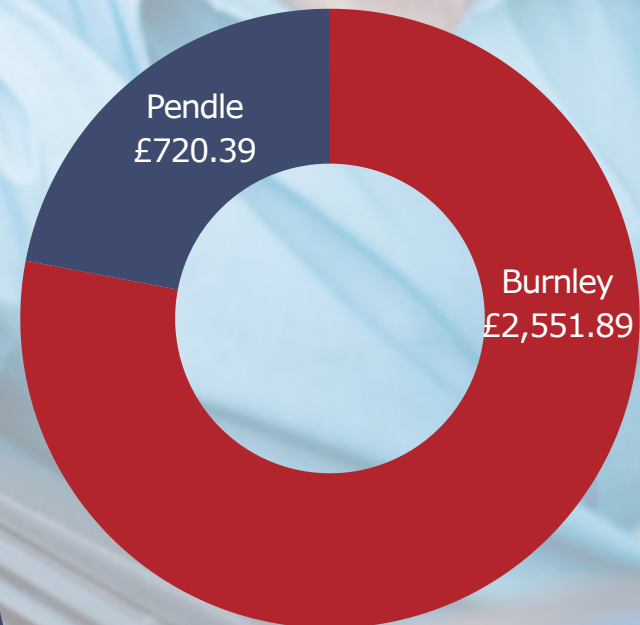
● Burnley ● Pendle ● Rossendale



## Volunteer Hours



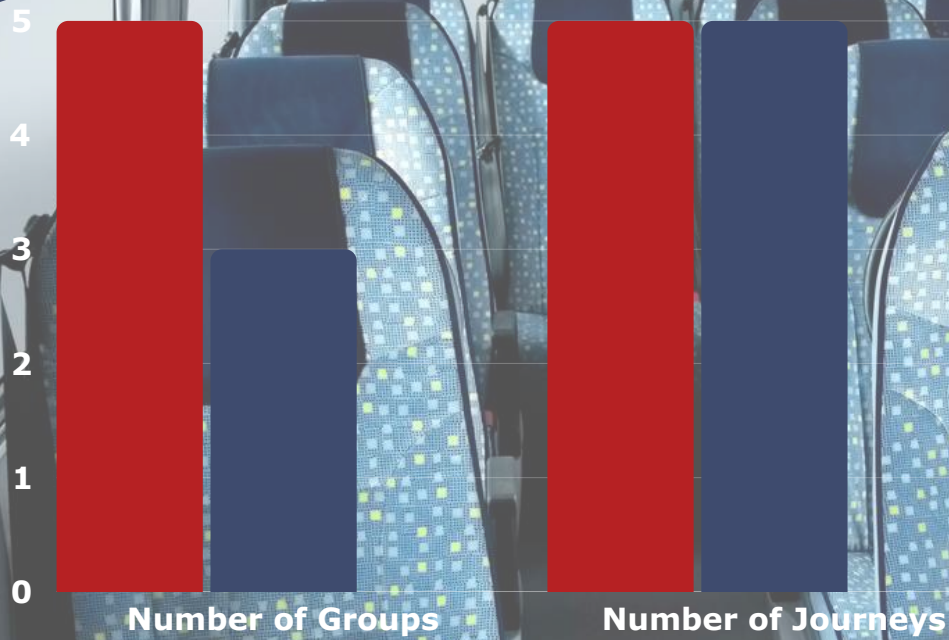
## Volunteer Added Value



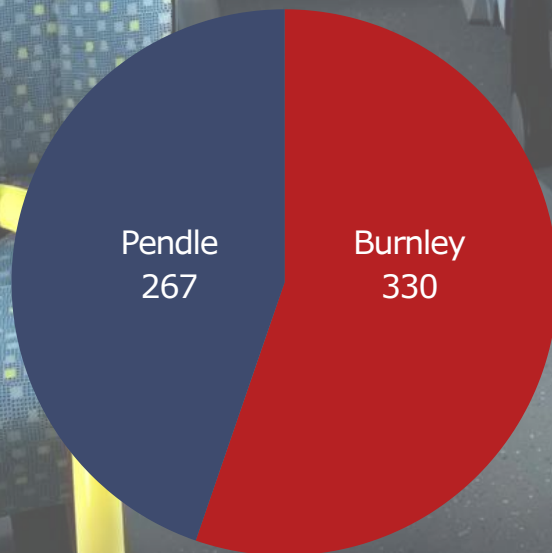


# MINIBUS

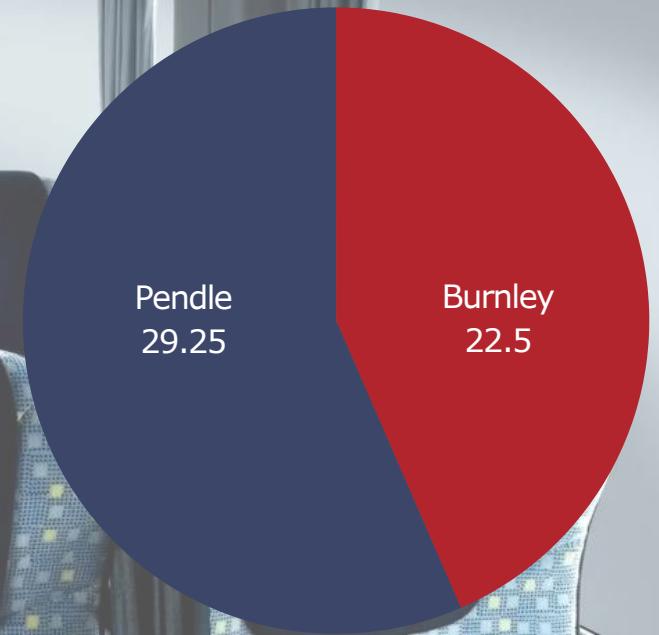
● Burnley ● Pendle ● Rossendale



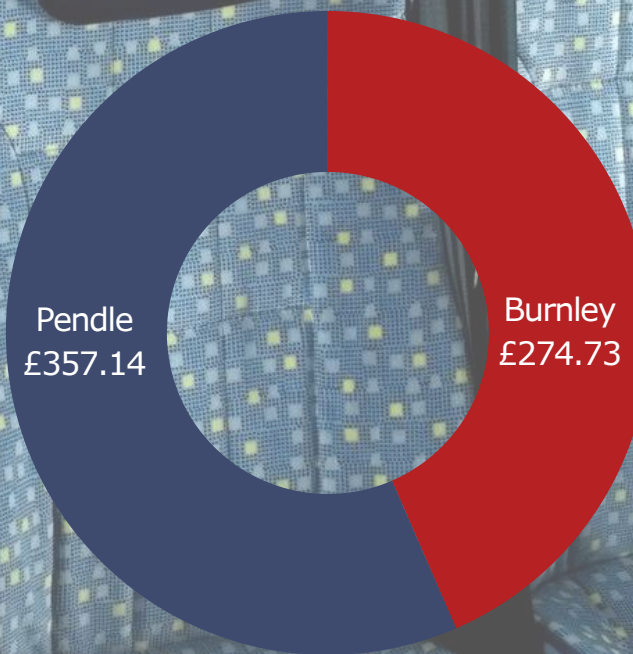
**Number of Miles**



**Volunteer Hours**



**Volunteer Added Value**





# COMMUNITY TRANSPORT

## CASE STUDY

### Gannow Community Centre Trips

Gannow Community Centre have monthly trips to various locations for a reasonable price which is available for people in the local community.

The purpose of these trips is to help local people reduce their social isolation and get out and about to venues and locations they otherwise would struggle to get to. By operating at break even we make these trips extremely affordable in comparison to other local tour operators.

In May we went to Bury Market.

Here's what some of the passengers had to say about their day trip out...

*"I thought it was a smashing trip overall to Bury Market. It was well organised too, also we had a very careful and thoughtful driver. It was a good price."*

*"Enjoyed the trip to Bury Market, great price too. The driver was very considerate driver too. I enjoyed the company and making friends."*

*"Thoroughly enjoyed my trip to Bury Market (wonderful market) with thanks to the driver. Affordable price too."*

*"A smashing organised trip, value for money. Hope there are many more trips in the future. I enjoyed the day so much."*





# EMPLOYMENT SUPPORT



BPRCVS supports residents of Burnley to develop their employability possibilities, from help with CV writing, small business set up support, confidence building, volunteering, interview skills development or helping to work on barriers into employment.

We offer supported training and work alongside our partners offering a holistic approach to move our residents forward.

The project is open to anyone unemployed age 16+. We have specialist drop ins for over 50s, women, under 24s and BAME, as well as a track record of helping long term disabled back into employment.

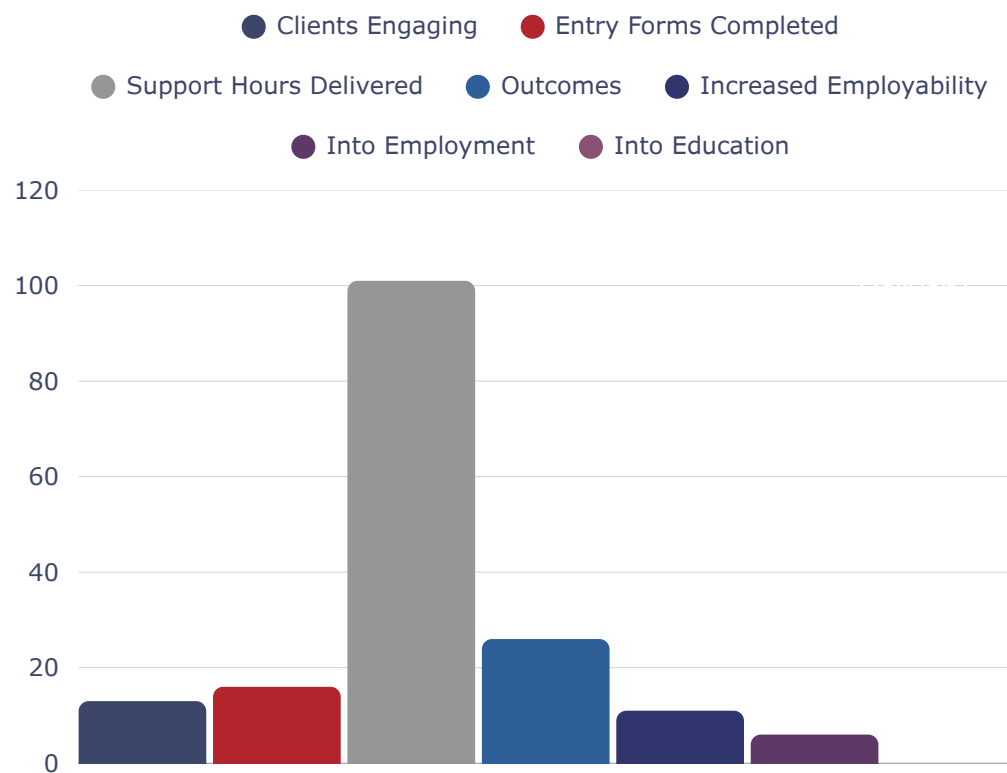
This project is funded by the UK Government through the UK Shared Prosperity Fund.



**Funded by  
UK Government**

# EMPLOYMENT SUPPORT

## UKSPF Steps Into Employment



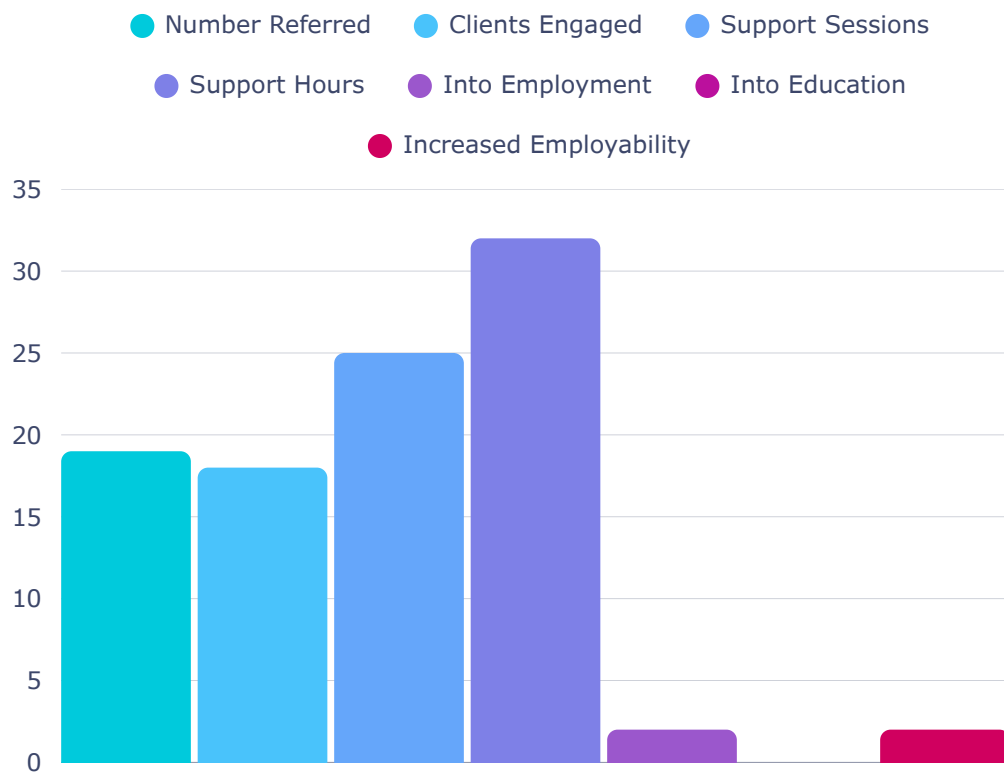
## Working With Thrive



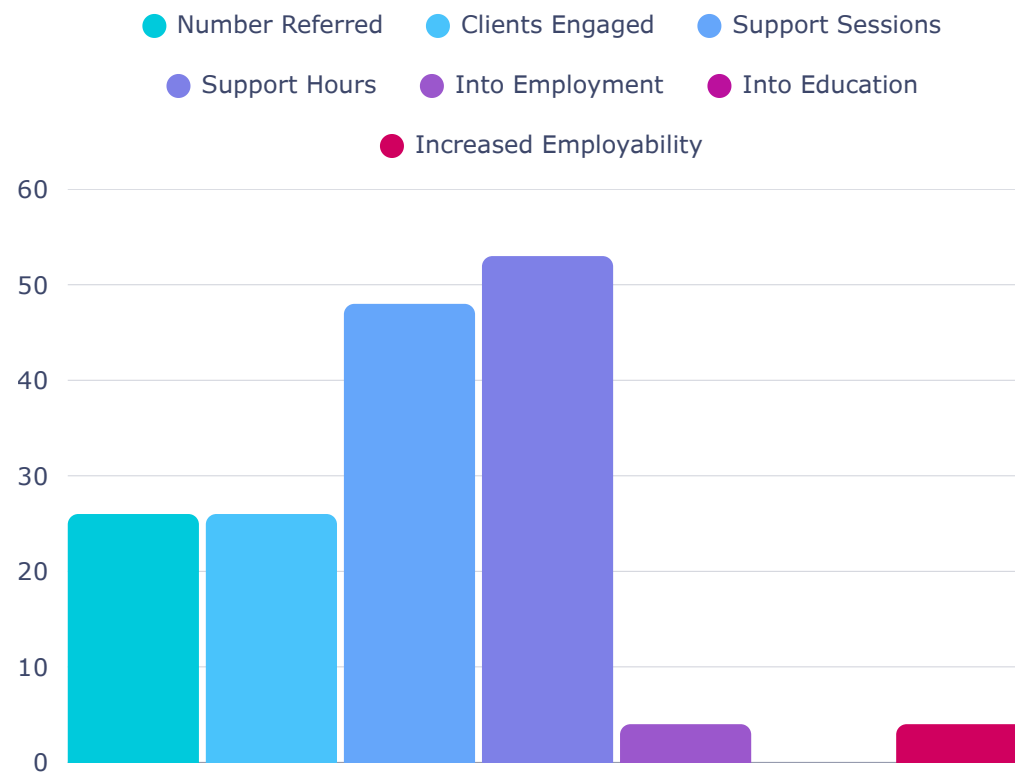


# EMPLOYMENT SUPPORT

## Women Into Employment Agenda

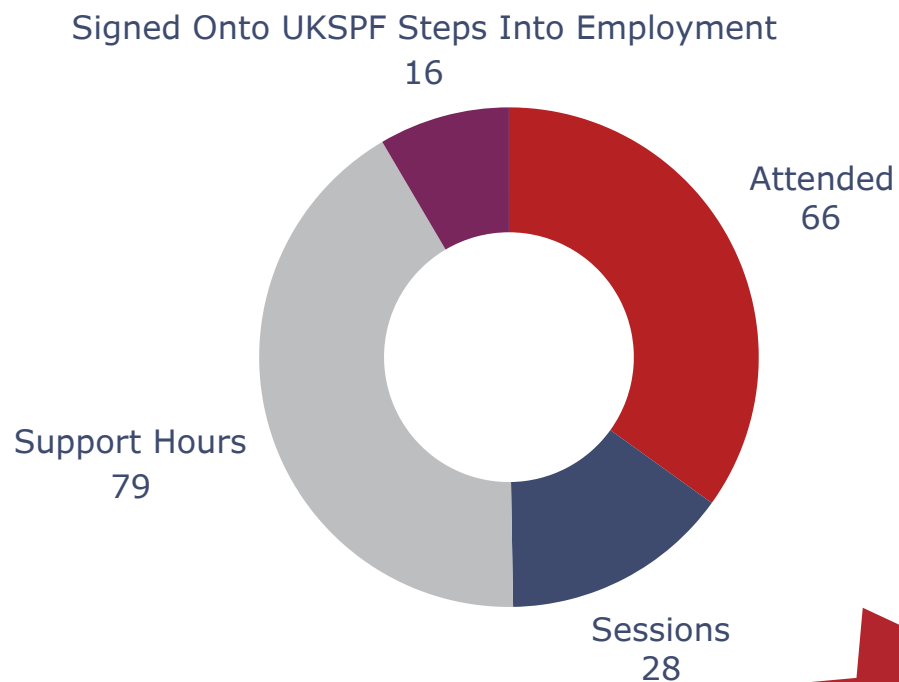


## Over 50s Employment Agenda

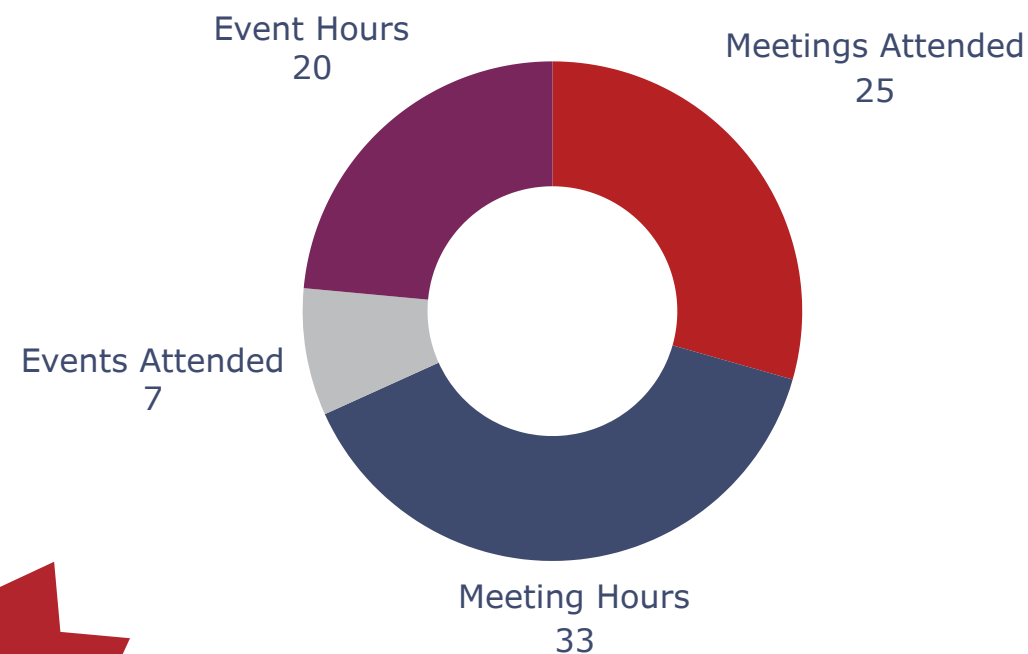


# EMPLOYMENT SUPPORT

## Drop In Sessions



## Meetings & Events



**5**  
**Groups**  
**Supported**



# EMPLOYMENT SUPPORT CASE STUDY

## Transforming Lives & Futures

Our client came to us via our drop in at the Rosegrove Community Hub. He has struggled with his mental health for several years and was feeling he did not know which direction to go in. He has been a carer for his step mum for several years, and felt a bit lost and left behind. His friends were all working and moving on with their lives, getting their own flats, and going out.

He came to us as he felt totally lost, no idea of his next steps, with no help through the JobCentre as he is economically inactive (carer), and not knowing who he could talk to about it. He saw our advert through a flyer we had in a shop in Rosegrove.

He has an ambition of being a paid carer in a space where he potentially would have a mixed clientele. He doesn't have any formal qualifications in this. He was successful at first interview and went on the Dovestone Gardens training project. After his placement he was interviewed for a role at Dovestone as a care assistant, he was successful and starts his job in June 2025.

He feels that this was an amazing opportunity; one he previously would not have done due to his confidence and anxiety. He now feels much more confident, this shows in his ability to talk to people, starting conversations, and how his appearance has changed. He now has a reason to shave and have a haircut he told us.

We looked at getting him into volunteering in his local area, helping locals with their gardens. He really enjoyed this, and it made him more determined to work in a sector where he can help people. He also started attending more social events at the local hub. He now spends more time with his parents and feels more connected to them.

He is also looking to move into his own place by Christmas. He has ambition now and he is looking at his long-term future with confidence. He feels with the support this project has given him alongside his placement it has transformed his life and his future. He feels he can go forwards and become the care assistant he really wants to be. He has discussed with them continuing 'on the job training', and his interview feedback was he was exactly what they were looking for and he has a bright future ahead of him.

# LACVS

## VOLUNTEERING FOR HEALTH

Volunteering for Health is a Lancashire footprint project with LACVS working in partnership with NHS Charities Together and NHS England.

The project is looking to develop a Vision for Volunteering for Lancashire and put in place a tool kit for VIOs which is accessible to all (including training, policies, processes, digital dashboard).

We are working at national level to influence the policy environment and increase our understanding of the impact of volunteers and volunteering across the NHS with monthly national learning days to discuss strategy, and a newly founded Lancashire 12 Place Based Partnership involving the ICB, Local Authority, Teaching Hospitals, VCFSE Sector and Volunteer network representatives who oversee the district as a whole.

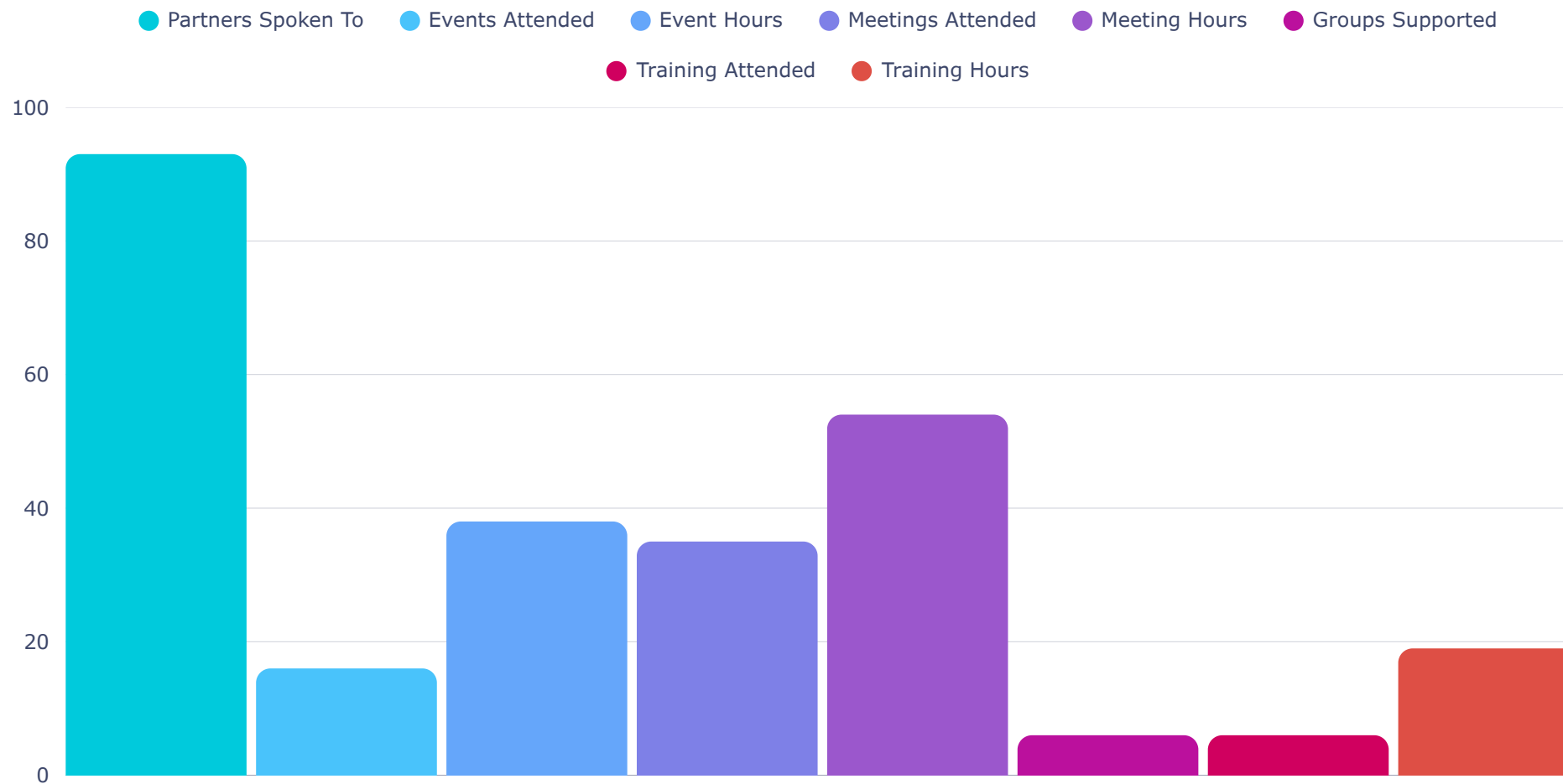
The aim is to look at the need of the area, and develop and deliver within volunteering in the local integrated care system into the community via the 10-year plan.

Also tasked with establishing new partnerships to share volunteer policies, processes and relationships, a dedicated Volunteer Managers Forum which will be open to anyone involved in the volunteer agenda in Lancashire at a place-based local level, meeting monthly, helping to create a clear and concise volunteer voice to drive forward volunteering in Lancashire.





# LACVS VOLUNTEERING FOR HEALTH





# VOLUNTEERING FOR WELLBEING & COMMUNITY HUB

The Volunteering for Wellbeing & Community Hub is a brand-new project funded by the National Lottery Community Fund which began in July 2023. BPRCVS is revitalising volunteering in Burnley, Pendle and Rossendale.

The Hub is the place to go for all things volunteering.

What we don't know about volunteering isn't worth knowing!

Whether you're an individual looking for voluntary opportunities or a VCFSE group or organisation looking to recruit volunteers, we can help.

The Hub is busy getting out and about in the community at many different events. We also have a monthly forum where existing, new and potential volunteers as well as VCFSE groups and organisations are welcome to attend to discuss all things volunteering.

During this quarter we have recruited **5** new volunteers into CVS projects and services. Overall we received a total of **97** enquiries for volunteering opportunities.

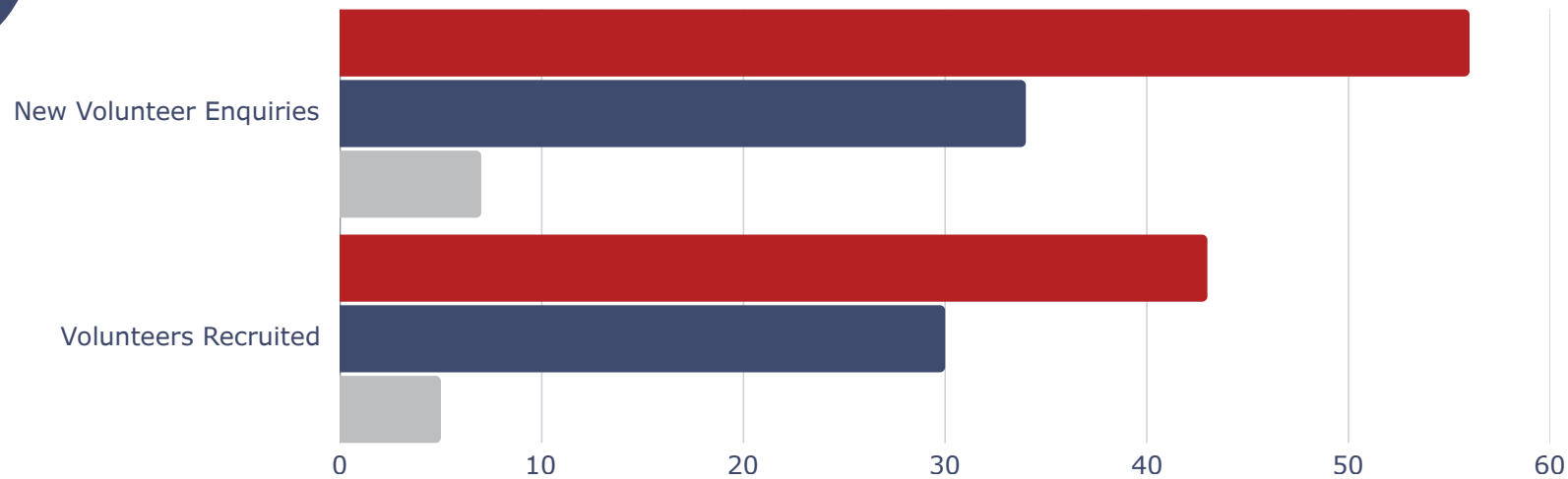
The Hub has supported **4** new VCFSE groups via our brokerage service.

**1** Forum has been held with **25** people attending.



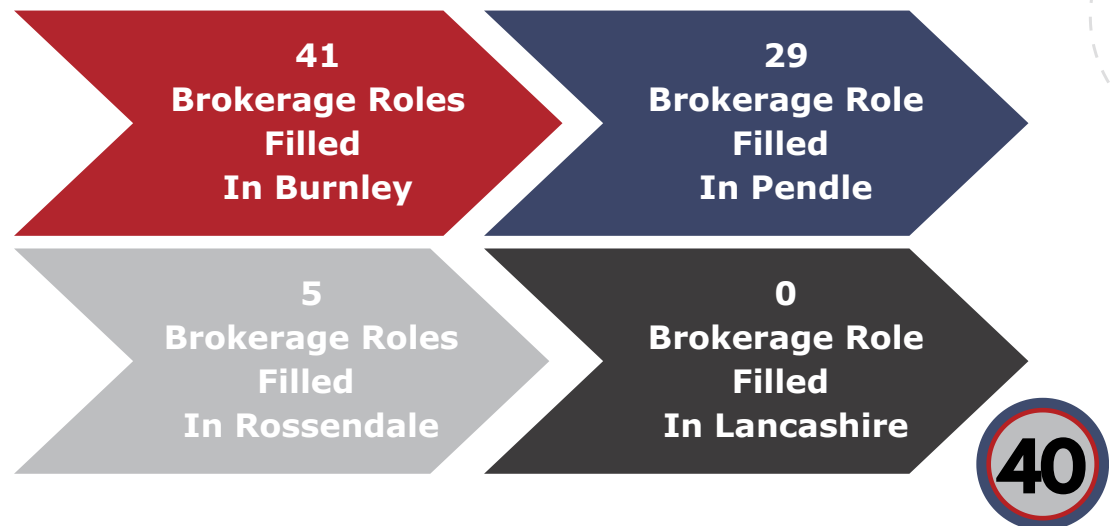
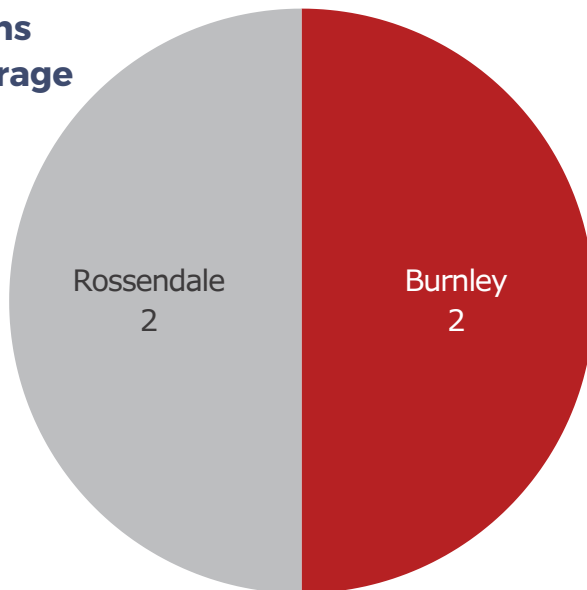
# VOLUNTEERING FOR WELLBEING & COMMUNITY HUB

● Burnley ● Pendle ● Rossendale



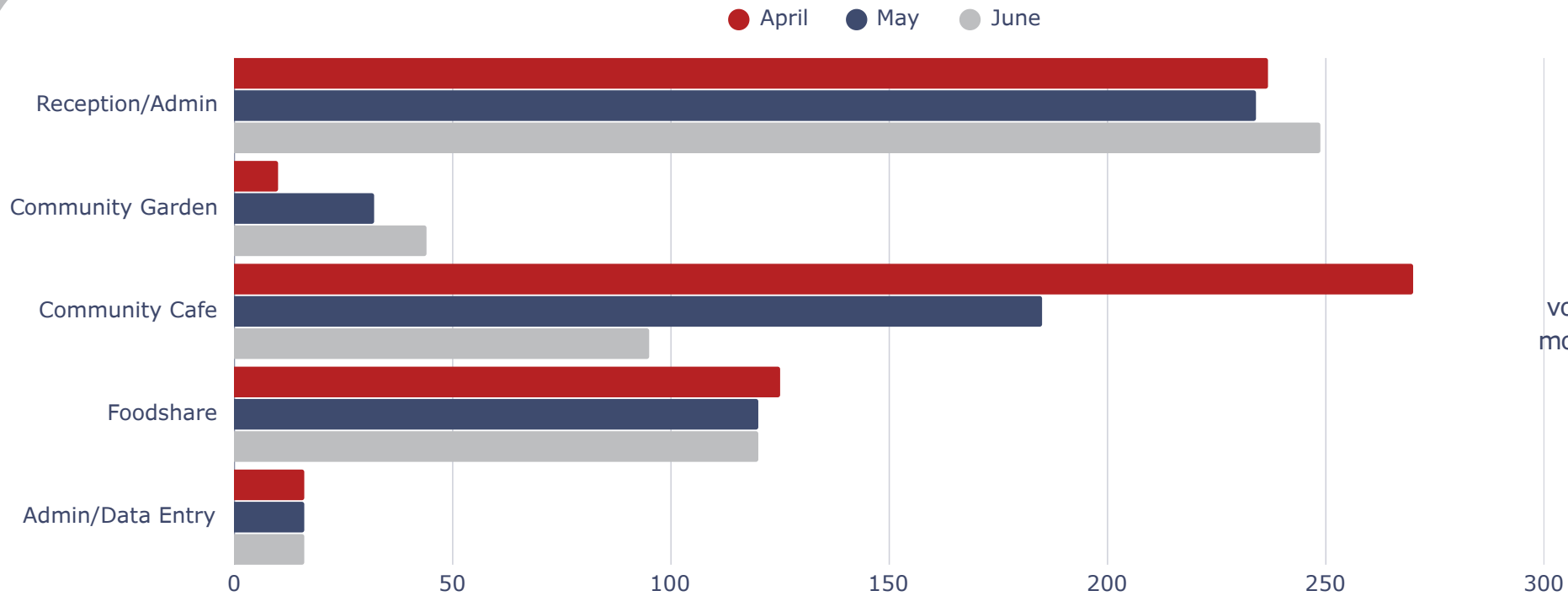
**5**  
New Volunteers  
Recruited Into CVS  
Projects &  
Services

## New Organisations Acquired For Brokerage



**40**

# VOLUNTEERING FOR WELLBEING & COMMUNITY HUB



The graph above breaks down the volunteer hours each month for several CVS projects.



## TOTAL HOURS



**1,768.5**

Total Volunteer Hours for CVS Projects & Services

**£21,593.39**

Total Volunteer Added Value



# VOLUNTEERING FOR WELLBEING & COMMUNITY HUB CASE STUDY



## Volunteering At BPRCVS Leads To Employment

I applied to become a volunteer with BPRCVS in August 2024.

Due to various personal circumstances I hadn't worked for any significant length of time in the last two years. As a result of this I had very little confidence, both in myself and my ability to undertake an administrative role.

I noticed that BPRCVS were looking for a Volunteer Receptionist and successfully applied for the position.

I can very honestly say that it has been the best thing that I have ever done.

I completed a series of online training modules (including Data Protection and Safeguarding), and spent some time shadowing one of the experienced volunteers. After that, I felt that I was able to undertake the role on my own, with support available if and when I needed it.

Everyone has been extremely friendly and very helpful and supportive to me at all times. I have gained a great deal of confidence, both in dealing with visitors to the building and carrying out general administrative duties, as well as speaking to a wide range of people over the telephone.

As a result of this and my increased levels of confidence, I have managed to obtain full-time paid employment in an administrative role.

# FUNDING

Administered by the BPRCVS Projects Support Team on behalf of the funders.

## UK Shared Prosperity Fund

The UK Shared Prosperity Three Year Programme came to an end in March. The first overview report was submitted to BBC. A full and final narrative with case studies and programme findings will be due by 27 June. A fourth year of funding has been confirmed. There are changes to criteria and priorities. As soon as these are confirmed, the application pack will be updated and we will be able to launch the programme. We are awaiting confirmation on expected date for receiving the money.

## Lancashire & South Cumbria Integrated Care Board

The ICB funding finished in March. The final report is due imminently.

A new year's funding is confirmed. We are waiting for the money to be paid and will launch the fund as soon as the application pack is completed.

## Eric Wright Charitable Trust Fund

The Large Grants programme is ongoing. The money has all been allocated. Projects and spend will complete by August.

The Small Grants Programme has been confirmed. We have received the funding and launched to the wider community. Application packs have been sent out and we have confirmed our first application for funding.

## Community Cohesion and Resilience Programme

Two streams of funding have been allocated from Burnley Borough Council and Pendle Borough Council. Both are now fully awarded to projects. Burnley have 13 successful applicants and Pendle have 10 successful applicants. The funding is a short turn-around with completion and reports due in summer.

Grants of between £500 to £5,000 available for (at least) constituted community groups, and local organisations with an annual turnover of less than £300,000 within the voluntary, community and faith (VCF) sector.

Projects will bring together communities from different backgrounds, faiths and cultures. They will build, improve and strengthen local partnerships supporting community resilience. Projects will improve communities' capabilities to tackle extremism narratives and ideologies, and promote unity and shared values.

Free workshops on conflict resolution, tackling extremist narratives and improving the capability of schools to respond to community tensions is also being offered to schools in the target areas.



ERIC WRIGHT  
CHARITABLE TRUST



Lancashire and  
South Cumbria  
Integrated Care Board



Funded by  
UK Government







# FUNDING

**Eric Wright Large  
Grants awarded  
£1,250 to 2 Burnley  
groups**

**Eric Wright Large  
Grants awarded  
£2,000 to 2 Pendle  
group**

**Pendle Community  
Cohesion &  
Resilience  
Programme awarded  
£26,239.25 to 4  
groups**



**Pendle**  
Borough Council

  
**ERIC WRIGHT**  
CHARITABLE TRUST



# FUNDING

**Adult Personal Health  
Budget**

**£1,327.85 awarded to  
5 families/individuals in  
Burnley**

**Children & Young People  
Mental Health Personal  
Health Budget**

**£120  
provided to  
1 family in Burnley**

**£120  
provided to  
1 family in Pendle**

**£380  
provided to  
3 families in Rossendale**



# FUNDING CASE STUDY

## Phoenix Riding for the Disabled Association

### Learn and Ride Together

#### ***UK Shared Prosperity Community Grants - Awarded £19,000.00***

Phoenix RDA, a volunteer-led organisation based in Burnley, provided riding lessons and equine therapy to children and adults with disabilities. Operating over 50 sessions weekly, they worked closely with specialist schools and home-schooled individuals to build confidence and trust through horse interaction.

With capital funding, the group purchased essential equipment including helmets, grooming kits, barrows, shovels, and games materials. This ensured compliance with British safety standards, improved the quality of horse care sessions, and enhanced the engagement of indoor riding activities. The new resources allowed each group to work independently without sharing tools, making sessions more efficient and enjoyable.

The funding also enabled the addition of a weekly session for a local specialist school, allowing different groups of children to earn Level 1 certificates in horse care and riding, with the opportunity to progress to Level 2. The equipment supported both riders and coaches, making sessions more dynamic and accessible.

The equipment has made such a difference to the sessions, and the riders love them.

**Case Study Background:** A 15-year-old with cerebral palsy and hemiplegia, unable to weight bear, was referred to the programme. His family was advised that riding could help improve his core strength.

**Needs:** He required support to develop core strength, balance, and coordination, and to build confidence in physically demanding activities.

**Actions Taken:** A dedicated team supported him during sessions, using a hoist for mounting and providing side-walkers and a leader. Activities were tailored to improve posture and coordination, including games like letterbox posting, flag placement, and basketball, all designed to be fun and engaging.

**Outcomes:** Initially unable to sit upright, he progressed to maintaining an upright position throughout sessions with minimal correction. His gait improved, and his legs became less stiff, much to his family's delight.

**Comment from participant:** "Basketball on Flossie is awesome."

**Case Study Background:** A 17-year-old volunteer and trainee coach, who began volunteering with his grandmother, continued after her passing. He experienced anxiety and found comfort working with horses.

**Needs:** He needed support to continue his coaching development and build confidence in his abilities.

**Actions Taken:** He assisted with pony care and began planning and delivering riding sessions under supervision. The use of equipment like flags and cones helped him design engaging activities.

**Outcomes:** His confidence grew significantly, both socially and in his coaching skills. He expressed pride in helping others and looked forward to becoming a qualified instructor.

**Comment from Volunteer:** "Helping disabled people to ride like I can is just ace! It would not have been possible without Phoenix RDA and their encouragement."



# MEDIA & COMMUNICATIONS

The Media & Communications team is responsible for promoting BPRCVS and our projects and services across a variety of channels. The team also does this for VCFSE groups and organisations to help spread the word on their behalf.

The BPRCVS website is an information sharing portal similar where we publish a wide range of information relating not just to BPRCVS, but also all the groups and organisations across our localities and beyond that we engage with. Watch this space as we're always looking to develop the website to contain even more information than before!

Social media performance continues to be impressive. We've amassed more than **2,700** organic 'Likes' on Facebook and a total greater than **6,200** unique 'followers' across our channels. Distinct audiences are forming across our social media channels enabling us to target specific demographics. We're moving away from X, but still tweeting occasionally. However, we're now on Instagram so come and join us there!

Subscribing to our Info Share newsletter is an effective way of sharing information with sector colleagues, clients, volunteers, etc. as it provides a weekly round-up of the latest news, funding opportunities, volunteering information, training courses, jobs, activities, events, and more!

The department will be developing our marketing and comms practices over the next few months so watch this space for new content and promotions coming your way very soon!



# MEDIA & COMMUNICATIONS



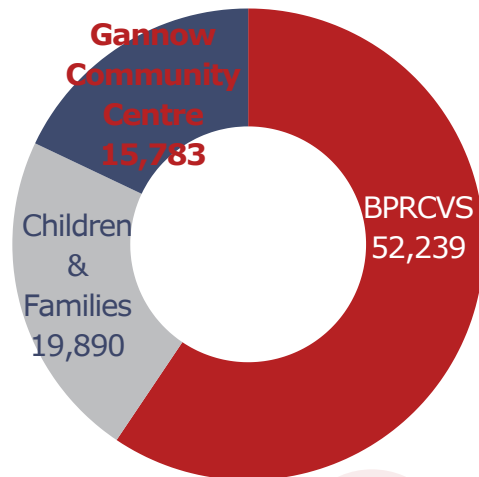
**6,209** Total Followers

Across all our social media platforms.

**87,912**

## Overall Facebook Reach

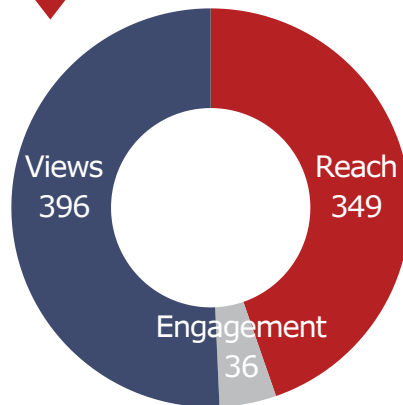
The total reach across all pages is over 87,000 people per quarter - that's practically the population of Burnley!



## Instagram



Our new Instagram profile is gaining organic growth.



**722** Views =

**2,670** Minutes Watched

Of video content hosted on our channel. This quarter we had **470** unique viewers and **38** returning viewers.



**2** New Subscribers =

**41** Total Subscribers

To the BPRCVS YouTube channel.



**53** Total Tweets & **23** Total Retweets

Promoting BPRCVS, but also sharing key information from VCFSE groups and organisations.



Gannow Community Centre  
379

Gannow What's On Group  
96

CVS Community Group  
113

BPRCVS  
1,505

Children & Families  
889

**2,982**  
Overall Facebook  
Engagement

Unique likes, shares, comments and interactions across all pages and groups.

**48**

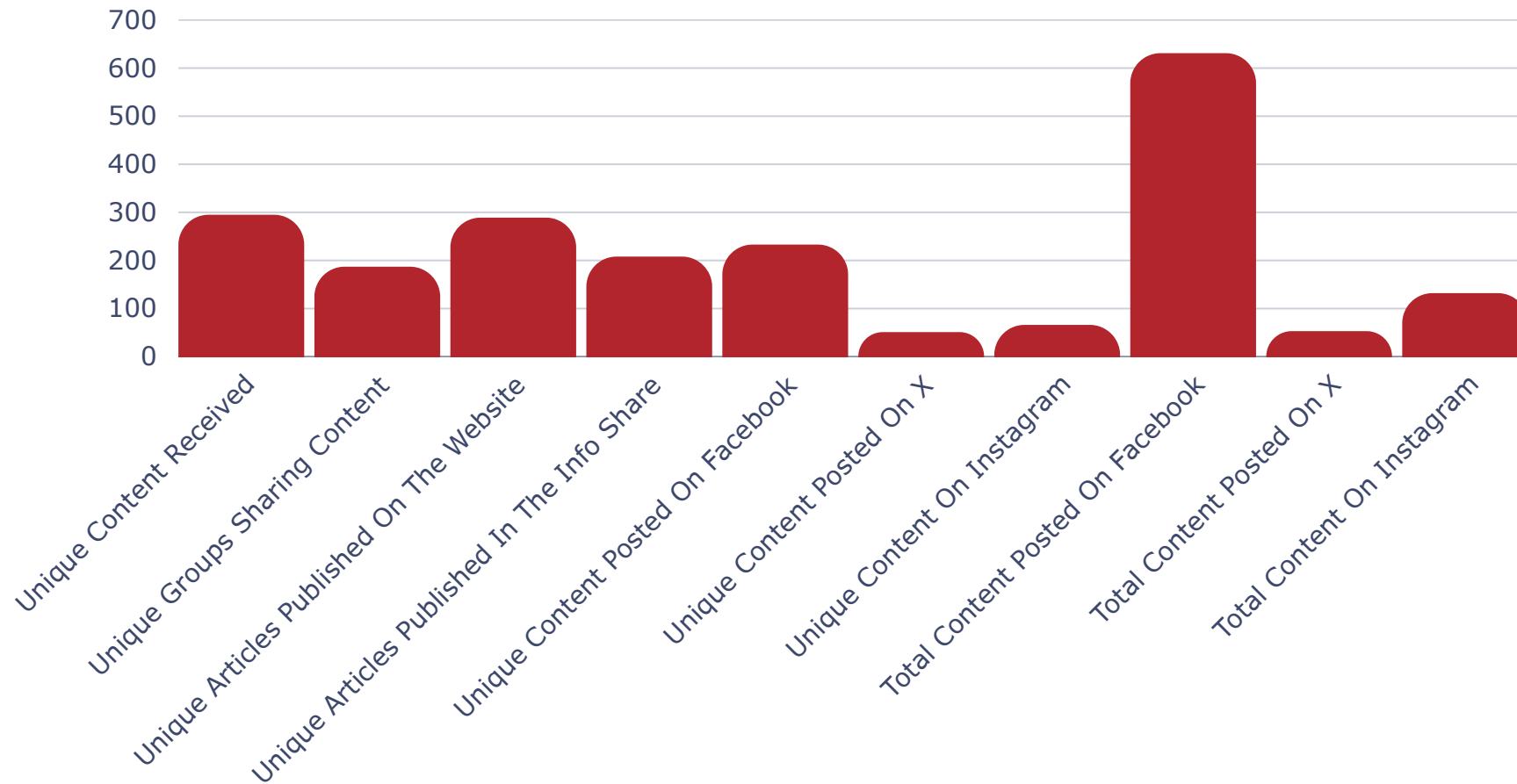


# MEDIA & COMMUNICATIONS

## Group Support

The Media & Communications Department spends a good chunk of time supporting not just BPRCVS' projects and services, but those of other VCFSE groups and organisations throughout Burnley, Pendle, Rossendale, pan-Lancashire, and even further beyond.

The bar chart below demonstrates how much content is received by BPRCVS and how we disseminate that information to the marketplace and target audiences.



**143:30**

The total time spent supporting VCFSE groups and organisations to share their project information, activities, events, jobs and voluntary roles, and so much more!

# MEDIA & COMMUNICATIONS

## Newsletter Performance



371

408  
WEEKLY  
SUBSCRIBERS

40%  
OPENED &  
ENGAGED



425  
MONTHLY  
SUBSCRIBERS

38%  
OPENED &  
ENGAGED



434  
WEEKLY  
SUBSCRIBERS

41%  
OPENED &  
ENGAGED



50



# BPRCVS BUILDINGS



Burnley, Pendle and Rossendale Council for Voluntary Service welcomes thousands of visitors per quarter to our buildings.

The CVS Centre is based in the centre of Burnley and houses **7** organisations as resident tenants.

With meeting spaces available, The CVS Centre is open to all VCFSE groups and organisations. During this quarter we've had **235** room bookings.

Gannow Community Centre is a thriving community centre serving the local people of Gannow as well as residents from all over the borough and beyond.



With a wide range of groups delivering activities and sessions, there is always something for everyone happening at Gannow Community Centre. This quarter we have had **230** room bookings.

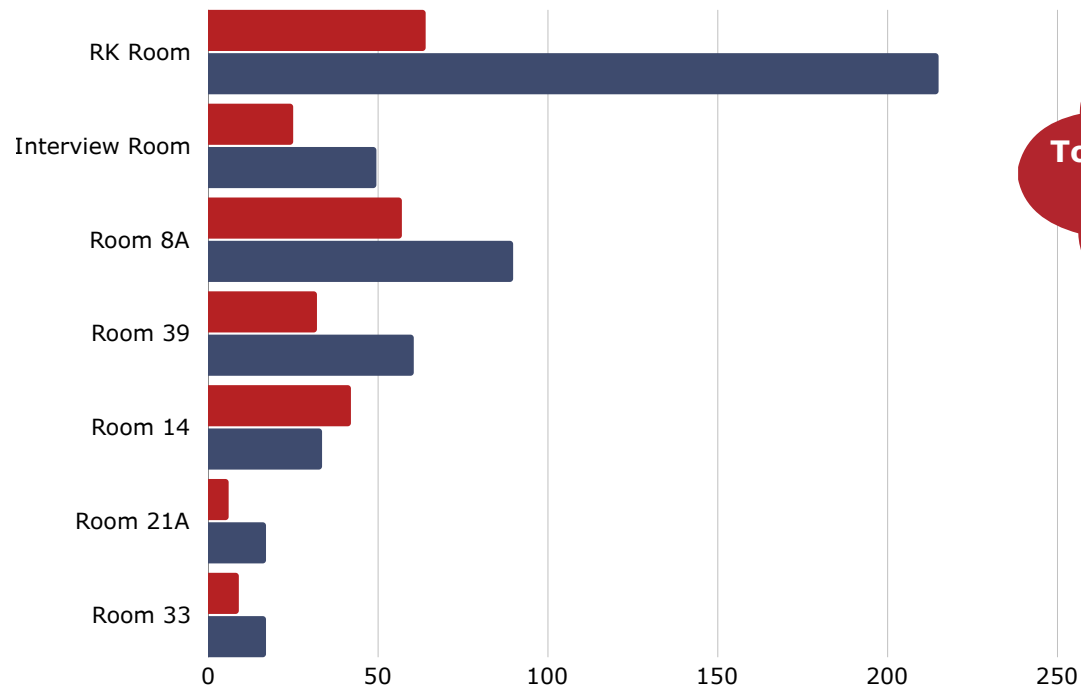
Our Community Café is open every Wednesday and Friday morning through to lunch for a fantastic full English breakfast!

The Gannow Food Share supports individuals and families with access to food bags to provide sustenance for a few days.



## CVS BOOKINGS

● Sessions Booked ● Hours Booked



Number of  
Volunteers

10

Volunteer  
Hours

719:30

Volunteer Added  
Value @£12.21ph

£8,785.10

Number of Burnley  
Together Food Parcels  
Issued

65

Number of  
Resident Groups

7

Number of  
Visitors

1,306

Number of Regular  
Groups Using The CVS  
Centre

2

Number of People  
Signposted

2

52



# TENANT INTERVIEW

## Smile Mediation

### **How has The CVS Centre met your expectations?**

We absolutely love being based at the CVS Centre... so much so that after less than a year here we've decided to take on another office next door.

### **Have your expectations been exceeded, and if so, how?**

Yes our expectations have been exceeded. The reception team and other staff are really friendly and very helpful. We didn't expect half of the services they offer either such as franking and posting our mail. We absolutely love that we can rent spaces for free as part of the agreement too.

### **How have you found your office space since moving in – is it quiet, confidential, spacious, well lit, comfortable, etc.?**

The space is really bright and spacious. We love that we can make it our own and we have even more space now that we've expanded into next door as well.

### **What has the business enjoyed the most about being a tenant at The CVS Centre?**

The business benefits from amazing office space at a very low cost! It also benefits from extra meeting spaces included in the price.

### **What have your staff enjoyed the most about being a tenant at The CVS Centre?**

The bright and spacious offices are our favourite thing. We really feel welcomed by the CVS team and love that we can make the space our own. We also love that we can park across the road for £15 per month which is supporting another very worthy cause. We love the central location. Everything really.

### **What about The CVS Centre has made a distinct impression on you?**

My first impression was the really bright and spacious spaces and the friendly, welcoming team!

### **What is the greatest benefit to being a tenant?**

The staff wellbeing i would say, everything else I've mentioned adds up to this!

### **What was it about The CVS Centre that persuaded you to take on another office?**

All the things I've mentioned. The timing of the special offer of the first quarter free to celebrate 90 years of CVS just gave us that extra push really. All this and the interconnecting room being available was just perfect. There is no reason not to take it really.

### **Why would you recommend others in the VCFSE sector to take up tenancy?**

100%!! If anyone in the sector is looking for a space, you've found it!! Honestly... come and see for yourselves before we snap another space up :)

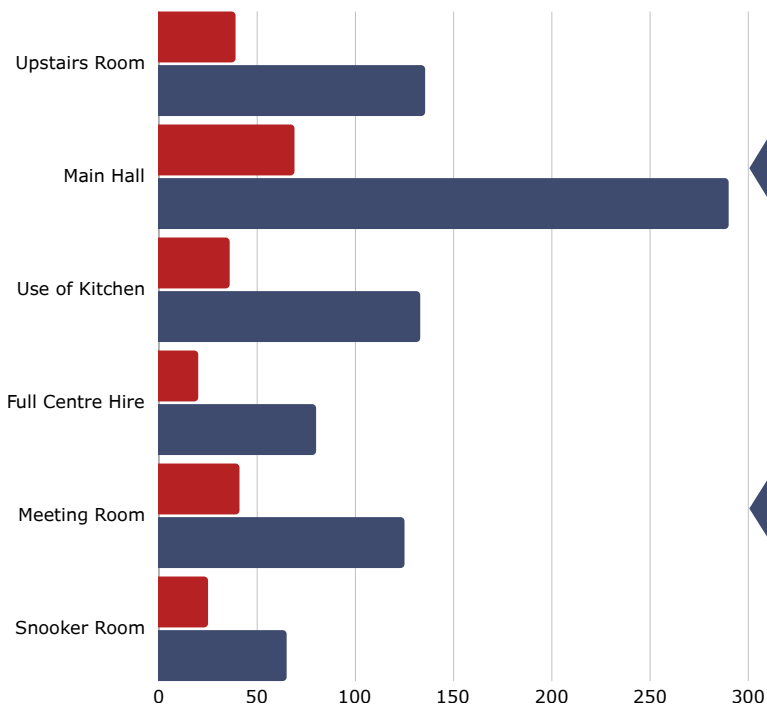
### **Any other comments you'd like to share?**

Just thank you really for providing such a lovely, welcoming environment for the team... fingers crossed we'll keep growing as we are now and then we can get another space too :)

# GANNOW COMMUNITY CENTRE

## ROOM BOOKINGS

● Sessions Booked ● Hours Booked



Number Of  
Volunteers  
24

Number Of  
Volunteer Hours  
1,404.75

Volunteer Added  
Value @NMW  
£12.21  
£17,152.00

Regular  
Groups  
Using The  
Centre  
9

Community  
Café Meals  
Served  
735

Number Of  
Unique Food  
Parcels  
Issued  
115

68  
Families  
Given Food  
Support

Number Of  
Visitors To The  
Centre  
4,015

Community  
Café Unique  
Visitors  
193

47  
Individuals  
Given Food  
Support

Number  
Of Events  
0

54





# TESTIMONIALS

"We have access to support from BPRCVS when needed, they are always available to answer any queries and give advice.

The monitoring and evaluation workshop was extremely useful in providing a framework to evaluate projects. It was also an opportunity for a question and answer session. Definitely increased confidence in applying for future funding and definitely recommend BPRCVS, and do so constantly - especially to new groups setting up."

Pendle Food For All

"Thank you so much. It's very much appreciated."

Basically Cheer CIC

"We'd like to take this opportunity to say a huge thank you for your support towards our project. It made a big difference to our community and we are really grateful. We hope to work with you again in the future."

Burnley Youth Theatre

"Your magic has worked and confirmed I have subscribed to both. Thanks for the help. Much appreciated."

Blind Veterans

"BPRCVS have always been extremely helpful, including breaking down funding applications to help me better understand what can and cannot be funded. They are always very supportive and we wouldn't be where we are now, offering what we can offer, without them."

Spectrum Inclusion

"Your email about the Impact Report for January-March promoted me to message you."

Culturapedia

"BPRCVS are a great organisation, and always a pleasure to work with.

Their help and support across this, and other projects, has been fantastic."

Rammy Men

"BPRCVS is an amazing organisation that supports small organisations like us through all of our needs, complaints, issues and advice.


Without such support projects like this, organisations like ours and like-minded will struggle."

Bangladesh Welfare Association

"Thank you for everything you have done. I would never have gone for it without you talking through it all with me and giving me the confidence to go for it. You have supported me through it all and there are no words to express just how much it means."

Social Prescribing Client

## CONTACT US

 The CVS Centre, 62-64 Yorkshire Street,  
Burnley, BB11 3BT

 CVS Office: 01282 433740

 [www.bprcvs.co.uk](http://www.bprcvs.co.uk)

 Gannow Community Centre,  
Burnley BB12 6RB

 Gannow Office: 01282 436396

 [info@bprcvs.co.uk](mailto:info@bprcvs.co.uk)

