



Annual Feedback Questionnaire

Please spare a few minutes to complete this questionnaire to enable us to evaluate the services we provide and make any improvements we feel might be necessary.

Thank you.

1. What type of contact have you had with BPRCVS:

Please select all that apply

Face to Face Meeting	<input type="checkbox"/>	Email	<input type="checkbox"/>	Telephone	<input type="checkbox"/>
Written correspondence	<input type="checkbox"/>	E-Bulletin	<input type="checkbox"/>	Web Site	<input type="checkbox"/>

2. Do you follow us on Social Media? E.G. Facebook Twitter

3. Please rate the services and projects you have you used:

Please select all that apply

	Excellent	Good	Fair	Poor
Information				
E-bulletin	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Website	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Social Media	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Group support				
Funding advice	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Guidance	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Training	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Volunteer Centre	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Office Services				
Room hire	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Payroll	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Photocopying	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
DBS service				
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Community Connectors				
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Communicars				
Volunteer Transport Scheme	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Young Carers				
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Please continue on next page



4. Your overall rating of our service:

Please select one

Excellent

Good

Fair

Poor

5. Which services did you value in particular?

Please select all that apply

Information

Office Services

Group Support

DBS Service

Connectors

Communicars

Young Carers

6. Burnley, Pendle & Rossendale Council for Voluntary Service (BPRCVS) represents the Voluntary, Community and Faith sector at strategic level.

If your group/organisation would like to know more about how you could support us to do this please tick here.

7. If you answered Yes to question 6 above please provide your details below and we will contact as soon as possible:

Group / Organisation	
Name:	
Telephone Number:	
Email:	

*Thank you for taking the time to complete this form
Your input is important to us.*

**Please Email your completed form
by clicking on the button opposite:**

CLICK HERE

**To Email completed
renewal/feedback**

Alternatively - Print then post to:

Feedback

BPRCVS

The CVS Centre

62-64 Yorkshire Street

BURNLEY

BB11 3BT

If you need to contact us for anything please call or email

Telephone: 01282 433740

Email: info@bprcvs.co.uk