

WHAT OUR PASSENGERS AND DRIVERS SAY

"I have been using Communicars for over 10 years. I don't drive and started using the service in order to be able to visit my husband. I also use Communicars for shopping and visiting friends. Communicars is an excellent community car service that has made a huge difference in my life. Without Communicars I would have to rely on taxis. The volunteer drivers are very helpful and help bring my shopping in. The Communicars booking process is very easy and staff are very helpful. The pricing is more than fair – I often feel I should give more than what is asked for. I have recommended Communicars to family and friends and happily do so whenever the opportunity arises."

Mrs J Cormack - Communicars Customer - Bacup, Rossendale

"I have been a Communicars driver for about 10 years now. I moved with my wife to Bacup from down south upon retirement. Sadly just 8 months after moving to Bacup my wife passed away. Becoming a volunteer driver for Communicars gave me a purpose. Being new to Bacup at the time the passengers helped me to get to know the surrounding area. I give my time, passengers give me an education. I drive great people and enjoy the varied conversations with passengers. I consistently get fantastic feedback from passengers about how much they love and appreciate the Communicars service."

Maurice Lomax - Communicars Volunteer Driver - Bacup, Rossendale



**BURNLEY PENDLE
& ROSSENDALE**
COUNCIL FOR VOLUNTARY SERVICE

Registered Charity Number: 1062446 Company Limited By Guarantee: 3328219

Helping people to help others

COMMUNICARS

The Volunteer Community Transport Service



BPRCVS Registered Office:
The CVS Centre
62-64 Yorkshire Street
BURNLEY BB11 3BT

Company Limited by Guarantee: 3328219

Registered Charity: 1062446

Members of:



WHAT IS COMMUNICARS?

Communicars is a community transport service operated by BPRCVS. The service uses volunteer drivers and their own cars to transport passengers. Communicars transports the elderly, disabled and infirm who are unable to access public transport.

Communicars passengers use the service for a wide range of journeys. Here's some of the most common:

Doctor & dental appointments

Lunch clubs

Shopping & trips into town

Visiting family and friends

Collecting pensions, and much more



Communicars operates throughout Burnley, Pendle and Rossendale

Passengers can travel within a 20 mile radius of their home

Communicars is a door-to-door service that can transport up to 3 passengers at any given time. Passenger safety is paramount; we strictly check all insurance and MOT documents before hiring volunteer drivers. All drivers are fully trained and also subject to a DBS check to further ensure passenger safety.



HOW TO BOOK A COMMUNICAR

Journeys with Communicars are available
Monday to Friday between 9am and 5pm

You can book your journey by calling Communicars dispatch on
01282 412096

Phone lines are open between 9am and 2pm for bookings



HOW MUCH DOES COMMUNICARS COST?

Only **40p** per mile

Prices charged are per car and not per passenger

Please note: Communicars is a very low cost service specifically designed for and available to those who cannot access public transport. Communicars is not a taxi service. Persons found to be abusing the service and goodwill of the volunteers will be excluded from the service and unable to use it again.